CORRESPONDENCE 5/28/2024 DOCUMENT NO. 04289-2024

Antonia Hover

From: Sent: To: Subject: Attachments: John Plescow Tuesday, May 28, 2024 1:54 PM Consumer Correspondence; Consina Griffin-Greaux FW: 20240025 - send to Clerk's office No increase in Electric Bills; Duke Energy Rate Increase; FW: PSC Contact Form; FW: PSC Contact Form; FW: Duke Energy proposed Rate Change; FW: Duke's requested rate increase; FW: Duke Energy rate

Please, add to docket 20240025.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> Sent: Tuesday, May 28, 2024 1:39 PM To: John Plescow <JPlescow@PSC.STATE.FL.US> Subject: 20240025 - send to Clerk's office

Hello John

Please send to Clerk' office.

Thanks

Consina

From: Sent: To: Subject: Sonia Rosa Lokey <srosaloki@icloud.com> Saturday, May 25, 2024 6:47 AM Consumer Contact No increase in Electric Bills

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am aware of the increases proposed over the next 3 years. I oppose these increases due to poor service, too many failures in WIFI, and false promises of low rates with intentional rate increases.

Rosa Lokey, J.D. CalDRE # 02067079 415-847-3411

From:S Engel Phillips <sengelphillips@icloud.com>Sent:Tuesday, May 28, 2024 7:19 AMTo:Consumer ContactSubject:Duke Energy Rate Increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am totally opposed to the rate increase by Duke Energy.

The structure of the increase, in addition to the amount of the increase, are totally out of line with the profits that Duke is already making.

Please do NOT ENTERTAIN the current increase.

From: Sent: To: Subject: Webmaster Tuesday, May 28, 2024 8:58 AM Consumer Contact FW: PSC Contact Form

FYI.

From: contact@psc.state.fl.us <contact@psc.state.fl.us>
Sent: Monday, May 27, 2024 12:12 PM
To: Webmaster <webmaster@PSC.STATE.FL.US>; chris.lamerson@gmail.com
Subject: PSC Contact Form

Contact from a Web user regarding - Web Site Comment/Question

Contact Information:

Category: Web Site Comment/Question Name: Chris Lamerson Company: Primary Phone: 7274179263 Secondary Phone: Email Address: <u>chris.lamerson@gmail.com</u> Response requested? yes Comments:

Please read. This is a serious pRE: YOUR ELECTRIC BILL. PLEASE TAKE NOTE AND ACT ON THIS. The following information (with a link to object to the proposed increase which unfortunately was broken) was sent to AARP members with a call to action to oppose the proposed increases. THIS AFFECTS EVERYONE - not just older citizens. Here is the message from AARP: "Duke Energy wants to raise your monthly electric bill. Your household expenses are at stake, and we need your immediate action to fight back. They are seeking approval for an \$820 million increase from the Florida Public Service Commission (PSC). Here is what Duke is asking: Raise rates by 27% over the next three years, this is a \$16.48 per month increase in 2025 alone. Increase their guaranteed profit (return on equity) to 11.5%, well above the national average of 9.71%. Add \$2.56 more to the \$30 per month fixed customer charge, which is unrelated to electric usage. This rate hike will burden households already struggling with rising costs. Together, we can push back." Here is a link to contact info for the PSC. PLEASE contact them now to fight back. <u>https://www.psc.state.fl.us/contact-information</u> I urge everyone to take action on this and to pass this information on to other Florida residents now. I don't know about you, but I can't afford higher electric bills. Response: I am very concerned about this and request there be a different approach to this. I am the only working parent in my household and an increase would severely affect my monthly lifestyle.

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From: Sent: To: Subject: Webmaster Tuesday, May 28, 2024 9:04 AM Consumer Contact FW: PSC Contact Form

FYI.

From: contact@psc.state.fl.us <contact@psc.state.fl.us>
Sent: Saturday, May 25, 2024 8:28 AM
To: Webmaster <webmaster@PSC.STATE.FL.US>; rav.van@gmail.com
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question Name: Roy Vanderveer Company: RetiredPlease stop Primary Phone: Secondary Phone: Email Address: <u>rav.van@gmail.com</u> Response requested? no Comments:

Please stop the insanity of giving Duke the right to make a larger profit. They are only looking to keep their profit margin at a certain level. Think about what you are doing to the customers who have to pay this ridiculous money. Some will probably DIE! because they won't be able to have heat or air!!!!

From: Sent: To: Subject: Cindy Muir Tuesday, May 28, 2024 9:04 AM Consumer Contact FW: Duke Energy proposed Rate Change

-----Original Message-----From: Rick Cargo <rickcargo@gmail.com> Sent: Monday, May 27, 2024 12:18 PM To: PSC Media <PSCMedia@psc.state.fl.us> Subject: Duke Energy proposed Rate Change

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Their increase in charges should be the lessor of 1) what their true cost increases have been or 2) the industry standard for Florida increase, or 3) what the industry start energy cost for Florida.

They should be able to operate as efficiently as any other well run electric provider. We should not be subsidizing poor/ inefficient management and operations.

Sent from my iPad

From: Sent: To: Subject: Cindy Muir Tuesday, May 28, 2024 9:09 AM Consumer Contact FW: Duke's requested rate increase

From: Jeff and Rhonda Wright <jeffrhondaw@yahoo.com>
Sent: Saturday, May 25, 2024 10:21 AM
To: PSC Media <PSCMedia@psc.state.fl.us>
Subject: Duke's requested rate increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am writing to contest Duke's requested rate increase. They just had a significant rate increase in late 2023 and they're already asking for more increases. They are either poor at managing their expenses or they are trying to increase profitability at our expense. Like the government, and unlike us, they don't have to be fiscally responsible. They can mismanage their money and, when their profit margins aren't as high as they would like, they simply request a rate increase. WHEN WILL IT STOP?!

I respectfully ask that you deny Duke Energy's request for a rate increase. If not denied, please limit the increase to a minimal cost-of-living increase.

Sincerely, Jeff Wright 3019 Dupont St S Gulfport, FL 33707

From: Sent: To: Subject: Cindy Muir Tuesday, May 28, 2024 9:09 AM Consumer Contact FW: Duke Energy rate

-----Original Message-----From: Gail Hesse <ladygreyt@me.com> Sent: Saturday, May 25, 2024 9:57 AM To: PSC Media <PSCMedia@psc.state.fl.us> Subject: Duke Energy rate

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please do not raise the energy rate.

I am an 80 year old woman on a fixed income and cannot afford additional expenses from Duke energy. I have lived in my home for 52 years and have hurricane windows and have done everything I could to protect my home and make it energy efficient.

Thank you ! Gail Hesse 1901 60th Street North St. Petersburg, FL 33710 Sent from my iPhone