Charlie Smith

From: John Plescow

Sent: Wednesday, May 29, 2024 9:58 AM

To: Consumer Correspondence **Subject:** FW: FL. PSC CATS NO: 1445967C

Attachments: 1445967C05282024100015Contact.pdf

Please, add to docket 20240025.

From: Henry Guzman < HGuzman@psc.state.fl.us>

Sent: Tuesday, May 28, 2024 10:01 AM

To: John Plescow < JPlescow@PSC.STATE.FL.US> **Subject:** FW: FL. PSC CATS NO: 1445967C

Please Forward to clerks office.

From: HGUZMAN@psc.state.fl.us https://example.com/HGUZMAN@psc.state.fl.us <a href="https://example.com/HGUZMAN@psc.state.fl.us <a href="https://example.com/HGUZMAN@psc.state.fl.us <a href="https://exa

Sent: Tuesday, May 28, 2024 10:00 AM **To:** consumer.affairs@pgnmail.com

Cc: Henry Guzman < HGuzman@psc.state.fl.us>

Subject: FL. PSC CATS NO: 1445967C

Name: NEREIDA PEREZ

Case#: 1445967C

Company Name: Duke Energy

Business Name:

Address: 300 4TH AVE S

City/Zip: SAINT PETERSBURG, FL33701

Date Received: 05/28/2024

Consumer Phone: (727)-251-4877

How Received: E-FORM

Close Type: ELECTRIC DOCKETS

Account #:

Enter By: HGUZMAN

Assigned Analyst: Henry Guzman Close Out Analyst: Henry Guzman

Date Closed: 05/28/2024

05/28/2024 protest to docket 20240025

H Guzman

"CUSTOMER INFORMATION

Name: NEREIDA PEREZ Telephone: 7272514877 Email: nperez1@usf.edu

Address: 300 4TH AVE S UNIT 428 ST PETERSBURG FL 33701

BUSINESS INFORMATION

Business Account Name: NEREIDA PEREZ

Account Number:

Address: 300 4TH AVE S UNIT 428 ST PETERSBURG FL 33701

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Another rate increase will make it much more stressful and difficult than what it is now, since the last increase. I haven't struggle to pay my electric bill for a while but now I see that it is becoming much more difficult to come up with the entire monies for my electric bill. My neighbors, whom are elderly, are also complaining due to the proposed increases because their Social Security checks are not increasing enough to pay a higher rate of electricity. That is causing a lot of unnecessary stress that compromises our immune system and causes other health issues. Please reconsider NOT approving the increase"

Case#: 1445967C; Name: NEREIDA PEREZ; Business: Duke Energy

Florida Public Service Commission - Consumer Request

2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850-413-6100

Name: NEREIDA PEREZ

Address: 300 4TH AVE S

County: Pinellas

Phone: (727)-251-4877

City/Zip: SAINT PETERSBURG, FL 33701

Account #:

E-Mail: nperez1@usf.edu

Company Code: El801

Company Name: Duke Energy

Business Name:

Please return this form with report of action

to:

Henry Guzman

Request No: 1445967C

Date Received: 05/28/2024

Received Via: E-FORM

Close Type: PR-69 ELECTRIC

DOCKETS

PO Officer:

Date Closed: 05/28/2024

05/28/2024 protest to docket 20240025

H Guzman

"CUSTOMER INFORMATION

Name: NEREIDA PEREZ Telephone: 7272514877 Email: nperez1@usf.edu

Address: 300 4TH AVE S UNIT 428 ST PETERSBURG FL 33701

BUSINESS INFORMATION

Business Account Name: NEREIDA PEREZ

Account Number:

Address: 300 4TH AVE S UNIT 428 ST PETERSBURG FL 33701

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Another rate increase will make it much more stressful and difficult than what it is now, since the last increase. I haven't struggle to pay my electric bill for a while but now I see that it is becoming much more difficult to come up with the entire monies for my electric bill. My neighbors, whom are elderly, are also complaining due to the proposed increases because their Social Security checks are not increasing enough to pay a higher rate of electricity. That is causing a lot of unnecessary stress that compromises our immune system and causes other health issues. Please reconsider NOT approving the increase"