

**Yvette Gillespie**

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**From:** John Plescow  
**Sent:** Friday, September 15, 2023 3:32 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 192527

Please, add to docket 20230083.

-----Original Message-----

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
**Sent:** Friday, September 15, 2023 3:28 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** RE: E-Form Other Complaints TRACKING NUMBER: 192527

John,

Please send to clerk's office. I am awaiting your response. Case# 1429516C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Thursday, September 14, 2023 2:31 PM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 192527

**CUSTOMER INFORMATION**

**Name:** Jeanette Olan-Ramos  
**Telephone:** 4072527029  
**Email:** jolanramos@gmail.com  
**Address:** 2303 ARDON AVE ORLANDO FL 328333

**BUSINESS INFORMATION**

**Business Account Name:** Jeanette Olan-Ramos Account Number: 00029317  
**Address:** 2303 ARDON AVE ORLANDO FL 328333

**Water County Selected:** Orange

**COMPLAINT INFORMATION**

**Complaint:** Other Complaints against Pluris Wedgefield, LLC

**Details:**

Rate increase requested by Pluris is astronomical (46% for water and 108% for wastewater). We are already paying close to 5 times what other Orange County residents pay for this utility and we have had to purchase water purification systems and bottled water because of problems with Pluris water quality. This cannot continue!