

**Charlie Smith**

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**From:** Ellen Plendl  
**Sent:** Friday, May 3, 2024 4:02 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240025.  
**Attachments:** FW: Duke Energy Increase on January 2025; Consumer Inquiry - Duke Energy Florida

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

See attached customer correspondence and reply for Docket No. 20240025.

## Charlie Smith

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Friday, May 3, 2024 3:37 PM  
**To:** Ellen Plendl  
**Subject:** FW: Duke Energy Increase on January 2025

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** David Neal <kydavey@gmail.com>  
**Sent:** Wednesday, May 1, 2024 2:08 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy Increase on January 2025

Constituent message:

1. **Name**  
David Neal
2. **Email Address**  
[kydavey@gmail.com](mailto:kydavey@gmail.com)
3. **Phone Number**
4. **Subject**  
Duke Energy Increase on January 2025
5. **Message**  
Say NO to Duke Energy until they pay Florida back for the funds to build new facilities in the state. Stop taking care of corporations and start taking care of the citizens of Florida. If not we will vote you out of this office and the state will be just another California of chaos and disorder.
6. **Attach file (optional)**
7. **User IP Address**  
155.190.20.5
8. **HTTP User Agent**  
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/114.0.0.0 Safari/537.36 Edg/114.0.1823.41
9. **Date Submitted**  
01/05/2024

**10. Time Submitted**

2:07:32 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Charlie Smith

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**From:** Ellen Plendl  
**Sent:** Friday, May 3, 2024 4:01 PM  
**To:** 'kydavey@gmail.com'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. David Neal  
kydavey@gmail.com

RE: FPSC Inquiry 1444156C

Dear Mr. Neal:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about DEF's petition for a rate increase. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 20240025.

You may review all the information filed with the FPSC by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20240025 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl  
Regulatory Analyst  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)