

State of Florida



CORRESPONDENCE
6/4/2024
DOCUMENT NO. 04554-2024

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

TO: Office of Commission Clerk

FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach

RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20240025.

COMMISSION
CLERK

2024 JUN -4 PM 3: 14

RECEIVED-PPSC

I AM WRITING TO YOU AS YOU SAY I CAN DO. AS FOR THIS DOCKET NO. # 20240025 I DO NOT AGREE THAT DUKE SHOULD EVEN HAVE THE RIGHT OF CHARGING ONE AS A CUSTOMER.

AS ONE DOES NOT EVEN HAVE A CHOICE WHO TO HAVE AS THEIR ELECTRIC COMPANY.

MANY TIME'S I HAVE TOLD THEM I DO NOT WANT TO BE A CUSTOMER OF THEM. LET SECO COME IN AND I WILL GLADLY BE THEIR CUSTOMER.

I HAVE NEVER EVER SEEN ANY OTHER ELECTRIC COMPANY BEING ABLE TO CHARGE SOMEONE FOR BEING A CUSTOMER.

I HAVE ALWAYS FELT
AND UNDERSTOOD A
CUSTOMER IS ONE WHO
WILLING GOES INTO A PLACE
TO DO BUSINESS. WITH THIS
CRAPPY DUKE ENERGY
WE HAVE NO CHOICE AND
THEY WILL NOT ALLOW
ANY OTHER ELECTRIC
COMPANY COME IN SO WE
CAN PICK WHO WE WISH
TO DO BUSINESS WITH.

WHEN I BOUGHT MY
HOUSE HERE I THOUGHT I
WOULD STILL HAVE SECC
ELECTRIC. BUT FOUND
OUT THE HARD WAY
THAT ONE IS STUCK WITH
CRAPPY DUKE ENERGY.
THEY STARTED WITH
ALMOST NINE DOLLARS A
MONTH FOR BEING A

CAPTIVE CUSTOMER
WHO HAS NO CHOICE.

AND NOW THEY ARE
SAYING THE COST FOR
A CAPTIVE CUSTOMER
WILL BE ALMOST FIFTEEN
DOLLARS A MONTH. SO IN
A YEAR'S TIME THEY WILL
ALMOST GET DOUBLE
WHAT IT COST TO BE A
WILLING CUSTOMER FOR
SAM'S, BJS, AND SOME
OTHER PLACES.

NOT ONLY THAT BUT
IT SURELY LOOKS LIKE EVERY
MONTH THEY COME OUT
WITH HIGHER RATES FOR
THE ELECTRIC.

CRAPPY DUKE ENERGY
SHOULD HAVE SOMEONE
TRULY CHECK THEM OUT.

I HAVE TALKED WITH
OTHERS AND CAN TRULY
SAY NO ONE HAS ANY
LOVE FOR CRAPPY
DUKE ENERGY.

BUT WE ARE STUCK
WITH THIS CRAPPY COMPANY.
WONDER HOW MUCH
THIS CRAPPY COMPANY
PAY'S YOU PEOPLE TO
ALLOW WHAT THEY DO?
DOES THAT HIT CLOSE
TO HOME?

BET YOU PEOPLE
DON'T HAVE THIS CRAPPY
COMPANY FOR YOUR
ELECTRIC, AND IF YOU
DO I BELIEVE YOU GET A
BIG DISCOUNT DUE TO
BEING ON THIS COMMISSION.



JACKSONVILLE FL 320

30 MAY 2024 PM 2 L

DISTRIBUTION CENTER

OFFICE OF THE COMMISSIONER

2024 MAY 31 AMT 8:54

240 SHUMARD OAK BOULEVARD

TALLAHASSEE, FL 32399-0850

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JUN 01 2024

FLORIDA PUBLIC SERVICE
COMMISSION CONSUMER ASSISTANCE

32399-085099

