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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

February 14, 2024

Mr. Michael Smallridge
Pinecrest Utilities, LLC
5911 Trouble Creek Road
New Port Richey, FL 34652-5128
mike@fus1llc.com

STAFF'S EIGHTH DATA REQUEST VIA E-MAIL

Re: Docket No. 20230071-WU – Application for staff-assisted rate case in Polk County by Pinecrest Utilities, LLC.

Dear Mr. Smallridge:

Staff requires additional information to ensure accurate handling of Pinecrest Utility, LLC's (Pinecrest or Utility) staff-assisted rate case.

1. Pursuant to Rule 25-30.311(5), Florida Administrative Code, after a customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the utility shall refund the residential customer's deposits and either refund or pay the higher rate of interest for nonresidential deposits. Audit staff determined there were a number of deposits being held after the 23-month timeframe. The account numbers in the enclosed attachment have had their customer deposit held for a period longer than 23 months. For each account number listed in the attachment, please provide documentation in support of the Utility retaining the customer deposit in accordance with the Rule.
2. Please provide a list detailing the number of occurrences of miscellaneous service charges, by type, that were collected for the calendar years 2021 and 2023.

Please file response to Staff's Eighth Data Request with the Office of the Commission Clerk no later than **February 19, 2024**. Please include the docket number (20230071-WU) on all filings with the Commission Clerk.

If you have any questions, please contact Matthew Sibley at (850) 413-6516, or email msibley@psc.state.fl.us.

Mr. Michael Smallridge

Page 2

February 14, 2024

Sincerely,

/s/ Christopher R. Richards

Christopher R. Richards

Public Utility Analyst III

cc: Office of the Commission Clerk (Docket No. 20230071-WU)

Attachment.

**Pinecrest Utilities LLC
Staff Assisted Rate Case
As of December 31, 2022**

Docket No: 20230071-WU Audit Control No. 2023-178-2-1

Customer Deposits

Account#	Date Paid	Date Refunded	Amount Paid	Amount Refunded	Description
5609 JD	4/17/2015		64.00		initial deposit
426 CHDW	05/27/15		64.00		initial deposit
MUN310	07/06/15		64.00		initial deposit
290CHDW	09/18/15		64.00		initial deposit
260CHD	09/22/15		64.00		initial deposit
SIH-24	03/15/16		64.00		initial deposit
6066CHC	05/24/16		64.00		initial deposit
413 CHDE	10/26/16		64.00		initial deposit
363CHDE	12/21/16		67.00		initial deposit
252CHDE-1	07/26/17		67.00		initial deposit
391HW-1	01/31/18		67.00		initial deposit
395CHDW-1	02/02/18		67.00		initial deposit
292CHDE-2	02/26/18		67.00		initial deposit
6050CHDN-1	07/27/18		67.00		initial deposit
6115SR60	1/24/2019		67.00		initial deposit
6020CHDN	02/04/19		67.00		initial deposit
291HW	02/05/19		67.00		initial deposit
405CHDW-2	05/24/19		67.00	0.00	initial deposit
390HR-1	06/21/19	09/23/21	67.00	(67.00)	initial deposit
392CHDE	01/29/20		67.00		initial deposit
Warren-145	02/26/20		100.50		initial deposit
394HW	08/04/20		67.00		initial deposit
332CHDE-1	11/05/20		67.00		initial deposit
ALD-47	11/18/20		67.00		initial deposit
6031CHDS-3	02/11/21		67.00		initial deposit
300HR-2	02/18/21		67.00		initial deposit
260CHDW-2	02/22/21		67.00		initial deposit
312CHDE	05/03/21		67.00		initial deposit
380HR-6	05/20/21		67.00		initial deposit
374HW-1	08/10/21		67.00		initial deposit
324HW-2	10/5/2021		67.00		initial deposit
240HR-2	11/15/21		67.00		initial deposit
270CHDW-3	12/22/21		67.00		initial deposit
340CHDW-1	01/27/22		67.00		initial deposit
311HW-5	03/14/22		67.00		initial deposit
343CHDE-5	04/26/22		67.00		initial deposit
283CHDE-2	05/02/22		67.00		initial deposit
344HW-4	05/04/22		67.00		initial deposit
334HW-4	05/12/22		67.00		initial deposit
372CHDE-1	05/23/22		67.00		initial deposit
411HW-4	06/13/22		67.00		initial deposit
412HW-2	07/06/22		67.00		initial deposit
102CD	07/18/22		67.00		initial deposit
265CHDW-4	08/04/22		67.00		initial deposit
412CHDE-4	8/5/2022		67.00		initial deposit
6075CHDN-1	09/06/22		67.00		initial deposit
353CHDE-2	09/07/22		67.00		initial deposit
6060CHDN-1	09/14/22		67.00		initial deposit
340HR-1	09/14/22		67.00		initial deposit
5625JD-6	11/02/22		67.00		initial deposit

**Pinecrest Utilities LLC
Staff Assisted Rate Case
As of December 31, 2022**

Docket No: 20230071-WU Audit Control No. 2023-178-2-1

Customer Deposits

Account#	Date Paid	Date Refunded	Amount Paid	Amount Refunded	Description
341HW-1	11/15/22		67.00	0.00	initial deposit
354HW-7	12/05/22		67.00		initial deposit
423CHDE-1	01/09/23		67.00		initial deposit
Tho-110	08/19/11	10/09/13	64.00	(64.00)	transfer deposit to account
Hall HAL-133	09/19/11	07/23/12	64.00	(64.00)	transfer deposit to account
Whi-120	10/19/11	03/27/13	64.00	(64.00)	transfer deposit to account
Gro-119	11/04/11	05/07/14	64.00	(64.00)	transfer deposit to account
Mur-107	12/02/11	10/17/12	64.00	(64.00)	transfer deposit to account
Sch-53	01/12/12	05/07/14	64.00	(64.00)	transfer deposit to account
Fra-130	02/10/12	11/04/15	64.00	(64.00)	transfer deposit to account
360HR	05/04/12	05/07/12	64.00	(64.00)	transfer deposit to account
wil-88	05/14/12	02/19/14	64.00	(64.00)	transfer deposit to account
AC 5703JD	6/7/2012	11/20/13	64.00	(64.00)	transfer deposit to account
Hor-77	07/12/12	05/07/14	64.00	(64.00)	transfer deposit to account
Ger-66	08/03/12	04/05/13	64.00	(64.00)	transfer deposit to account
Res-6115	09/03/12	05/07/14	64.00	(64.00)	transfer deposit to account
DEJ-54	10/01/12	04/12/16	\$ 64.00	\$	(64.00) transfer deposit to account
BOI-ST4	10/01/12	11/4/2015	64.00	(64.00)	transfer deposit to account
GOI - 144	10/01/12	11/04/15	64.00	(64.00)	transfer deposit to account
SIH - 9	10/01/12	04/12/16	64.00	(64.00)	transfer deposit to account
Farmer - 97	10/1/2012	11/04/15	64.00	(64.00)	transfer deposit to account
Ivy-99	10/01/12	05/07/14	64.00	(64.00)	transfer deposit to account
FER-105	10/01/12	09/11/13	64.00	(64.00)	transfer deposit to account
VAL-13	10/01/12	06/10/15	64.00	(64.00)	transfer deposit to account
SIH-25	10/01/12	01/05/15	64.00	(64.00)	transfer deposit to account
RAM-133	10/23/12	11/04/15	52.60	(52.60)	transfer deposit to account
Silicki-100	12/05/12	05/01/13	64.00	(64.00)	transfer deposit to account
332 E	01/02/13	11/04/15	64.00	(64.00)	transfer deposit to account
354-JO	01/03/13	02/04/15	64.00	(64.00)	transfer deposit to account
6037 Price	02/07/13	12/16/13	64.00	(64.00)	transfer deposit to account
410-sim	02/11/13	07/22/14	64.00	(64.00)	transfer deposit to account
Starling-343	02/13/13	01/24/14	64.00	(64.00)	transfer deposit to account
300-Uva	2/27/2013	04/12/16	64.00	(64.00)	transfer deposit to account
295 CDW	03/08/13	10/09/13	64.00	(64.00)	transfer deposit to account
311 HW	03/14/13	06/04/14	64.00	(64.00)	transfer deposit to account
6036-Stalvey	04/10/13	11/04/15	64.00	(64.00)	transfer deposit to account
292 CHDE	04/17/13	04/12/16	64.00	(64.00)	transfer deposit to account
422 CHDE	05/13/13	05/27/14	64.00	(64.00)	transfer deposit to account
6010 CHDN	06/26/13	12/23/13	64.00	(64.00)	transfer deposit to account
415 CHDW	08/16/13	11/07/13	64.00	(64.00)	transfer deposit to account
6061	09/11/13	11/04/15	64.00	(64.00)	transfer deposit to account
6046 CHDS	09/12/13	05/07/14	64.00	(64.00)	transfer deposit to account
TEM-34	10/09/13	10/09/13	(64.00)	64.00	transfer deposit to account
DLA-85	10/25/13	05/07/14	64.00	(64.00)	transfer deposit to account
415 CHDW	11/08/13	11/04/15	64.00	(64.00)	transfer deposit to account
DLA-353	11/27/13	03/27/14	64.00	(64.00)	transfer deposit to account
335 CHDW	12/17/13	04/12/16	64.00	(64.00)	transfer deposit to account
6045CHDN	1/17/2014	04/12/16	64.00	(64.00)	transfer deposit to account
6046 CHDS	01/22/14	04/12/16	64.00	(64.00)	transfer deposit to account
360H	01/24/14	05/16/14	64.00	(64.00)	transfer deposit to account

**Pinecrest Utilities LLC
Staff Assisted Rate Case
As of December 31, 2022**

Docket No: 20230071-WU Audit Control No. 2023-178-2-1

Customer Deposits

Account#	Date Paid	Date Refunded	Amount Paid	Amount Refunded	Description
6046 CHDS	02/06/14	04/12/16	64.00	(64.00)	transfer deposit to account
DLA-31	02/21/14	08/21/14	64.00	(64.00)	transfer deposit to account
6081 CHDS	03/04/14	04/12/16	64.00	(64.00)	transfer deposit to account
403 CHDW	03/07/14	04/12/16	64.00	(64.00)	transfer deposit to account
5703	03/19/14	04/12/16	64.00	(64.00)	transfer deposit to account
6037	04/11/14	04/12/16	64.00	(64.00)	transfer deposit to account
320	05/06/14	03/24/15	64.00	(64.00)	transfer deposit to account
390	05/06/14	08/27/14	64.00	(64.00)	transfer deposit to account
360	06/11/14	12/03/14	64.00	(64.00)	transfer deposit to account
DLA-143	07/18/14	10/26/16	64.00	(64.00)	transfer deposit to account
KIL-ST20	10/03/14	10/21/16	64.00	(64.00)	transfer deposit to account
324HW	11/04/14	10/20/17	64.00	(64.00)	transfer deposit to account
360HR	11/24/14	09/17/15	64.00	(64.00)	transfer deposit to account
295CHDW	12/12/14	10/20/17	64.00	(64.00)	transfer deposit to account
88AH	12/20/14	07/22/15	64.00	(64.00)	transfer deposit to account
DLA-120	12/26/14	02/08/18	64.00	(64.00)	transfer deposit to account
260HR	02/02/15	03/17/15	64.00	(64.00)	transfer deposit to account
5703JD	02/04/15	05/06/16	64.00	(64.00)	transfer deposit to account
6031CHDS	02/05/15	09/01/16	64.00	(64.00)	transfer deposit to account
120AJ	02/10/15	09/22/22	64.00	(64.00)	transfer deposit to account
260CHDW	03/02/15	09/15/15	64.00	(64.00)	transfer deposit to account
353 CHDE	03/04/15	07/27/15	64.00	(64.00)	transfer deposit to account
6066 CHC	03/20/15	05/24/16	64.00	(64.00)	transfer deposit to account
422 CHDE	03/24/15	03/16/16	64.00	(64.00)	transfer deposit to account
6037CHC	04/02/15	08/21/15	64.00	(64.00)	transfer deposit to account
320 SH	05/14/15	10/20/17	64.00	(64.00)	transfer deposit to account
375 CHDW	05/26/15		64.00	(64.00)	transfer deposit to account
345CHDW	06/08/15	10/20/201	64.00	(64.00)	transfer deposit to account
cepero-ST7	07/23/15	10/20/17	64.00	(64.00)	transfer deposit to account
270CHDW	08/29/15	10/18/17	64.00	(64.00)	transfer deposit to account
6070CHDN	09/17/15	9/22/2022	64.00	(64.00)	transfer deposit to account
360HR	09/17/15	10/06/20	64.00	(64.00)	transfer deposit to account
311HW	09/18/15	03/16/16	64.00	(64.00)	transfer deposit to account
354HW	09/21/15	06/22/16	64.00	(64.00)	transfer deposit to account
260CHDW	10/9/2015	09/26/16	64.00	(64.00)	transfer deposit to account
415CHDW	01/04/16	10/18/17	64.00	(64.00)	transfer deposit to account
421HW	02/08/16	01/31/18	64.00	(64.00)	transfer deposit to account
301 HW	02/11/16	08/01/16	64.00	(64.00)	transfer deposit to account
270 HR	02/16/16	07/27/17	64.00	(64.00)	transfer deposit to account
390HR	02/25/16	10/18/17	64.00	(64.00)	transfer deposit to account
311HW	03/11/16	11/02/17	64.00	(64.00)	transfer deposit to account
412CHDE	03/11/16	09/27/17	65.00	(65.00)	transfer deposit to account
415CHDW	03/21/16	10/23/17	64.00	(64.00)	transfer deposit to account
353CHDE	03/29/16	10/18/17	65.00	(65.00)	transfer deposit to account
410HR	03/29/16	04/28/16	64.00	(64.00)	transfer deposit to account
343CHDE	04/01/16	11/07/16	64.00	(64.00)	transfer deposit to account
405CHDW	04/20/16	11/10/16	64.00	(64.00)	transfer deposit to account
410HR1	05/09/16	09/22/22	64.00	(64.00)	transfer deposit to account
305CHDW	05/10/16	09/27/16	64.00	(64.00)	transfer deposit to account
5703JD	05/24/16	09/22/22	67.00	(67.00)	transfer deposit to account

Pinecrest Utilities LLC

Staff Assisted Rate Case

As of December 31, 2022

Docket No: 20230071-WU Audit Control No. 2023-178-2-1

Customer Deposits

Account#	Date Paid	Date Refunded	Amount Paid	Amount Refunded	Description
334HW	06/23/16	08/01/17	67.00	(67.00)	transfer deposit to account
300HR	07/01/16	04/06/18	67.00	(67.00)	transfer deposit to account
410HR	07/13/16	09/23/21	67.00	(67.00)	transfer deposit to account
6037CHC	07/15/16	09/17/20	67.00	(67.00)	transfer deposit to account
301HW	08/19/16	09/23/21	67.00	(67.00)	transfer deposit to account
411HW	08/30/16	10/24/17	76.00	(76.00)	transfer deposit to account
354HWNP	08/31/16	08/01/17	67.00	(67.00)	transfer deposit to account
394HW	9/21/2016	07/28/20	67.00	(67.00)	transfer deposit to account
305CHDW	09/27/16	09/27/16	67.00	(67.00)	transfer deposit to account
5625 JD	10/05/16	10/16/17	67.00	(67.00)	transfer deposit to account
260CHDW	10/14/16	11/23/18	67.00	(67.00)	transfer deposit to account
300HR	10/19/16	04/06/18	67.00	(67.00)	transfer deposit to account
405CHDW	11/10/16	04/26/18	67.00	(67.00)	transfer deposit to account
6050CHDN	01/06/17	07/24/18	67.00	(67.00)	transfer deposit to account
343 CHDE	01/09/17	10/23/19	67.00	(67.00)	transfer deposit to account
265CHDW	01/20/17	04/24/19	67.00	(67.00)	transfer deposit to account
300HR	02/02/17	09/17/20	67.00	(67.00)	transfer deposit to account
283CHDE	02/09/17	03/25/21	67.00	(67.00)	transfer deposit to account
6031CHDS	03/03/17	08/22/17	67.00	(67.00)	transfer deposit to account
353CHD	03/10/17	09/17/20	67.00	(67.00)	transfer deposit to account
380HR	03/24/17	10/24/17	67.00	(67.00)	transfer deposit to account
114CD	03/28/17	09/17/20	67.00	(67.00)	transfer deposit to account
6026CHDS	04/04/17	09/22/22	67.00	(67.00)	transfer deposit to account
334HW	04/13/17	08/04/17	67.00	(67.00)	transfer deposit to account
390HR	04/28/17	06/19/19	67.00	(67.00)	transfer deposit to account
270CHDW	05/08/17	08/20/20	67.00	(67.00)	transfer deposit to account
374HW	05/24/17	06/25/21	67.00	(67.00)	transfer deposit to account
391HW-1	07/06/17	12/14/17	67.00	(67.00)	transfer deposit to account
334HW-1	08/01/17	04/10/19	67.00	(67.00)	transfer deposit to account
325CHDW-1	08/09/17	11/26/18	67.00	(67.00)	transfer deposit to account
6031CHDS-2	10/11/17	10/07/20	67.00	(67.00)	transfer deposit to account
5625JD	10/19/17	01/09/18	67.00	(67.00)	transfer deposit to account
415CHDW-2	10/27/17	12/06/17	67.00	(67.00)	transfer deposit to account
411HW-2	11/27/17	09/17/20	67.00	(67.00)	transfer deposit to account
415CHDW-3	12/06/17	09/22/22	67.00	(67.00)	transfer deposit to account
6051CHDS-1	12/12/17	03/23/18	67.00	(67.00)	transfer deposit to account
5625JD-1	01/09/18	09/08/21	67.00	(67.00)	transfer deposit to account
380HR-3	1/23/2018	07/06/20	67.00	(67.00)	transfer deposit to account
292CHDE-1	02/02/18	02/26/18	67.00	(67.00)	transfer deposit to account
311HW-3	02/07/18	01/23/19	67.00	(67.00)	transfer deposit to account
270HR-1	02/23/18	09/17/20	67.00	(67.00)	transfer deposit to account
403CHDE-1	03/02/18	03/10/21	67.00	(67.00)	transfer deposit to account
332CHDE	03/09/18	09/17/20	67.00	(67.00)	transfer deposit to account
412CHDE-2	03/15/18	12/18/18	67.00	(67.00)	transfer deposit to account
6051CHDS-2	03/22/18	09/22/22	67.00	(67.00)	transfer deposit to account
291HW-1	03/22/18	05/10/18	67.00	(67.00)	transfer deposit to account
421HW-1	03/29/18	09/17/20	67.00	(67.00)	transfer deposit to account
354HW-3	04/10/18	06/14/18	67.00	(67.00)	transfer deposit to account
291HW-2	05/08/18	12/18/18	67.00	(67.00)	transfer deposit to account
354HW-2	07/20/18	12/10/18	67.00	(67.00)	transfer deposit to account

Pinecrest Utilities LLC

Staff Assisted Rate Case

As of December 31, 2022

Docket No: 20230071-WU Audit Control No. 2023-178-2-1

Customer Deposits

Account#	Date Paid	Date Refunded	Amount Paid	Amount Refunded	Description
6047CH	07/31/18	09/17/20	67.00	(67.00)	transfer deposit to account
6011CHD-2	08/23/18	09/17/20	67.00	(67.00)	transfer deposit to account
325CHDW-2	11/28/18	03/10/21	67.00	(67.00)	transfer deposit to account
412HW-1	01/23/19	03/10/21	67.00	(67.00)	transfer deposit to account
412CHDE-3	01/28/19	03/10/21	67.00	(67.00)	transfer deposit to account
311HW-4	2/20/2019	03/04/22	67.00	(67.00)	transfer deposit to account
354HW-3	02/28/19	11/04/19	67.00	(67.00)	transfer deposit to account
334HW-2	04/11/19	04/12/22	67.00	(67.00)	transfer deposit to account
265CHDW-2	07/24/19	08/06/20	67.00	(67.00)	transfer deposit to account
344HW	07/29/19	12/18/19	67.00	(67.00)	transfer deposit to account
344HW-1	11/14/19	11/19/20	67.00	(67.00)	transfer deposit to account
404HW	11/26/19	01/06/23	67.00	(67.00)	transfer deposit to account
343CHDE-1	01/06/20	11/18/20	67.00	(67.00)	transfer deposit to account
354HW-5	03/30/20	07/20/20	67.00	(67.00)	transfer deposit to account
380HR-2	07/31/20	10/01/20	67.00	(67.00)	transfer deposit to account
265CHDW-3	08/05/20	08/09/22	67.00	(67.00)	transfer deposit to account
354HW-6	08/20/20	08/16/22	67.00	(67.00)	transfer deposit to account
323CHDE-1	09/14/20	01/06/23	67.00	(67.00)	transfer deposit to account
360HR-1	10/07/20		67.00		transfer deposit to account
380HR-4	10/09/20	09/22/22	67.00	(67.00)	transfer deposit to account
270CHDW-2	11/03/20	12/21/21	67.00	(67.00)	transfer deposit to account
344HW-2	11/10/20	02/04/21	67.00	(67.00)	transfer deposit to account
260CHDW-1	11/20/20	12/09/20	67.00	(67.00)	transfer deposit to account
423CHDE	12/09/20	12/14/22	96.00	(96.00)	transfer deposit to account
344HW-3	01/04/21	04/05/22	67.00	(67.00)	transfer deposit to account
260CHDW-2	01/05/21	09/22/22	67.00	(67.00)	transfer deposit to account
300HR-1	01/19/21	03/17/21	67.00	(67.00)	transfer deposit to account
380HR-5	01/19/21	03/17/21	67.00	(67.00)	transfer deposit to account
324HW-1	02/17/21	10/05/21	67.00	(67.00)	transfer deposit to account
343CHDE-3	03/15/21	04/05/22	67.00	(67.00)	transfer deposit to account
283CHDE-1	03/26/21	04/29/22	67.00	(67.00)	transfer deposit to account
240HR-1	07/22/21	11/17/21	67.00	(67.00)	transfer deposit to account
341HW	08/18/21	10/24/22	67.00	(67.00)	transfer deposit to account
5625JD-2	09/08/21	10/05/21	67.00	(67.00)	transfer deposit to account
5625JD-3	09/30/21	08/09/22	67.00	(67.00)	transfer deposit to account
340CHDW	10/05/21	02/16/22	67.00	(67.00)	transfer deposit to account
335CHDW-1	02/08/22	09/12/22	67.00	(67.00)	transfer deposit to account
6060CHDN	03/24/22	01/06/23	67.00	(67.00)	transfer deposit to account
353CHDE-1	04/05/22	08/03/22	67.00	(67.00)	transfer deposit to account
6075CHDN	04/12/22	09/06/22	67.00	(67.00)	transfer deposit to account
340HR	06/16/22	01/06/23	67.00	(67.00)	transfer deposit to account
6047CH-1	12/08/22		67.00	(64.00)	transfer deposit to account
DLA-353	10/10/13	11/27/13	64.00	(64.00)	transfer from ranches
			<u>\$ 15,900.10</u>	<u>\$ (12,336.60)</u>	