

**Charlie Smith**

**From:** Charlie Smith on behalf of Records Clerk  
**Sent:** Monday, July 29, 2024 9:24 AM  
**To:** 'Penni Saperstone'  
**Cc:** Consumer Contact  
**Subject:** RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026

Good morning Penni Saperstone,

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

*Charlie Smith II*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure*

**From:** penni=saperstone.net@mg.gospringboard.io <penni=saperstone.net@mg.gospringboard.io> **On Behalf Of** Penni Saperstone  
**Sent:** Friday, July 26, 2024 10:54 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Tampa Electric (TECO) Rates Down Docket# 20240026

**CAUTION:** This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned TECO customer [and AARP member in Florida], I am writing to express my opposition to TECO's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject TECO's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Penni Saperstone  
4959 Sandy Brook circle  
Wimauma FL, 33598-4021

## Charlie Smith

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**From:** Mail Delivery System <MAILER-DAEMON@mx.register.xion.oxcs.net>  
**To:** penni@saperstone.net  
**Sent:** Monday, July 29, 2024 9:24 AM  
**Subject:** Undeliverable: Keep Tampa Electric (TECO) Rates Down Docket# 20240026

### Delivery has failed to these recipients or groups:

[penni@saperstone.net](mailto:penni@saperstone.net)

The recipient's mailbox is full and can't accept messages now. Please try resending your message later, or contact the recipient directly.

The following organization rejected your message: 127.0.0.1.

### Diagnostic information for administrators:

Generating server: mx.register.xion.oxcs.net

penni@saperstone.net  
127.0.0.1

Remote Server returned '554 5.2.2 <127.0.0.1 #5.2.2 smtp; 552 5.2.2 <penni@saperstone.net> Quota exceeded (mailbox for user is full)>'

### Original message headers:

Return-Path: <CSmith@psc.state.fl.us>  
X-OX-INT-g6oqID-Delivered-To: penni@saperstone.net  
Received: from nmtail08.oxsus-vadesecure.net (nmtail08.oxsus-vadesecure.net [135.148.169.195])  
    (using TLSv1.3 with cipher TLS\_AES\_128\_GCM\_SHA256 (128/128 bits)  
    key-exchange X25519 server-signature RSA-PSS (2048 bits) server-digest SHA256)  
    (No client certificate requested)  
    by mx.register.xion.oxcs.net (Postfix) with ESMTPS id 4WXfFN2fQNz1Q6Xk  
    for <penni@saperstone.net>; Mon, 29 Jul 2024 13:23:36 +0000 (UTC)  
X-VadeSecure-Originating-IP: 209.222.82.198  
X-VadeSecure-Malware: Clean  
X-VadeSecure-Verdict: clean  
X-VadeSecure-Status: clean  
X-VadeSecure-Cause: gggruggvucftvgthrhhoucduddrgeeftddrjedvgdeitdcuteifuodetgg  
dotefrodftvfcufhrohfhfihhlgemucghgfeuvefqqfdpggftfghnshhusghstghrihgsvgenuce  
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 eirgdrvghsshdrsggrrhrrrggtuhgurgdrtghomhdr  
 X-VadeSecure-Score: -100  
 X-VadeSecure-SID: 06b73db5-17e6b1d038613448  
 X-VadeSecure-Dom: oxcloud-us-2  
 Authentication-Results: oxsus-vadesecure.net;  
 iprev=pass policy.iprev=209.222.82.198;  
 spf=pass (sender IP is 209.222.82.198) smtp.mailfrom=csmith@psc.state.fl.us;  
 dkim=none (message not signed);  
 dmarc=none action=none header.from=psc.state.fl.us;  
 arc=none;  
 Received-DKIM: None  
 Received-SPF: Pass  
 Received: from outbound-ip16a.ess.barracuda.com ([209.222.82.198])  
 by oxsus1nmtai08p.internal.vadesecure.com with ngmta  
 id 06b73db5-17e6b1d045250206; Mon, 29 Jul 2024 13:23:35 +0000  
 Received: from EXCH2019.psc.state.fl.us (mbx.psc.state.fl.us [164.51.109.82]) by mx-  
 inbound44-12.us-east-2c.ess.aws.cudaops.com (version=TLSv1.2 cipher=ECDHE-RSA-AES256-GCM-  
 SHA384 bits=256 verify=NO); Mon, 29 Jul 2024 13:23:34 +0000  
 Received: from Exch2016.psc.state.fl.us (164.51.109.84) by  
 EXCH2019.psc.state.fl.us (164.51.109.82) with Microsoft SMTP Server  
 (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id  
 15.2.1544.11; Mon, 29 Jul 2024 09:23:32 -0400  
 Received: from Exch2016.psc.state.fl.us (:::1) by Exch2016.psc.state.fl.us  
 (:::1) with mapi id 15.01.2507.037; Mon, 29 Jul 2024 09:23:32 -0400  
 From: Records Clerk <CLERK@PSC.STATE.FL.US>  
 To: 'Penni Saperstone' <penni@saperstone.net>  
 CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
 Subject: RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026  
 Thread-Topic: Keep Tampa Electric (TECO) Rates Down Docket# 20240026  
 Thread-Index: AQHa4bczelXLGFHjykmeuqkIciZ8arINsX6A  
 Sender: Charlie Smith <CSmith@psc.state.fl.us>  
 Date: Mon, 29 Jul 2024 13:23:32 +0000  
 Message-ID: <d42d770f11d74100a0bcbe956bf970f4@psc.state.fl.us>  
 References: <0324c8253577f95777cac9e932487b47@swift.generated>  
 In-Reply-To: <0324c8253577f95777cac9e932487b47@swift.generated>  
 Accept-Language: en-US  
 Content-Language: en-US  
 X-MS-Has-Attach:  
 X-MS-TNEF-Correlator:  
 x-ninja-pim: Scanned by Ninja  
 x-ms-exchange-messagesentrepresentingtype: 2  
 x-originating-ip: [199.250.30.42]  
 Content-Type: multipart/alternative;  
 boundary="\_000\_d42d770f11d74100a0bcbe956bf970f4pscstateflus\_"  
 MIME-Version: 1.0  
 X-BESS-ID: 1722259414-111276-12646-9036-1  
 X-BESS-VER: 2019.1\_20240722.1401  
 X-BESS-Apparent-Source-IP: 164.51.109.82  
 X-BESS-Parts: H4sIAAAAAAACAzXLsQ7CMAwE0H/x3CG2EzvuryCGYCFqghjIgIT672Qoy+l0p3  
 f7Qv9M2GGu3OD1hh1NZbVjjYQZvXN3R7Eavi5sLBjKVaQrnNvfH/N5eTPkyzuxUh6l1l  
 TSSCYa1FqUhw3iHAnO+w9ezGi0gQAAAA==  
 X-BESS-Outbound-Spam-Score: 1.00  
 X-BESS-Outbound-Spam-Report: Code version 3.2, rules version 3.2.2.257965 [from  
 cloudscan21-150.us-east-2b.ess.aws.cudaops.com]  
 Rule breakdown below

pts	rule name	description
1.00	FRT_PENIS1	BODY: ReplaceTags: Penis

0.00 HTML\_MESSAGE BODY: HTML included in message  
0.00 BSF\_BESS\_OUTBOUND META: BESS Outbound  
X-BESS-Outbound-Spam-Status: SCORE=1.00 using account:ESS87984 scores of KILL\_LEVEL=7.0  
tests=FRT\_PENIS1, HTML\_MESSAGE, BSF\_BESS\_OUTBOUND  
X-BESS-BRTS-Status: 1