

**Charlie Smith**

---

**From:** Charlie Smith on behalf of Records Clerk  
**Sent:** Monday, June 10, 2024 2:20 PM  
**To:** 'Paula Wilhelm'  
**Cc:** Consumer Contact  
**Subject:** RE: Keep Duke Rates Down Docket #20240025

Good afternoon Paula Wilhelm,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

*Charlie Smith II*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure*

**From:** prwconsult01@gmail.com@mg.gospringboard.io <prwconsult01@gmail.com@mg.gospringboard.io> **On Behalf Of** Paula Wilhelm  
**Sent:** Monday, June 10, 2024 1:40 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Duke Rates Down Docket #20240025

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increases. I relocated to Florida almost 5 years ago. In this time I've raised my thermostat, replaced aging and non compliant appliances with energy efficient appliances, brought energy efficient practices into my lifestyle... My list could go on, but my point is I've done everything I can to limit my drain on our system. I am tired of Duke energy paying and campaigns to squeeze more money out of me. I want Duke to be better. I want Duke to be more responsible. Oh and I'm pretty sure the executive pay scale must be adjusted before you ask for more of our money!

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and

housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Paula Wilhelm  
644 ISLAND WAY APT 302  
Clearwater Beach FL, 33767-1908