

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Monday, June 17, 2024 7:52 AM
To: 'Sarah VanCamp'
Cc: Consumer Contact
Subject: RE: Please help

Good morning Sarah VanCamp,

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: Sarah VanCamp <svancamp1979@hotmail.com>
Sent: Friday, June 14, 2024 10:45 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Please help

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docket number: 20240026-EI

I am writing as a concerned citizen of Hillsborough County. I have TECO and this month my bill was \$340.00. I have a 1300 sq ft block home with a new roof and a new air conditioner unit. The year I got my AC and roof done my consumption went down but my bill went up. I have additional insulation in my attic along with an attic fan. I cannot understand how people with homes double the size of mine with a pool has a similar bill. Please do not allow the increases. TECO has reported record profits and at the beginning of 2024 there was supposed to be a significant decrease to the rates. I never experienced this.

I called today and requested assistance and they pushed me off on another community resource provider. They claim to have plans to help those that are struggling. We are ALL struggling.

I have other friends with triple the house and they do not pay more than \$200.00. They do not live in Hillsborough County but they do live in Florida.

When consumers do not have options for providers, how can we be sure they are not charging whatever they want because we cannot go anywhere.

I was recently diagnosed with cancer and have been out of work for 2 months. I do not like to put my diagnosis out there for people to give me things but it is disheartening trying to take care of myself while also stressing about if I will be able to pay my electric bill.

Sarah VanCamp
8137633582