

**Charlie Smith**

**From:** Charlie Smith on behalf of Records Clerk  
**Sent:** Monday, May 13, 2024 8:59 AM  
**To:** 'Janice Wright'  
**Cc:** Consumer Contact  
**Subject:** RE: 20240025-EI

Good morning Janice Wright,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

*Charlie Smith II*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

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**From:** Janice Wright <janice012567@yahoo.com>  
**Sent:** Saturday, May 11, 2024 4:03 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** 20240025-EI

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NOTICE OF RATE REQUEST AND CUSTOMER SERVICE HEARING

Aren't they making enough money!  
What's the matter are they losing money because people are going solar?  
Maybe that's what should be focused on. We lose our grid there won't be any electricity.  
I conserve as much as possible. I speak for all the people that try and survive on a fixed income, it's impossible!  
They only thing left is to stop eating. This only hurts the less fortunate. They need to come out with special programs for low income that's based on their income only!