

Yvette Gillespie

From: John Plescow
Sent: Wednesday, August 23, 2023 2:19 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 192163

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Wednesday, August 23, 2023 2:07 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 192163

John,

#1427956C

Please forward to clerk's office. Filed as 20230001.

Thanks

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, August 23, 2023 10:42 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 192163

CUSTOMER INFORMATION

Name: John Schmidt
Telephone: 4076704792
Email: jsps2000@outlook.com
Address: 1320 Johns Cove Lane Oakland FL 34787

BUSINESS INFORMATION

Business Account Name: John Schmidt
Account Number:
Address: 1320 Johns Cove Lane Oakland FL 34787

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

In April 2023 you approved a whopping 20% increase in Duke's rates largely due to their request to recover fuel charges of \$795M driven by high natural gas prices. However, gas prices have now fallen back to below prior levels and we the customers expect you to request a reduction in rates. These kinds of rate increases based on spot market changes are not justified and likely will never be rolled back. We are ashamed of the way these costs are just passed on to consumers while the stock holders of Duke energy continue reap the rewards of dividends and increasing stock prices. Please do something to help us.

