

Hiep Nguyen

From: Hiep Nguyen on behalf of Records Clerk
Sent: Wednesday, June 12, 2024 8:57 AM
To: 'Angelo Pimpinelli'
Subject: RE: Doc# 20240026-EI

Good morning Angelo Pimpinelli,

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,

Hiep Nguyen

Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6746

From: Angelo Pimpinelli <angelo.pimpinelli@gmail.com>
Sent: Wednesday, June 12, 2024 8:11 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; Angelo Pimpinelli <angelo.pimpinelli@gmail.com>
Subject: Doc# 20240026-EI

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Customer Comments

Docket # 20240026-EI

05/11/2024 Tuesday @2:30p.m.

Public Service Commission Audio Call

1 877-309-2073, Access # 352937-589

Participants # 742, 743 (Rhonda Deese-Pimpinelli, Angelo Pimpinelli, Ph.D.P.A.)

Speaking on Quality of Service.

Following what my wife has stated, I agree that the manner in which the TECO Smartmeter was placed on our home July 12th. 2022 was threatening and coercive. I use a CPAP machine to maintain my oxygen level while sleeping and stated that to the service technician, he replied he still had to turn the power off unless the current meter was replaced with the new Smartmeter. We stated the current meter was operating fine and did not want the new Smartmeter due to the increased levels of transmitted radiation needed for it to function, and my wife's Electro Hypersensitivity (EHS) (ICD-10, w90.xx)

The power was cut off for the sole reason of not accepting the new Smartmeter, and requesting the opt-out meter. After a few hours had passed without power

and reassurances from a TECO representative that if the new Smartmeter exacerbated my wife's EHS symptoms they would replace it with the opt-out meter. To ensure we had power to maintain our home and my CPAP therapy the current meter was replaced with the Smartmeter.

Following the installation of the new Smartmeter my wife began experiencing exacerbated symptoms of her Electro Hypersensitivity: high pitched sound levels, headaches, nausea, sleep difficulties, anxiety, fatigue. This has been going on for almost two years regardless of the numerous attempts at getting the opt-out meter.

All we are asking from the Public Service Commission is assistance in obtaining the meter opt-out program provided by TECO.

Angelo Pimpinelli, Ph.D, P.A.

863-585-3629