

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Wednesday, April 17, 2024 1:06 PM
To: 'laurie gaines'
Cc: Consumer Contact
Subject: RE: DOCKET #20240032-SU

Good afternoon Laurie and Buddy Gaines,

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: laurie gaines <gaines555@earthlink.net>
Sent: Wednesday, April 17, 2024 10:55 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET #20240032-SU

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TO: Clerk, Public Service Commission

FROM: Laurie and Buddy Gaines
8814 Grand Avenue
Little Gasparilla Island, (Placida) FL. 33946
815-440-0001

SUBJECT: DOCKET #20240032-SU

It has been brought to our attention that once again, a small local company is attempting to force LGI residents to connect to a proposed sewer system on our remote barrier island.

We have several objections to this proposal and would request that you deny the application.

First and foremost, we do not need central sewer and have never asked that this service be provided. We have been successfully using septic systems for the over 40 years that we have owned on the island. We maintain the system dutifully, have had it pumped when necessary and have never experienced any leakage or overflow. In addition, the island now has access to “city” water (also forced upon us recently at significant expense) so there is little to no concern about septic contamination of ground water for drinking, since we no longer have shallow wells to provide drinking water.

Secondly, being forced to hook up to this utility will cause undue financial hardship for many island residents. Most of us are still recovering from the devastating effects of Hurricane Ian and still fighting with insurance companies in order to complete needed repairs. Adding the financial burden of a forced hookup to septic services when many of us have paid thousands and thousands of dollars already — and in some cases hundreds of thousands — in unreimbursed hurricane repairs puts an unnecessary strain on the finances of most of our island neighbors. Many of us are senior citizens/retirees on fixed incomes and simply cannot afford the hookup fee (rumored to be in excess of \$20,000.) Many of our neighbors have also just replaced their aging septic systems with brand new, extremely expensive systems. This is simply an unfair expense for them.

Third, however — and perhaps most important — is the fact that many of us are not actually opposed to sewer service as long as it is affordable (monthly payments or property tax assessments possibly) and well-managed by a reputable entity. However, we **prefer that the services be provided by Charlotte County** which at least has a regulatory structure in place and offers financial stability. **Environmental Utilities is an unknown company with absolutely NO EXPERIENCE WHATSOEVER in managing a wastewater utility.** We believe something as critical as wastewater treatment needs to be handled by a professional entity, not a local individual merely looking to profit. I am not privy to all details, but whether the option is to pump waste off the island under Placida Bay OR treat it on the island, handling of this waste is of paramount importance to maintain the quality of the water in the Bay and to maintain the quality of life on the island. We do not believe that Environmental Utilities has the knowledge or experience to properly deal with any unforeseen circumstances, much less effectively manage it on an ongoing basis.

We respectfully request that you deny this application.

PS: I originally sent this email on April 8 but did not receive confirmation that it was received. So I am sending it again. Can you acknowledge receipt of this communication?

Respectfully,
Laurie and Buddy Gaines