

**Brian Schultz**

---

**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Wednesday, June 12, 2024 8:22 AM  
**To:** 'Emily Price'  
**Cc:** Consumer Contact  
**Subject:** RE: Keep Duke Rates Down Docket #20240025

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20240025-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brian Schultz*

Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
850.413.6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.*

**From:** dethorats@hotmail.com@mg.gospringboard.io <dethorats@hotmail.com@mg.gospringboard.io> **On Behalf Of** Emily Price  
**Sent:** Wednesday, June 12, 2024 2:14 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Duke Rates Down Docket #20240025

**CAUTION:** This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Additionally, I live on a line that regularly experiences power outages. As only a few households are impacted, Duke has not seen fit to upgrade/repair the connection despite it being a regular occurrence. A rate increase should mean increased service, and I have not experienced that in the ten years I've lived in my home, although I have certainly seen increased bills and rates for what I do receive.

Thank you for your careful consideration to this matter.

Sincerely,

Emily Price  
788 N Midland Dr  
Deltona FL, 32725-5665