

Charlie Smith

From: John Plescow
Sent: Tuesday, September 12, 2023 2:43 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230083
Attachments: Pluris_Redacted.pdf

Please, add to docket 20230083.

From: Diane Hood <DHOOD@PSC.STATE.FL.US> **On Behalf Of** Consumer Contact
Sent: Tuesday, September 12, 2023 11:18 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230083

By DHood

From: Torres, Elizabeth K <EKTORRES@travelers.com>
Sent: Tuesday, September 12, 2023 8:39 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Pluris

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Good morning,

I'd like to express my opposition to Pluris' request for a rate increase.

Today, I received a letter in the mail from Pluris advising me of their meeting today at 9am to request a rate increase. I've checked with my neighbors and no one seems to have received this notice in a timely manner. It would seem as though Pluris has intentionally delayed notifying customers of their request for a rate increase because they did not want customers to express their opposition.

My bill with Pluris runs between \$150-\$200 each month for poor water quality. Three years ago I owned a home in the Conway area just south of Lake Margaret and my water bill ranged from \$30-\$50 per month. My water consumption has not changed now that I have Pluris as my service provider. The only reason my water bill with Pluris is significantly higher is because their rates are very inflated.

Please deny Pluris' request for a rate increase.

Elizabeth Torres | Claim Professional | Construction
Travelers
Southern Claim Service Center
PO Box 430. Buffalo, NY 14240
Phone: 470-364-5508
Fax: 877-389-4687



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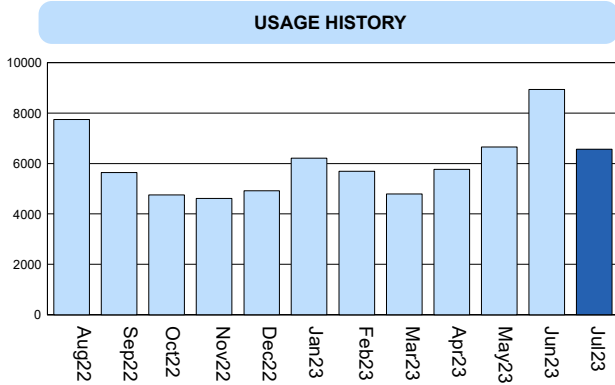
Pluris Wedgefield, LLC
 1095 NC HWY 210
 Sneads Ferry, NC 28460

ACCOUNT #	LOCATION #	CYCLE #
00001137	00117233	WF
SERVICE ADDRESS		
20446 NETHERLAND ST		
BILL DATE	CURRENT CHARGES LATE AFTER	TOTAL AMOUNT DUE
07/11/2023	08/06/2023	\$159.91

20446 NETHERLAND ST
 ORLANDO, FL 32833

Previous Balance	195.15
Payment	-195.15
Balance Forward	0.00
Total Charges	159.91
Total Amount Due	159.91

METER NUMBER	READ DATE		BILLING DAYS	METER READINGS		USAGE (GALLONS)
	PREVIOUS	PRESENT		PREVIOUS	PRESENT	
84651143	06/01/2023	07/01/2023	30	235253	241824	6571



BASE FACILITY CHARGES			
Wedgefield Res Water			28.10
Orange County Water Tax			8.97
Wedgefield Res Sewer			31.21
GALLONAGE CHARGES		RATE / 1000	GALLONS
Wedgefield Res Water T1	8.86	5000	44.30
Wedgefield Res Water T2	11.01	1571	17.30
Wedgefield Res Sewer T1	4.57	6571	30.03
CURRENT CHARGES			150.94
MISCELLANEOUS CHARGES			
TOTAL CHARGES			159.91

p PLEASE KEEP THIS COPY FOR YOUR RECORDS p
 q PLEASE RETURN THIS PORTION WITH PAYMENT q

20446 NETHERLAND ST
 ORLANDO, FL 32833

ACCOUNT # 00001137	LOCATION # 00117233
BILL DATE	07/11/2023
BALANCE FORWARD	0.00
CURRENT CHARGES LATE AFTER 08/06/2023	159.91
TOTAL AMOUNT DUE	\$159.91

Amount Enclosed \$

DRAFT