

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF VIRTUAL AND IN-PERSON CUSTOMER SERVICE HEARINGS

TO

DUKE ENERGY FLORIDA, LLC
OFFICE OF PUBLIC COUNSEL
LEAGUE OF UNITED LATIN AMERICAN CITIZENS OF FLORIDA
FLORIDA RISING, INC.
FLORIDA INDUSTRIAL POWER USERS GROUP
SIERRA CLUB
WHITE SPRINGS AGRICULTURAL CHEMICALS, INC. D/B/A PCS PHOSPHATE –
WHITE SPRINGS
FLORIDA RETAIL FEDERATION
NUCOR STEEL FLORIDA, INC.
SOUTHERN ALLIANCE FOR CLEAN ENERGY

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20240025-EI

PETITION FOR RATE INCREASE BY DUKE ENERGY FLORIDA, LLC.

ISSUED: May 23, 2024

NOTICE is hereby given that the Florida Public Service Commission (FPSC) will hold customer service hearings in the above docket on the rates and charges of Duke Energy Florida, LLC. The hearing will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

VIRTUAL AND IN-PERSON SERVICE HEARINGS

Service hearings allowing in-person appearance and using audio-visual technology will be conducted at the following times and places:

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Tuesday, June 11, 2024 at 9:30 a.m.*
Room 148, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

Tuesday, June 18, 2024 at 6:00 p.m.
Room 148, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

IN-PERSON SERVICE HEARINGS

In-person customer service hearings will be held at the following times and places:

Wednesday, June 12, 2024 at 10:00 a.m.
Citrus County Auditorium
3610 South Florida Avenue
Inverness, Florida

Wednesday, June 12, 2024 at 6:00 p.m.*
Parks and Conservation Resources – Magnolia Room
12520 Ulmerton Road
Largo, Florida

* Spanish-language interpreter will be available.

PURPOSE AND PROCEDURE

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing.

The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

REGISTERING TO SPEAK AT AN IN-PERSON SERVICE HEARING

Customers may register to speak at the in-person service hearings in one of the following ways: (1) use the PSC's online registration form, which will be available at www.FloridaPSC.com under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080, (3) email speakersignup@psc.state.fl.us, or (4) register when you arrive at the venue. Online registration will open on May 24, 2024 at 9:00 a.m., and close on June 14, 2024 at noon.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

SPECIAL VIRTUAL HEARING CONSIDERATIONS

Hearings conducted virtually will give interested persons an opportunity to provide testimony over the telephone. Persons wishing to testify at a virtual hearing must register to speak at the service hearings in one of the following ways: (1) use the PSC's online registration form, which will be available at www.FloridaPSC.com under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080, or (3) email speakersignup@psc.state.fl.us. Online registration will open on May 24, 2024 at 9:00 a.m., and close on June 14, 2024 at noon. Persons wishing to testify must provide their name, address, and specify which hearing date they wish to testify. After registering to testify, either by email or phone, persons will be provided further instructions on how to participate, including the call-in number. Persons planning to testify should register as soon as possible, but at least two business days before the hearing where they plan to testify.

As always, the public may view a livestream of the service hearings online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>. All witnesses shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony. The hearing will be governed by the provisions of Chapters 120 and 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission

Clerk, Gerald L. Gunter Building, Room 152.

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 366, Florida Statutes. This proceeding will be governed by Chapters 120 and 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

EMERGENCY CANCELLATION OF PROCEEDINGS

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (www.FloridaPSC.com) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

By DIRECTION of the Florida Public Service Commission this 23rd day of May, 2024.



ADAM J. TEITZMAN
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850) 413-6770
www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.