

**Charlie Smith**

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**From:** Ellen Plendl  
**Sent:** Wednesday, August 16, 2023 7:15 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20230001  
**Attachments:** Consumer Inquiry - Florida Power & Light Company; Re: Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20230001.

## Charlie Smith

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**From:** Ellen Plendl  
**Sent:** Wednesday, August 16, 2023 7:13 AM  
**To:** 'force two'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Victor Rodriguez  
[vmrher@yahoo.com](mailto:vmrher@yahoo.com)

Dear Mr. Rodriguez:

I am in receipt of your August 16th email and have added your comment to our public record regarding Docket No. 20230001.

Sincerely,

Ellen Plendl  
Regulatory Analyst IV  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

**From:** force two <[vmrher@yahoo.com](mailto:vmrher@yahoo.com)>  
**Sent:** Wednesday, August 16, 2023 7:09 AM  
**To:** Ellen Plendl <[EPlendl@PSC.STATE.FL.US](mailto:EPlendl@PSC.STATE.FL.US)>  
**Subject:** Re: Consumer Inquiry - Florida Power & Light Company

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

FYI

No wonder fpl is ripping us off. And the psc allows them to charge us for their incompetence.

the psc Commission should be ashamed of themselves. that includes our governor!

this came from the west palm beach post.

Over the decades, the Sunshine State's largest electric utility has moved away from using coal and oil to fuel its power plants. Florida Power & Light has touted the changeover, noting it is no longer in need of imported oil and that its power plants burn cleaner fuels.

Yet as FPL relied more and more on natural gas, customers became less shielded from the whims of the fossil fuel market.



**Brace yourself for Florida Power & Light bills to increase at least thri...**

On the third cost increase, customers won't know the full amount until January, a delayed decision by FPL that h...

While natural gas prices have been relatively stable for the better part of a decade, they have been on the rise since the summer of 2020.

That exposure certainly played out this year, since utilities pass on the cost of fuel to their customers on their monthly bills. FPL is seeking to recoup about \$2 billion in natural gas fuel costs it did not recover from customers in 2022 because of unpredictable market conditions.

Regards,Victor

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Regards,Victor

On Wednesday, August 9, 2023 at 12:46:42 PM EDT, Ellen Plendl <eplendl@psc.state.fl.us> wrote:

Mr. Victor Rodriguez  
[vmrher@yahoo.com](mailto:vmrher@yahoo.com)

Dear Mr. Rodriguez:

Thank you for providing your feedback following the FPSC witnessed meter test. Once we receive and review the company's report, we will contact you.

If you have questions or concerns, please call me at 1-800-342-3552.

Sincerely,

Ellen Plendl  
Regulatory Analyst IV  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)