

Antonia Hover

From: Betty Leland
Sent: Monday, June 24, 2024 2:02 PM
To: Commissioner Correspondence
Subject: FW: Proposed Utility Rate Hikes - Duke Energy

Good Afternoon:

Please place this email in Docket #20240025.

Thanks.

Betty A. Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
bleland@psc.state.fl.us
(850) 413-6024

From: Randy Burr <rburr57@verizon.net>
Sent: Sunday, June 23, 2024 8:57 AM
To: Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>
Subject: Proposed Utility Rate Hikes - Duke Energy

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Commissioners:

You can't seriously be considering approving the latest rate hike request from Duke Energy!

For Duke to suggest that their Florida customers have seen an actual reduction in their bill is nothing more than a blatant lie.

As a long time resident of Pinellas County, and a customer of Duke Energy, my family has seen multiple increases in our utility bills year after year, with no end in sight, and no reduction whatsoever. Even being enrolled in one of their monthly budget plans, I was just advised that it is increasing again in July!

We have made several efforts at trying to reduce costs by increasing the amount of insulation in the attic, installing exhaust fans to remove the excessive attic heat and tinting all our windows to reflect the heat. What has Duke done.....raised our rates !

And, despite Duke's original estimated cost of some \$540M dollars to tear down their failed Crystal River nuclear power plant, that was supposed to be paid for by ratepayers between 1977 - 2001, why do I continue to be billed every month for decommissioning related costs? Duke doesn't like to talk about this charge, but when you actually call and speak to a billing representative, they admit to the charge.

Has your commission actually asked for updated financial disclosures related to this project? How much longer, and how many more times am I and other Duke customers going to be billed for this failed power plant?

You should be smart enough to realize you can't believe anything Duke Energy tells you. Why not let them feel some of the pain that their thousands of customers feel each and every month. With climate change increasing temperatures, Duke should be looking at alternative fuel sources. While they say they are looking to expand solar energy, what they should actually be saying is they are willing to install solar panels on their customer's homes at no cost, and then they can reap the benefits of the energy being produced, while actually helping their customers manage their monthly budgets.

While I doubt I will hear back from any of you, I wanted to at least let you know how one of their customers actually sees things.

Please consider rejecting this request and helping Florida residents !

Thank you

Randy Burr
Palm Harbor