

**Charlie Smith**

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**From:** Office of Chairman La Rosa  
**Sent:** Monday, February 12, 2024 2:43 PM  
**To:** Commissioner Correspondence  
**Cc:** Consumer Contact  
**Subject:** Docket Correspondence - 20240000  
**Attachments:** Power FMB; FPL hook up to 7-Eleven; 711 South End of Fort Myers Beach; Ft Myers Beach 7-11; Power hook up for 711 on Fort Myers Beach; FP&L support on Fort Myers Beach; FPL issues in Fort Myers Beach ; Please help fix FPL's lack of attention to Fort Myers Beach; 7 Eleven Property 7120 Estero Blvd Fort Myers Beach, Florida

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Good afternoon,

Please place the attached emails in CORRESPONDENCE – Consumers & Representatives in docket 20240000.

Thank you.

## Charlie Smith

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**From:** Cynthia Danks <hapenow@hotmail.com>  
**Sent:** Monday, February 12, 2024 2:28 PM  
**To:** Office of Chairman La Rosa  
**Subject:** Power FMB

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Greetings Commissioner LA Rosa. I hope this email finds you well. I am writing to you in hopes you can assist our island community in getting our first 7-11 back in operation. We have no gas services on island and have not had any since Hurricane Ian. The issue of power has recently been brought to our community's attention and we need help to have FPL put the connection of power to the 7-11 across from Santini Plaza on their priority list.

If there is anything you can do to help expedite the install/connection, your efforts would be greatly appreciated. Our island community has been through so much and we have come together to help one another rebuild, survive and support each individual/business but we could use your help.

Thank you for taking the time to listen and for any assistance you may be able to provide.

Cynthia M Danks

Sent from my Verizon, Samsung Galaxy smartphone  
[Get Outlook for Android](#)

## Charlie Smith

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**From:** ckane6152@aol.com  
**Sent:** Monday, February 12, 2024 2:24 PM  
**To:** Office of Chairman La Rosa  
**Cc:** Yvonne Lambert  
**Subject:** FPL hook up to 7-Elevan

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Dear Commissioner LaRosa,

The 7-Elevan located at the south end of Fort Myers Beach has completed all the prep work and is waiting for FP&L to run the power line to the transformer.

The completion of the 7-Elevan will allow the residents as well as vacationers a working gas station on the island.

I ask you to urge FP&L to move quickly as we no longer can afford delays.

Sincerely,  
Candice Kane  
7000 Estero Blvd. #601  
Fort Myers Beach

**Charlie Smith**

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**From:** Bernadette Marshall <bernadette414@gmail.com>  
**Sent:** Monday, February 12, 2024 12:43 PM  
**To:** Office of Chairman La Rosa  
**Subject:** 7/11 South End of Fort Myers Beach

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Commissioner LaRosa,

As a resident of the south end of Fort Myers Beach, I am asking that you please assist expediting the opening of the 7/11 store located at the south end of the island.

FP&L seems to be holding up the opening of this much needed resource. **We have no gas stations open on the island.**

Many thanks for your anticipated help in this matter.

Sincerely,  
Bernadette Marshall

## Charlie Smith

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**From:** Laura Holmes <laura@wgvinsurance.com>  
**Sent:** Monday, February 12, 2024 12:35 PM  
**To:** Office of Chairman La Rosa  
**Subject:** Ft Myers Beach 7-11

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I am writing to you as a property owner at Ft Myers Beach. We are in desperate need of the south end 7-11 reopening. According to the contractors on site, the hold up is with FPL running the wire from the pole to transformer. We residents would greatly appreciate any help you can offer in relaying the importance of this matter to FPL.

Thank you.

**Laura Holmes**  
**22724 Island Pines Way #401**  
**Ft Myers Beach, FL 3331**

## Charlie Smith

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**From:** Paul Croteau <pa.croteau@sympatico.ca>  
**Sent:** Monday, February 12, 2024 12:33 PM  
**To:** Office of Chairman La Rosa  
**Subject:** Power hook up for 7/11 on Fort Myers Beach

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Dear Sir/Madam,

As you are no doubt aware, the residents of Fort Myers Beach have suffered enormous hardships since Hurricane Ian.

The island priorities have been to restore essential goods and services- such as food, supplies and now gas.

The 7/11 store and gas station at the south end of the island has been working hard and overtime to open up its gas pumps again for the residents- the only gas supplier on the island.

Please please support us and their efforts by prioritizing the hook up of power at this facility so they can open up quickly.

Thank you

Paul Croteau  
Estero Beach and Tennis Club Owner

Sent from my iPad

## Charlie Smith

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**From:** doug berentson <dl.berentson@gmail.com>  
**Sent:** Monday, February 12, 2024 12:30 PM  
**To:** Office of Chairman La Rosa  
**Subject:** FP&L support on Fort Myers Beach

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Commissioner LaRosa, many businesses, residents, and property owners on Fort Myers Beach will be needing FP&L's support and urgency to get permanent power to their location. Our particular condo complex (Leonardo Arms) will be needing them in the next month or so to complete the process for permanent power to our buildings. I understand that a 7-11 on the south end of the island is waiting for FP&L as I write this. I am asking that you do what you can to help get FP&L to increase their urgency in helping us get back into our businesses, residences, condos, etc. Thanks in advance for your help!!

Sent from my iPhone

## Charlie Smith

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**From:** Bethany Hake <bethany@woodlandhomesfl.com>  
**Sent:** Monday, February 12, 2024 12:12 PM  
**To:** Office of Chairman La Rosa  
**Subject:** FPL issues in Fort Myers Beach

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Hello Commissioner,

I am writing you in regards to the ongoing issues with FPL and getting Fort Myers Beach Power.

The cost of infrastructure rebuild due to Hurricane Ian is being passed on to the property owners. Pre storm to have a house connected it was \$750.00. Post Storm I have seen cost for certain projects go above \$2500.00.

I am being told by FPL this is due to having to "re hang" houses to get your request on the grid. FPL is making homeowners pay for new poles to be installed instead of just the hooking up of power.

The problem here is that homeowners are having to pay for infrastructure that was storm damaged and it should not be on the property owners to rebuild FPL power grids.

Secondly but just as important:

FPL only has one engineer working all the projects on Fort Myers Beach  
His Name is Drayton Diggs.

I have asked him why my projects lag and the FPL does not move as it should  
Drayton told me he has a large work load and Fort Myers beach is not the only zip code that is listed under him.

I think the problem is that FPL does not supply more project engineers for Fort Myers Beach.

Here is the conversation below when I asked Drayton why its taking so long in some cases 3 months later than expected

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**From:** Bethany Hake <bethany@woodlandhomesfl.com>  
**Sent:** Friday, January 5, 2024 1:32 PM  
**To:** Diggs, Drayton <Drayton.Diggs@fpl.com>  
**Subject:** Re: Project :12492721\_ Tpole set and inspected

I understand you are over inundated with work.

Are you the only one working the FMB FPL residential projects ?

seems like quite a work load for one person due to the whole beach needing assistance with power

Diggs, Drayton <Drayton.Diggs@fpl.com>

Bethany Hake

Fri 1/5/2024 1:42 PM

It sure is a lot. I have all of FMB or zip code 33931, but then also zip codes 33908, 33919, and 33907. So essentially the river to 75 and then colonial to corkscrew on the west side of 75.

And not just residential!! All commercial projects too.

And the new projects right now are just a piece of what I'm dealing with. The reconnects and restoration work from the storm I am still dealing with as well.

Drayton Diggs

Distribution Engineer

Office Service Center – Gladiolus Service Center

15824 Winkler Rd

Fort Myers, FL 33908

Cell: 239-634-8057

Email: drayton.diggs@fpl.com

Thank you,



**Bethany H.  
Notary Public**

**Office: 239-939-9242**

**Bethany@woodlandhomesfl.com**

Woodland Custom Homes

## Charlie Smith

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**From:** John Grohol, PsyD <docjohn@gmail.com>  
**Sent:** Monday, February 12, 2024 11:49 AM  
**To:** Office of Chairman La Rosa  
**Subject:** Please help fix FPL's lack of attention to Fort Myers Beach

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Commission Chairman LaRosa,

As a resident of Fort Myers Beach, I am constantly disappointed by the delays I read about in getting my fellow residents electricity. Provisioning of electrical services to the devastated community of Fort Myers Beach should be FPL's number ONE priority. Instead, it appears FPL is treating every customer on FMB as just another job that needs to be scheduled along with every other community's needs.

This is a travesty and contradicts the statements FPL made immediately after the storm. The residents of FMB feel left behind and ignored. FPL's bureaucracy is well-known by anyone who's tried to schedule a reconnection or getting a new meter installed. It is sad.

Today I read that the 7-11 gas station on the south end of the island is waiting -- like so many other FMB residents -- on FPL. And FPL is once again taking their good old time in hooking up the sole gas station on the island to the grid. Why? Why isn't this a priority for FPL and what can we do to help make it more of a priority in the future?

Thank you for your help and attention to this matter. Your time and efforts are appreciated!

Yours truly,  
John Grohol  
8401 Estero Blvd  
Fort Myers Beach, FL 33931

## Charlie Smith

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**From:** Yvonne Lambert <lambertfour@yahoo.com>  
**Sent:** Monday, February 12, 2024 2:39 PM  
**To:** Office of Chairman La Rosa  
**Subject:** 7 Eleven Property: 7120 Estero Blvd Fort Myers Beach, Florida

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Commissioner LaRosa,

I am emailing you regarding the 7 - Eleven gas station located at 7120 Estero Blvd on Fort Myers Beach. As you know our area was devastated by Hurricane Ian on September 28, 2022.

As you can imagine we are trying to get our lives back together. This would include having access to basic services like gasoline. The 7 - Eleven rebuild contractors have done all of their prep work to get the store ready for re-opening. They just need FP&L to run the wire from the pole to their transformer so that they have power.

We are asking that you please step in and contact FP&L and instruct them to move quickly as we can longer afford delays. This would impact ALL of the residents on Fort Myers Beach who own gas vehicles. We appreciate your time and effort in helping us.

Kind Regards,

Yvonne Lambert  
Resident next door to 7 - Eleven  
7000 Estero Blvd #204  
Fort Myers Beach, FL 34229

Cell 262-442-3492