

**Hiep Nguyen**

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**From:** John Plescow  
**Sent:** Thursday, May 30, 2024 4:42 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: 20240025 - send to Clerks office  
**Attachments:** Fwd: Rising Electric Costs; FW: PSC Contact Form; DUKE Rate Hikes; FW: PSC Contact Form; E-Form Other Complaints TRACKING NUMBER: 195685; Fwd: Increase for Duke Electric; FW: PSC Contact Form

Please, add to docket 20240025.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 4:18 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** 20240025 - send to Clerks office

John,

Please forward to clerk's office.

Thanks

Consina

## Hiep Nguyen

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**From:** Cindy Muir  
**Sent:** Thursday, May 30, 2024 12:23 PM  
**To:** Consumer Contact  
**Subject:** Fwd: Rising Electric Costs

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Sent from my iPhone

Begin forwarded message:

**From:** Jerica Mccolley <jericadmccolley@gmail.com>  
**Date:** May 30, 2024 at 12:03:28 PM EDT  
**To:** PSC Media <PSCMedia@psc.state.fl.us>  
**Subject:** Rising Electric Costs

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Duke Energy Team,

I am writing to address the concerning information shared by AARP regarding the potential increase in electricity costs. It is alarming to learn about the proposed changes that could significantly impact households, including mine. The call to action from AARP underscores the importance of opposing these increases as they affect everyone, not just older citizens. The details provided by AARP regarding Duke Energy's request for an \$820 million increase from the Florida Public Service Commission are troubling.

Duke Energy's proposal to raise rates by 27% over the next three years, along with other adjustments such as increasing the guaranteed profit and fixed customer charge, will undoubtedly impose financial strain on many households already facing economic challenges.

I urge Duke Energy to reconsider these proposed changes and seek alternative solutions that do not burden customers.

Transparency and fair pricing are essential in maintaining trust and a positive relationship with consumers. I look forward to your prompt response and a resolution that considers the well-being of all customers.

Thank you

Jerica Fanning

## Hiep Nguyen

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**From:** Webmaster  
**Sent:** Thursday, May 30, 2024 12:23 PM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 11:55 AM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; Moglo1844@hotmail.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question  
Name: Leslie Bouwman  
Company: NA  
Primary Phone: 7276442315  
Secondary Phone: 7273277644  
Email Address: [Moglo1844@hotmail.com](mailto:Moglo1844@hotmail.com)  
Response requested? yes  
Comments:

Please do not give your approval for Dukes request to raise their rates. I stand with AARP and have attended a hearing in the past as one of their energy advocates. Duke and Florida power have enjoyed your good will for far too long at the expense of elderly, moderate and low income consumers. It is time to consider and act on the needs of the Floridians you're meant to serve.

## Hiep Nguyen

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**From:** Matthew James <matthewjames009@gmail.com>  
**Sent:** Thursday, May 30, 2024 12:38 PM  
**To:** Consumer Contact  
**Subject:** DUKE Rate Hikes

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC,

Please do not allow DUKE to hike their rates, they already have the highest rates in the state and their service is not the best. How is Florida allowing these outsiders from a blue state, North Carolina, run amuck with their pricing.

Sincerely,  
Lifelong Florida resident  
Matthew J Saini

## Hiep Nguyen

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**From:** Webmaster  
**Sent:** Thursday, May 30, 2024 1:07 PM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 12:56 PM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; rmsmoot@hotmail.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - Web Site Comment/Question

Contact Information:

Category: Web Site Comment/Question  
Name: Rose Smoot  
Company:  
Primary Phone: 7277426238  
Secondary Phone:  
Email Address: [rsmoot@hotmail.com](mailto:rsmoot@hotmail.com)  
Response requested? no  
Comments:

Please DO NOT give Duke Energy their request to raise rates. It makes air conditioning out of reach for so many people , and it is essential in Florida.

## Hiep Nguyen

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, May 30, 2024 1:56 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 195685

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### CUSTOMER INFORMATION

Name: ivy Barnes  
Telephone: 7274987754  
Email: ibarnes8125@gmail.com  
Address: 17616 Lee Ave Redington Shores FL 33708

### BUSINESS INFORMATION

Business Account Name: ivy Barnes  
Account Number:  
Address: 17616 Lee Ave Redington Shores FL 33708

### COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

Please do not grant Duke Energy the increase in prices they have requested. I am retired on a fixed income and cannot afford this increase. PLEASE deny this increase.

Thank you,  
Ivy Barnes

## Hiep Nguyen

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**From:** Cindy Muir  
**Sent:** Thursday, May 30, 2024 1:57 PM  
**To:** Consumer Contact  
**Subject:** Fwd: Increase for Duke Electric

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Sent from my iPhone

Begin forwarded message:

**From:** patricia.kelly1@verizon.net  
**Date:** May 30, 2024 at 12:23:43 PM EDT  
**To:** PSC Media <PSCMedia@psc.state.fl.us>  
**Subject:** Increase for Duke Electric

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please do not allow for the increase in rates that Duke Electric is requesting. Between the insurance and the utilities I can not afford to live in Florida and will have to move if these rates continue to increase. Please stop these increases.

## Hiep Nguyen

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**From:** Webmaster  
**Sent:** Thursday, May 30, 2024 2:02 PM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 2:00 PM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; dyjsr8@gmail.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question  
Name: Dorothy-Jean Schneller  
Company:  
Primary Phone: 7273895253  
Secondary Phone:  
Email Address: [dyjsr8@gmail.com](mailto:dyjsr8@gmail.com)  
Response requested? yes  
Comments:

Please don't allow the power company Duke Energy raise their rates 27% over the next three years! We are charged enough, rates have been going up consistently, we can't afford the constant cost hikes!!!!