

**Charlie Smith**

**From:** Betty Leland  
**Sent:** Monday, February 12, 2024 7:18 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: Consumer Inquiry - Florida Power & Light Company

Good Morning:

Please place this email in Docket #20210015.

Thanks.

Betty A. Leland, Executive Assistant to  
Commissioner Art Graham  
Florida Public Service Commission  
[bleland@psc.state.fl.us](mailto:bleland@psc.state.fl.us)  
(850) 413-6024

**From:** charley7722@aol.com <charley7722@aol.com>  
**Sent:** Saturday, February 10, 2024 2:16 PM  
**To:** paul.renner@myfloridahouse.gov  
**Cc:** Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Noah Bennett <noah.bennett@myfloridahouse.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; fl23response@mail.house.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; martha.lynn@eog.myflorida.com; ebony.pardo@mail.house.gov; Joe Dykes <joedykes954@gmail.com>; josephglaviano@gmail.com; TJ Harper <tjtherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; Francis Pizzuta <francispizzuta@hotmail.com>; ron.desantis@eog.myflorida.com; Julie Anderson <janderson@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; helpmehoward@wsvn.com; newsdesk@local10.com; jortega@sunsentinel.com; Rebecca Talton <rebecca.talton@fpl.com>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; Shonna McCray <SMcCray@PSC.STATE.FL.US>; armando.pimentel@fpl.com; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>  
**Subject:** Fw: Consumer Inquiry - Florida Power & Light Company

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**Honorable Paul Renner, Speaker of The House State of Florida**

**Good Day !**

**Ref : Representative Hillary Cassel- District 101**

**Senior Citizen Veteran Request.**

**The attached request, along with my pertinent feedback was forwarded to Representative Hillary Cassel on February 3, 2024.<<<<<**

**There has been no courteous response from Representative Hillary Cassel to date, as requested. <<<<<**

**Thank You for Your Invaluable Assistance Mr. Speaker.**

**Respectfully,**

**Michael J. Walsh- Senior Constituent- ( District 101 )**

**US Navy Veteran**

----- Forwarded Message -----

**From:** charley7722@aol.com <charley7722@aol.com>

**To:** Hillary Cassel <hillary.cassel@myfloridahouse.gov>

**Cc:** ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Shonna McCray <smccray@psc.state.fl.us>; Ellen Plendl <eplendl@psc.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; Office of Senator Book <book.lauren.web@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; Noah Bennett <noah.bennett@myfloridahouse.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; rehwinkel.charles@leg.state.fl.us <rehwinkel.charles@leg.state.fl.us>; TJ Harper <tjtherealestateguy@gmail.com>; Joe Dykes <joedykes954@gmail.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; Francis Pizzuta <francispizzuta@hotmail.com>; James Wheatly <wheatlyjames320@gmail.com>; Sean LeHockey <lehockey.sean@flsenate.gov>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; veteransaffairs@messages.va.gov <veteransaffairs@messages.va.gov>; vhamiaveo@va.gov <vhamiaveo@va.gov>; nperez@local10.com <nperez@local10.com>

**Sent:** Saturday, February 3, 2024 at 01:25:19 PM EST

**Subject:** Fw: Consumer Inquiry - Florida Power & Light Company

**Representative Hillary Cassel, State of Florida District 101**

**Good Day !**

**Attached Response from Ms. Shonna McCray- FPSC June 27, 2022 <<<<<**

**Senior Constituent Request : FPSC Docket No. 20210015 FPL Account No. 26582 57510**

**Myself, and I suspect many other Veterans in the State of Florida are being Involuntarily, and also Monetarily penalized by FPL for our Lower monthly KWH usage.<<<<<**

**The FPSC was deliberately misled by both FPL and also the Office of Public Counsel. <<<<<**

***The Office of Public counsel stated that the general public would not object to being charged an additional fee every month, when in essence nothing could be farther from the truth. <<<<<***

***The Conglomerate FPL also misled the FPSC about their desire to make it seem as if the monetary increase was necessary, when in essence individuals such as myself should have been rewarded, and also commented for our sacrifice.<<<<<***

***The FPSC in the interim make a serious mistake when they approved of the monetary increase, without realizing from the onset of the FPL unjustifiable request. <<<<<***

***In Summation :***

***I have notified the Florida Governor Ron Desantis of my predicament, and was referred to the FPSC by an Office Assistant Ms. Martha Lynn ? <<<<<***

***I have also politely asked the FPSC to issue an amendment to the agreement that would exclude Veterans such as myself from being monetarily penalized for no good cause.<<<<<***

***Many thanks for your Invaluable assistance.***

***Respectfully,***

***Michael J. Walsh***

***Senior Constituent- District 101***

***US Navy Veteran- Member I.D. 1194721044***

----- Forwarded Message -----

**From:** Shonna McCray <smccray@psc.state.fl.us>  
**To:** 'charley7722@aol.com' <charley7722@aol.com>  
**Cc:** Ellen Plendl <eplendl@psc.state.fl.us>  
**Sent:** Monday, June 27, 2022 at 03:12:24 PM EDT  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh  
[charley7722@aol.com](mailto:charley7722@aol.com)

RE: FPSC Inquiry

Dear Mr. Walsh:

This is in response to your E-mail to Chairman Andrew Giles Fay, Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge. Given the nature of your concerns, Chairman Fay believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you.<<<<<<

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025 <<<<<<.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.<<<<<<

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.<<<<<<

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission