

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Friday, June 14, 2024 12:42 PM
To: 'William Aviles'
Cc: Consumer Contact
Subject: RE: 20240026-EI

Good afternoon William,

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure

From: William Aviles <waviles68@gmail.com>
Sent: Thursday, June 13, 2024 10:50 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: 20240026-EI

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good Day State Regulars,

I write this email to State my opinion and frustration. I oppose of the rate high that teco wants approval for. In a 8 month span teco raise my bill 3 times without really giving a reason. Teco claims I am using more watts and that each year it's getting warmer and hotter.

I have done an audit with teco and to raise my temp to 78 degrees. I done all the audits like unplug appliances, keep shades close to block out the sun, wash with cold water and take 7 minute showers. I also keep the house at 76.

My frustration is what has teco done with all the money they collected from the increase of me and every other teco customers when I heard thru social media saying they raised their bills. All that money from the last 2 to 3

years should have gone to investment in finding better ways and inexpensive ways, resources to produce electric service to teco customers so the customers get to see lower bills in the future.

The increase teco wants to apply for the next 3 years will burden many already struggling customers. Please consider all options all opinions all stories from customers before making decisions. Let's look into other countries to see how they solve the issues of raising costs to their customers so teco customers can enjoy affordable charges and teco meeting their profits to reinvest into new resources for its customers.

Thank you and have a wonderful weekend.

Sincerely,

William