

**Yvette Gillespie**

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**From:** Betty Leland  
**Sent:** Friday, September 15, 2023 2:00 PM  
**To:** Commissioner Correspondence  
**Subject:** FW: Pluris Rate Hikes--NEED HELP

Good Afternoon:

Please place this email in Docket #20230083

Thanks.

Betty A. Leland, Executive Assistant to  
Commissioner Art Graham  
Florida Public Service Commission  
[bleland@psc.state.fl.us](mailto:bleland@psc.state.fl.us)  
(850) 413-6024

**From:** Kearns, Michelle <michelle.kearns@seaworld.com>  
**Sent:** Thursday, September 14, 2023 1:25 PM  
**To:** Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>  
**Cc:** Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>  
**Subject:** Pluris Rate Hikes--NEED HELP

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Good Afternoon Commissioner Fay,

I've already submitted a formal complaint on this but I also wanted to send you a note personally. If I'm being honest, the PSC has a bad rep out there. Many will tell me that the PSC is nothing but a rubber stamper. But I am hoping YOU will prove that to be WRONG. I along with other residents of the Wedgefield community are in a very DESPERATE situation. The Private water company out here is looking to increase our already very high rates to an amount that people simply will not be able to pay. With the new rate proposal, the lowest bill will still be over \$200 a month for the necessity of water. I honestly don't understand how they can get away with this. There should be some sort of CAP on water rates because if it not then where is the ceiling. Would we be expected to pay over \$500 a month one day. I honestly don't know how Florida allowed a private FOR PROFIT company to supply their residents with the necessity of water.

I know I'm only one person, hopefully many more have sent in complaints. But PLEASE put your self in my shoes. We are just a middle class family just trying to stay in our house and not be forced out by our water bill. So this is my PLEA....I am literally BEGGING YOU to not allow them to get that increase.

PLEASE PLEASE HELP US!

Thank you for your time  
Michelle Kearns  
407-304-6862