

PUBLIC SERVICE COMMISSION
FAR NOTICE OF CUSTOMER SERVICE HEARING

The FLORIDA PUBLIC SERVICE COMMISSION announces 4 public customer service hearings to be held in the following docket to which all persons are invited.

DAY, DATE AND TIME:

All times are Eastern Daylight Time (EDT).

In-Person/Virtual Service Hearing(s):

Tuesday, June 11, 2024 at 9:30 a.m.*

Tuesday, June 18, 2024 at 6:00 p.m.

In-Person Service Hearing(s):

Wednesday, June 12, 2024 at 10:00 a.m. and 6:00 p.m.*

* Spanish-language interpreter will be available.

PLACES:

6/11/2024: Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL

6/12/2024: Citrus County Auditorium, 3610 S. Florida Ave., Inverness, FL (10:00 a.m.)

6/12/2024: Parks and Conservation Resources-Magnolia Room, 12520 Ulmerton Rd, Largo, FL (6:00 p.m.)

6/18/2024: Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL

GENERAL SUBJECT MATTER TO BE CONSIDERED: Docket No. 20240025-EI – Petition for rate increase by Duke Energy Florida, LLC. The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. For questions, contact Commission staff, Shaw Stiller, by telephone at (850) 413-6187 or by email at sstiller@psc.state.fl.us.

REGISTERING TO SPEAK AT AN IN-PERSON SERVICE HEARING

Customers may register to speak at the in-person service hearings in one of the following ways: (1) register using the PSC’s online registration form, which will be available at www.FloridaPSC.com, under the “Hot Topics” heading, (2) call the FPSC at (850) 413-7080, (3) email speakersignup@psc.state.fl.us, or (4) register when you arrive at the venue. Online registration will open on May 24, 2024 at 9:00 a.m., and close on June 14, 2024 at noon. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

SPECIAL VIRTUAL HEARING CONSIDERATIONS

Hearings conducted virtually will give interested persons an opportunity to provide testimony over the telephone. Persons wishing to testify at a virtual hearing must register in one of the following ways: (1) register using the PSC’s online registration form, which will be available at www.FloridaPSC.com, under the “Hot Topics” heading, (2) call the FPSC at (850) 413-7080, or (3) email speakersignup@psc.state.fl.us. Persons wishing to testify must provide their name, address, and specify which hearing date they wish to testify. After registering to testify, either by email or phone, persons will be provided further instructions on how to participate, including the call-in number. Persons planning to testify should register as soon as possible, but at least two business days before the hearing where they plan to testify.

As always, the public may view a livestream of the service hearings online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>. All witnesses shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony. The hearing will be governed by the provisions of Chapters 120 and Chapter 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

EMERGENCY CANCELLATION OF MEETING

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission’s website (www.FloridaPSC.com) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

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Notices Submitted to/Confirmed by Administrative Code & Register Staff

[Notices Confirmed by ACR](#)

Notices Submitted to ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
None					

Notices Confirmed by ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
28390074	5/23/2024	FAR NOTICE OF CUSTOMER SERVICE HEARING	Meeting	5/24/2024 Vol. 50/103	5/23/2024
28389783	5/23/2024	Florida Public Service Commission	Meeting	5/24/2024 Vol. 50/103	5/23/2024