



Windstream Communications, Inc.  
4005 N Rodney Parham Road  
1170 – B1F1-1116A  
Little Rock, AR 72212

June 17, 2024

Mr Adam Teitzman  
Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**RE: Docket No. 20240097-TP Windstream Florida, LLC ETC Certification**

Dear Mr. Teitzman:

This letter is to request that the Florida Public Service Commission notify the Universal Service Administrative Company (USAC) and the Federal Communications Commission (FCC) that Windstream Florida, LLC (“Windstream”) is eligible to receive federal high cost support in accordance with the above referenced statute and federal rule.

The amount of federal high-cost support that Windstream will receive in 2025 will continue to be used for the services and functionalities outlined in 47 C.F.R. 54-101(a) and as the attached affidavit shows Windstream certifies that it will only use the federal high-cost support it receives for the provision, maintenance and upgrading of facilities and service for which such support is intended.

This state certification for federal support is an annual process. In order to receive federal support beginning January 1 of each year, the Florida Public Service Commission must file its annual certification and based on communication with the FCC, Windstream is re-filing the request for state certification.

If you have any questions, please do not hesitate to email me at [lezie.p.young@windstream.com](mailto:lezie.p.young@windstream.com).

Sincerely,

A handwritten signature in cursive script that reads 'Lezlie Young'.

Lezlie Young  
Consultant – Regulatory Compliance  
[lezie.p.young@windstream.com](mailto:lezie.p.young@windstream.com)

cc:

Mark Long  
Eric Wooten

**AFFIDAVIT**

BEFORE ME, the undersigned authority appeared Tim Loken who deposed and said:

1. My name is Tim Loken. I am Windstream Florida, LLC's, ("Windstream" or the "Company") Director of Regulatory Reporting. I am an officer of the Company and am authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the Florida Public Service Commission's certification as contemplated in 47 C.F.R. §54.313 and §54.314.

2. Windstream certifies that all federal high-cost and RDOF support was used in the preceding calendar year and will be used in the new calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.

3. Windstream is eligible for and receives Rural Digital Opportunity Fund (RDOF). Attachment A represents the support Windstream received for 2023. Support was provided to SAC 219027 which benefits both SACS, 219027 and 210336.

4. Windstream hereby certifies that it follows appropriate procedures for network outage reporting in accordance with the Federal Outage Reporting Order and State Outage Reporting Requirements. For the period between January 1, 2023 and December 31, 2023, Windstream had 55 FCC reportable outages. Windstream had 4 PSC reportable outages.

5. Windstream hereby certifies that it had 20 unfulfilled (voice) requests for service from potential customers.

6. Windstream hereby certifies that for the period from January 1, 2023 through December 31, 2023 it had 53 FCC complaint and 9 state PSC complaints were received.

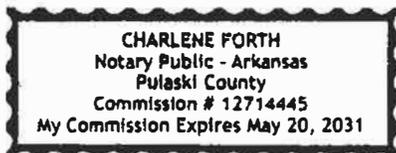
7. Windstream hereby certifies that it is able to function in emergency situations, offers a tariffed local usage plan and provides equal access to long distance carriers.

FURTHER AFFIANT SAYETH NOT.

  
\_\_\_\_\_  
Tim Loken  
Director – Regulatory Reporting

STATE OF ARKANSAS  
COUNTY OF PULASKI

Acknowledged before me this 4 day of June 2024, by Tim Loken, as Director of Regulatory Reporting of Windstream Florida, LLC who is personally known to me or produced identification and who did take an oath.



  
\_\_\_\_\_  
- Notary Public

Personally Known ✓  
Produced Identification \_\_\_\_\_  
Type of Identification Produced \_\_\_\_\_

**Attachment A**

FCC Form 498 ID	Study Area Code	Study Area Name	State	Year	Month	Fund Type	Amount Disbursed
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Jan	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Feb	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Mar	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Apr	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	May	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Jun	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Jul	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Aug	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Sep	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Oct	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Nov	RDOF	\$339,694.89
143033358	219027	WINDSTREAM FLORIDA, LLC	FL	2022	Dec	RDOF	\$339,694.89
							<u>\$4,076,338.68</u>