

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Friday, May 31, 2024 9:24 AM
To: 'Edward Makaron'
Cc: Consumer Contact
Subject: RE: Duke Comment Card - Docket No. 20240025-EI

Good morning Edward Makaron,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure

From: Edward Makaron <emakaron@gmail.com>
Sent: Thursday, May 30, 2024 7:39 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Duke Comment Card - Docket No. 20240025-EI
Importance: High

Application for rate increase by
Duke Energy Florida, LLC.

DOCKET NO. 20240025 - EI

Name Edward Makaron

Address 2509 Prairie View Drive, Winter Garden FL, 34787

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
I am writing to express my strong opposition to Duke Energy Florida's proposed rate increase, Docket No. 20240025-EI. As a resident of this service area, I find this proposal unacceptable, particularly in light of previous increases.
Comparatively, the Orlando Utilities Commission (OUC), located just a few miles to the east, offers significantly lower rates, superior service, and higher customer satisfaction. OUC also provides a variety of rebates for energy-efficient products, such as electric vehicles (EVs) and hybrid water heaters, which benefit both the environment and consumers' wallets. These initiatives are notably absent from Duke Energy Florida's offerings.
The lack of meaningful rebates from Duke Energy Florida not only makes it more expensive for customers to adopt energy-efficient technologies but also discourages the adoption of environmentally beneficial practices like purchasing EVs. This stands in stark contrast to OUC's proactive approach in promoting energy efficiency and sustainability.
This proposed increase feels reminiscent of the practices of the Los Angeles Department of Water and Power (LADWP), from where we recently moved. There, we also experienced frequent rate hikes with little improvement in service or benefits to the consumer.
Florida needs to consider allowing utility choice. If given the option, I would switch to OUC in a heartbeat due to their more reasonable rates and customer-centric policies. Until such a choice is available, it is imperative that Duke Energy Florida be held accountable and not permitted to burden its customers with unjustifiable rate increases.
Thank you for considering my comments.

F O L D & T A P E -- See back for address

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