

Charlie Smith

From: John Plescow
Sent: Wednesday, June 12, 2024 3:58 PM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: send to Clerks
Attachments: E-Form Other Complaints TRACKING NUMBER: 195834

Please, add to docket 20240025.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Sent: Wednesday, June 12, 2024 3:42 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: send to Clerks

John,

Please forward to Clerk's office.

CGriffin

Charlie Smith

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, June 12, 2024 7:18 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 195834

CUSTOMER INFORMATION

Name: Elaine Philippa
Telephone:
Email: eop44@aol.com
Address: 3155 PINE RUN TRL DELAND FL 327248

BUSINESS INFORMATION

Business Account Name: Elaine Philippa
Account Number:
Address: 3155 PINE RUN TRL DELAND FL 327248

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

I am appalled that I heard this morning on the news that Duke Energy is going to raise their rates again. Why is our cost recovery clause so high and why is our energy conservation capacity clause so much higher than other energy companies in our surrounding county's? Please help review their rates prior to ok'ing their rate hike. thank you Elaine