

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Monday, June 3, 2024 3:18 PM
To: 'Glenda Gustafson'
Cc: Consumer Contact
Subject: RE: case 20240025 Duke Energy increases

Good afternoon Glenda Gustafson,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: Glenda Gustafson <glennieag@gmail.com>
Sent: Monday, June 3, 2024 11:04 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: case 20240025 Duke Energy increases

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PSC Clerk,

I have called Duke Energy's customer service number twice and talked to their reps trying to find out specifics about the proposed rate increases. Both reps said that they had no information and hadn't been briefed about. I live in a low income area and the increases will have a serious impact on already stretched budgets. I would like more specifics so that I can help inform people about increases and inform them about upcoming public hearing.

Thank you.

Glenda Gustafson
518-698-9474