

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Thursday, May 23, 2024 8:54 AM
To: 'Joseph Crum'
Cc: Consumer Contact
Subject: RE: Keep Duke Rates Down Docket #20240025

Good morning Joseph Crum,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: joseph.crum@gmail.com@mg.gospringboard.io <joseph.crum@gmail.com@mg.gospringboard.io> **On Behalf Of** Joseph Crum
Sent: Thursday, May 23, 2024 6:47 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Keep Duke Rates Down Docket #20240025

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Dear PSC Member,

1) The decline in Net Metering wasn't announced to the participants affected.

Initially it was @-12.c in 2014

Net Metering - Annual Credit 2023

229.000 kWh @ -6.631c

Net Metering - Annual Credit 2024

750.000 kWh @ -2.569c

2) ALSO a total of 4 (Enphase) micro inverters which are "rated to a maximum of 250 Volts" were burned out due to Duke malfeasance which Duke denied.

Enphase National Monitoring Center said Duke voltage was in the 253+/- voltage range which cause the burnouts. REPLACEMENT LABOR COST FOR 1 MICRO INVERTER WAS \$200

3) With Florida favoring of Car insurance, Home insurance, and utilities (Duke) at the expense of residents, I will be joining my former neighbors by leaving Florida.

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Joseph Crum
5531 Delano Lane
Orlando FL, 32821-7636