FPL Residential Energy Survey Program Standards

Florida Power & Light Company

Residential Energy Survey Program Standards

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FPL Residential Energy Survey Program Standards

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FPL Residential Energy Survey Program Standards

Program Objective

Educate customers on energy efficiency and encourage them to participate in applicable FPL Demand-Side Management ("DSM") programs and/or implement other recommended actions not included as part of FPL's Residential programs.

The program also offers customer education on energy conservation through presentations specifically designed for and shared at local schools.

Program Requirements

- Customer must have an active FPL residential account.
- Survey must be performed by an FPL representative either in the customer's home or on the phone or by the customer using FPL's online system.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's DSM Annual Report.

Disclaimers

"The utility does not warrant or guarantee the audit findings or recommendations, nor is the utility liable as a result of the audit for the acts or omissions of any person who implements or attempts to implement those conservation measures recommended by the auditor" (*Florida Administrative Code 25-17.003*). It is the sole responsibility of the customer to determine whether any energy conservation measure is appropriate for their property and to manage any independent contractor that is selected and hired by the customer.

FPL Residential HVAC Program Standards

Florida Power & Light Company

Residential HVAC Program Standards

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FPL Residential HVAC Program Standards

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FPL Residential HVAC Program Standards

Program Objective

Encourage customers to install high-efficiency air-cooled air conditioning systems ("A/C System").

Eligibility Requirements

Customer must:

- Have an active FPL residential account.
- Reside in a residential single-family detached or multi-family home.
- Have not received a rebate for the same A/C System within the past two years. This limitation may be waived, at FPL's sole discretion, if the A/C System is damaged by a state or federally recognized natural disaster, tornado, fire or the like.
- Select an A/C System that meets all equipment specifications.
- Select, verify and hire a Participating Independent Contractor ("PIC") to perform the installation work.
- Governmental entities, including local, state and federal agencies may, with FPL's pre-approval, perform installations themselves provided they comply with all other Program Standards requirements.

A/C Systems must reflect the following specifications:

- Straight-cool and heat pump, electric-driven, air-cooled system with a Seasonal Energy Efficiency Ratio (SEER) that is at least one SEER level higher than the minimum appliance efficiency standard that is in effect..
- New (*i.e.*, cannot be refurbished, previously installed or used).
- Certified by the Air Conditioning, Heating & Refrigeration Institute ("AHRI") as listed on its website (www.ahridirectory.org) and listed (including any supplemental devices) by Underwriters Laboratories ("UL") or another nationally recognized testing organization in accordance with UL standards.
- Completely replace an existing electric-driven cooling system (*i.e.*, condenser, blower, coil, and any supplemental devices). Replacement of only some components does not qualify.

<u>PIC Requirements</u>

- FPL at its sole discretion will determine the number of PICs eligible to participate in the Program.
- A PIC is required to comply with all requirements of these Program Standards and a failure to comply can result in denial of the rebate and the PIC's removal from participation in the Program.
- PIC must sign an agreement with FPL regarding participation in the Program. This is separate and independent from any agreement between the customer and the PIC.
- PIC must be a licensed mechanical or air conditioning contractor in good standing in the State of Florida at all times.

Rebate Amount

Rebate Amount

- \$200 per installation.
- The rebate amount must appear as an itemized credit on the PIC's invoice to the customer and the customer must have paid the amount net of the rebate.

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Residential sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer and PIC messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper A/C System for their residence; and/or (ii) that any of the underlying work performed by the PIC was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the A/C System and does not manage or provide oversight of the work performed by the PIC selected and hired by the customer. It is the sole responsibility of the customer to investigate and select an A/C System that is appropriate for their specific application, perform their own due diligence in selecting the PIC, manage the PIC they select and hire to perform the work, and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control or instructions to PICs regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the PIC who is an independent contractor and likewise the sole responsibility of the customer to manage and inspect the work performed by the PIC. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment and/or the work provided by the PIC.

Florida Power & Light Company

Residential Ceiling Insulation Program Standards

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Program Objective

This program provides incentives to encourage existing residential customers to upgrade ceiling insulation to improve the building envelope's thermal efficiency.

Eligibility Requirements

Customer must:

- Have an active FPL residential account.
- Have whole house central electric air conditioning and heating and whose homes have verified below-code insulation.
- Select, verify, and hire a Participating Independent Contractor ("PIC") to perform the installation work.
 - Governmental entities, including local, state, and federal agencies, may, with FPL's preapproval, perform installations themselves provided they comply with all other Program Standards requirements.
- Provide access to all attic spaces to determine rebate eligibility.
- Have a verified ceiling insulation R-value of less than R-8.
- Select ceiling insulation that meets all material specifications.

Ceiling Insulation material must reflect the following specifications:

- Have a specified R-Value.
- Include, but not limited to, the following insulation types; blown-in, batt, and sprayed foam or fiber.
- New (*i.e.*, not refurbished, previously installed, or otherwise used).
- Thermal properties, technical specifications, and performance characteristics independently tested and verified using the applicable test methods/standards established by the American Society of Testing and Materials ("ASTM") or based on other FPL-approved calculations and test methods, where appropriate.

Installation by the PIC must:

- Be installed as stipulated by state, county, and local code requirements, and over all conditioned space including the scuttle hole where applicable (additions or renovations do not qualify).
- Be in an accessible attic (inaccessible attics and flat roof installations are not eligible).
- Not be installed on top of unfinished (drop) ceilings.
- Leave a product specification sheet for FPL at the premises.

PIC Requirements

- FPL at its sole discretion will determine the number of PICs eligible to participate in the Program.
- PIC must comply with all requirements of these Program Standards and a failure to comply can result in denial of the rebate and the PIC's removal from participation in the Program.
- PIC must sign an agreement with FPL regarding their overall participation in the Program. This is separate and independent from any agreement between the customer and the PIC.
- PIC must have the appropriate license in good standing to perform the work.

<u>Rebate Amount</u>

Rebate Amount

- \$220 per installation
- The rebate amount must appear as an itemized credit on the PIC's invoice to the customer and the customer must have paid the amount net of the rebate.

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Residential sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer and PIC messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in the FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper ceiling insulation for their residence; and/or (ii) that any of the underlying work performed by the PIC was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the ceiling insulation and does not manage or provide oversight of the work performed by the PIC selected and hired by the customer. It is the sole responsibility of the customer to investigate and select ceiling insulation that is appropriate for their specific application, perform their own due diligence in selecting the PIC, manage the PIC they select and hire to perform the work, and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control or instructions to PICs regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the PIC who is an independent contractor and likewise the sole responsibility of the customer to manage and inspect the work performed by the PIC. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the material and/or the work provided by the PIC.

Florida Power & Light Company

Residential New Construction (BuildSmart[®]) Program Standards

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FPL Residential New Construction Program Standards

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FPL Residential New Construction Program Standards

Program Objective

Encourage builders and developers ("Builder") to design and construct new homes that achieve BuildSmart[®] certification and move toward ENERGY STAR[®] qualifications.

Eligibility Requirements

Homes must reflect the following specifications:

- New residential single-family detached or single-family attached home where each housing unit is separated by a ground-to-roof wall and has no unit constructed above or below.
- Achieve an energy performance improvement of at least 10% better than an applicable baseline home required by the Florida Energy Efficiency Code for Building Construction, as determined by FPL's BuildSmart[®] energy performance calculation.
- Have whole house electric cooling supplied by a central cooling system.
- If applicable, have a ducted air distribution system complying with the following:
 - Florida Building Code approved closure systems for all duct system connections.
 - Based on an FPL-approved testing protocol, achieve a verified maximum leakage in cubic feet per minute ("CFM") of five (5) percent of air-conditioned square footage or a maximum 0.42 pressure pan average ("PPA").
 - This testing will be waived if the ducts are in a conditioned space or if a ductless system is installed.

Builder must:

- Construct a home that will be served by FPL.
- Be licensed by the State of Florida as a General Contractor, a Building Contractor or a Residential Contractor.
 - Governmental entities, including local, state and federal agencies, may, with FPL's preapproval, perform installations themselves provided they comply with all other Program Standards requirements.
- Submit documentation to FPL.
 - Construction information notice including physical address/lot number, home model information and construction start/stop dates.
 - Necessary data to perform the energy performance calculations including: home plans (floor, elevation, orientation, etc.); equipment specifications; and any other information FPL deems necessary.
 - A certified EnergyGauge Buildings ("ENB") file or another FPL-approved file may satisfy this requirement.
- Provide FPL written notification before home is occupied that it is ready for verification.
 - An ENB, if submitted, will serve as notification.
- For the sole purpose of issuing the BuildSmart[®] certificate, FPL reserves the right to verify any home and will be the sole determiner of whether the requirements of these Program Standards have been met. Builder must allow access for this purpose.

Optional Financial Incentives

Financial Incentives (per home)

- May be provided in addition to a BuildSmart[®]certificate.
- Promotional Incentive (Optional) \$50
 - Home must be certified as achieving both BuildSmart[®] and ENERGY STAR[®] performance.
- Verification Reimbursement \$75
 - Builder has a Registered, Class 1 Home Energy Rating System ("HERS"), as defined in Florida Administrative Code 9B-60.002, conducted in lieu of an FPL-performed field verification.

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Residential sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in the FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a financial incentive by FPL under the Program shall not be considered or relied upon by the customer or Builder to be confirmation that: (i) the installed energy conservation measure(s) was appropriate for the residence; and/or (ii) that any of the underlying work performed by the Builder in the design and construction of the house and/or the installation of any energy conservation measure was done properly pursuant to the manufacturer recommendations and specifications, building codes, building plans, other applicable laws, design and engineering standards, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the energy conservation measure(s) and/or participate in the construction of the house and does not manage or provide any oversight of the work performed by the Builder. It is the sole responsibility of the customer to perform any due diligence necessary in connection with any decision made in purchasing a home which may be BuildSmart[®] certified. The issuance of a financial incentive under the Program does not provide the Builder or customer with any type of guaranty, assurance and/or warranty related to a BuildSmart[®] home, including the amount of energy savings to be expected.

The Builder is neither employed by FPL nor an agent of FPL but rather an independent contractor. FPL does not provide any engineering, plans, designs or instructions regarding the construction of a BuildSmart[®] home and does not provide any supervision, control or instructions to the Builder regarding the means and methods

FPL Residential New Construction Program Standards

for performing any work that might be eligible for a financial incentive under the Program. This is entirely the responsibility of the Builder who is an independent contractor and likewise the sole responsibility of the customer to manage and inspect the work performed by the Builder.

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Residential Low Income Program Standards

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FPL Residential Low Income Program Standards

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FPL Residential Low Income Program Standards

Program Objective

This program is specifically designed to assist low-income customers. Delivery is provided through two channels: FPL and governmental assigned agencies. For FPL, FPL representatives will conduct an Energy Survey for each customer and install, as appropriate, measures which address their main areas of energy use: Second, is through Weatherization Assistance Provider (WAP) agencies and other state assist agencies where FPL will provide rebates on certain energy measures as part of the total assistance they provide to their customers.

Eligibility Requirements

Customer must:

- Existing FPL residential customers who meet certain low-income criteria.
- FPL Power to Save/Community Energy Saver conducted in areas where the majority of customers' incomes are below 200% of the federal poverty level and all FPL customers in these areas may participate.
- WAP or other state agencies delivered customers who are eligible for financial assistance from federally-funded programs as verified by federal grantees or their designees.

Rebate Amount and WAP Reimbursement Processing

Customers will receive the measures for free whether provided through an FPL "Power to Save" Energy Retrofit, "Community Energy Saver" or a WAP or Community Action Agency.

WAP or other State Agencies Rebate Amount (per home)

•	Weatherization/Infiltration	\$90
•	Air conditioning:	
	• Duct testing & repair	\$60
	 Outdoor coil cleaning 	\$60
•	Water heating:	
	 Low flow showerhead 	\$30
	• Faucet aerator	\$10
	• Pipe wrap	\$40
٠	Ceiling Insulation add R10	up to \$1,500
	 Single Family only 	
•	Lighting	
	• LED bulbs (up to 5)	\$6

FPL Residential Low Income Program Standards

WAP or other State Agencies Reimbursement Processing

- Agency shall submit the Low Income Weatherization Rebate Form to FPL within 90 days of installation.
- For the sole purpose of ensuring program compliance in order to issue the rebate, FPL reserves the right to verify any installation and will be the sole determiner of whether the requirements of these Program Standards have been met. Customer must allow access for this purpose.
- Rebate will be paid to the agency or its designee.
- WAP must correct any deficiency in installation or materials identified by FPL within 90 days of notification.

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Residential sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that that any of the underlying work performed by the WAP agency was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of conservation measures installed by the WAP agencies and does not manage or provide oversight of the work performed by the WAP agency. It is the sole responsibility of the customer and the WAP agencies to investigate and select conservation measures that are appropriate for their specific application, perform the work and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control or instructions to WAP agencies regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the WAP agency and likewise the sole responsibility of the customer to manage and inspect the work performed by the WAP agency. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment and/or the work provided by the WAP agencies.

FPL Low Income Renter Pilot Standards

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Low Income Renter Pilot Standards

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FPL's Low Income Renter Pilot Standards

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FPL's Low Income Renter Pilot Standards

Program Objective

FPL's Low-Income Renter Pilot is designed to make HVAC energy efficiency upgrades costeffective for multi-family properties. Multi-family properties can receive rebates to pay the incremental cost to upgrade from a code compliant unit to a high efficiency HVAC system. The higher efficiency system will allow renters to receive the energy-saving benefits of more efficient HVAC equipment.

Eligibility Requirements

Property Requirements:

- Have renters that have an active FPL residential account.
- Manage or own residential multi-family home complexes of 5 or more units. (excludes manufactured or mobile homes) that are able to qualify at least 50% or their tenants are 200% of federal poverty guidelines or the property is in a zip code that FPL can verify that the majority of residents meet the same poverty threshold standard of 200% federal poverty level.
- Select an A/C System that meets all equipment specifications.
- Select, verify, and hire a Contractor to perform the installation work.

A/C Systems must reflect the following specifications:

• Straight-cool and heat pump, electric-driven, air-cooled system with a Seasonal Energy Efficiency Ratio (SEER) 16 or higher or SEER2 of 15.2 or higher.

Rebate Amount

• \$1,000 per installation.

Participation Limitation

FPL will close current-year participation at 500 installations per year over the period of three years.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper A/C System for their residence; and/or (ii) that any of the underlying work performed by the PIC was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards, or individual contract requirements. FPL does not participate in or approve the selection of the A/C System and does not manage or provide oversight of the

FPL's Low Income Renter Pilot Standards

work performed by the PIC selected and hired by the customer. It is the sole responsibility of the customer to investigate and select an A/C System that is appropriate for their specific application, perform their own due diligence in selecting the PIC, manage the PIC they select and hire to perform the work, and to take the necessary precautions they deem prudent to ensure the equipment, materials, and work meets their expectations.

FPL does not provide any supervision, control, or instructions to contractors regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the contractor who is who is an independent contractor and likewise the sole responsibility of the customer to manage and inspect the work performed by the contractor. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment and/or the work provided by the contractor.

FPL Business Energy Evaluation Program Standards

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Business Energy Evaluation Program Standards

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FPL Business Energy Evaluation Program Standards

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FPL Business Energy Evaluation Program Standards

Program Objective

Educate customers on energy efficiency and encourage them to participate in applicable FPL Demand-Side Management ("DSM") programs and/or implement other recommended actions not included as part of FPL's Business programs.

Program Requirements

- Customer must have an active FPL business account.
- Survey must be performed by an FPL representative either at the customer's business or on the phone or by the customer using FPL's online system.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's DSM Annual Report.

Disclaimers

"The utility does not warrant or guarantee the audit findings or recommendations, nor is the utility liable as a result of the audit for the acts or omissions of any person who implements or attempts to implement those conservation measures recommended by the auditor" (*Florida Administrative Code 25-17.003*). It is the sole responsibility of the customer to determine whether any energy conservation measure is appropriate for their property and to manage any independent contractor that is selected and hired by the customer.

Florida Power & Light Company

Business Heating Ventilation & Air Conditioning ("HVAC") Program Standards

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Program Objective

Encourage customers to install electric high-efficiency Business Heating Ventilation and Air Conditioning ("HVAC") systems.

General Eligibility Requirements

Customer must:

- Have an active FPL business account.
- New construction or retrofit installations.
- Units must be new, not refurbished equipment.
- Part of a facility primary HVAC system

Eligibility Requirements – Chiller

Chiller must reflect the following specifications:

- Equipment must exceed Florida Building Code requirements as specified by FPL.
 o Air or water cooled, Path A or Path B.
- Certification required by manufacturer to latest release of AHRI Standard 550/590.
- Chilled water rated at 44°F leaving temperature with flow rate at 2.4 gpm per ton.
- Water cooled condensers rated at return temperatures of 85°F with flow rate at 3.0 gpm per ton.
- Air cooled condensers rated at ambient air temperature 95°F.
- Operate during FPL's seasonal summer on-peak periods (3:00 p.m. to 6:00 p.m. weekdays from June 1 through September 30).
- New (*i.e.*, cannot be refurbished, previously installed, or used) unless pre-approved by FPL.

Rebate Amount – Chiller

Rebate Amount

• Rebate amount to a maximum of \$145 per Summer kW Reduction.

Eligibility Requirements – Direct Expansion ("DX")

DX systems must reflect the following specifications:

- Equipment must exceed Florida Building Code requirements as specified by FPL.
- Operate during FPL's seasonal summer on-peak periods (3:00 p.m. to 6:00 p.m. weekdays from June 1 through September 30).
- New (*i.e.*, cannot be refurbished, previously installed, or used) unless pre-approved by FPL.

<u>Rebate Amount – DX</u>

Rebate Amount

- Rebate amount to a maximum of:
 - \$220 per unit for units up to 10 tons.
 - \$300 per unit for > 10 tons and ≤ 20 tons.
 - \circ For units > 20 tons, incentive is calculated based on \$820 per Summer kW reduction.

Eligibility Requirements – Variable Frequency Drives on HVAC Pumps ("VFD")

VFD must reflect the following specifications:

- Equipment must meet or exceed Florida Building Code requirements as specified by FPL.
 O Enthalpy wheel or fixed plate type.
- Operate during FPL's seasonal summer on-peak periods (3:00 p.m. to 6:00 p.m. weekdays from June 1 through September 30).
- New (*i.e.*, cannot be refurbished, previously installed, or used) unless pre-approved by FPL.

Rebate Amount - VFD

Rebate Amount

• Rebate amount to a maximum of \$1,600 per Summer kW Reduction.

Participation Limitation (Applicable to All HVAC Measures)

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Business sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Additionally, the program achievements will be reported in the Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper HVAC system; and/or (ii) that any of the underlying work performed by the contractor was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the HVAC system and does not manage or provide oversight of the work performed by the contractor selected by the customer. It is the sole responsibility of the customer to investigate and select an HVAC system that is appropriate for their specific application, perform their own due diligence in selecting the contractor, manage the contractor they select to perform the work and to take the necessary precautions they deem prudent to ensure the equipment, materials and work meets their expectations.

FPL does not provide any supervision, control or instructions to contractor regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the contractor and likewise the sole responsibility of the customer to manage, inspect and accept the work performed by the contractor. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment and/or the work provided by the contractor.

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Business Lighting Program Standards

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FPL Business Lighting Program Standards

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FPL Business Lighting Program Standards

Program Objective

Encourage existing business customers to install high-efficiency LED lighting fixtures.

Eligibility Requirements

Customer must:

- Have an active FPL business account.
- Select lighting fixtures that meets all equipment specifications.

Lighting fixtures must reflect the following specifications:

- Replace an existing less efficient interior lighting fixture (including interior spaces in parking garages) not required by code.
- New complete fixture (*i.e.*, cannot be refurbished, previously installed, or used).
- Listed on Design Lights Consortium ("DLC") or ENERGY STAR[®] website.
- Operate during FPL's seasonal summer on-peak periods (3:00 p.m. to 6:00 p.m. weekdays from June 1 through September 30).

Rebate Amount

Rebate Amount (per Summer kW saved)

• \$150 per Summer kW saved

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Business sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's Demand-Side Management ("DSM") Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper lighting system; and/or (ii) that any of the underlying work performed by the contractor was done properly pursuant to the manufacturer

FPL Business Lighting Program Standards

recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the lighting system and does not manage or provide oversight of the work performed by the contractor selected by the customer. It is the sole responsibility of the customer to investigate and select a lighting system that is appropriate for their specific application, perform their own due diligence in selecting the contractor, manage the contractor they select to perform the work and to take the necessary precautions they deem prudent to ensure the equipment, materials and work meets their expectations.

FPL does not provide any supervision, control, or instructions to contractor regarding the means and methods for performing any work that might be eligible for a rebate. This is entirely the responsibility of the contractor and likewise the sole responsibility of the customer to manage and inspect the work performed by the contractor. FPL provides no guaranty or warranty regarding the amount of energy savings to be expected, the equipment and/or the work provided by the contractor.

Florida Power & Light Company

Business Custom Incentive Program Standards

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FPL Business Custom Incentive Program Standards

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FPL Business Custom Incentive Program Standards

Program Objective

Encourage customers to install unique high-efficiency technologies not covered by other FPL Demand-Side Management ("DSM") programs.

Eligibility Requirements

Customer must:

- Have an active FPL business account.
- Operate the equipment during FPL's seasonal summer on-peak periods (3:00 p.m. to 6:00 p.m. weekdays from June 1 through September 30).
- Reduce its facility's electrical demand coincident with FPL's seasonal summer system peak by a minimum of 25 kW.

Project requirements:

- Not be covered by any other FPL program.
- Permanent (*i.e.*, not an operational or maintenance improvement) as determined by FPL.
- Not have failed recent FPL cost-effectiveness screening.
- New (*i.e.*, cannot be refurbished, previously installed, or used) unless pre-approved by FPL.
- Not have been installed prior to the date of written acceptance of a customer's proposal by FPL.
- Not be installed later than one year after the acceptance date, unless pre-approved by FPL.
- Not adversely impact FPL's system reliability, equipment or safety.
- Not be fuel switching, a power generation technology or any type of wheeling.
- Not be based exclusively on a change or improvement to the customer's electrical equipment such as, but not limited to, electrical wiring, transformers, electric distribution equipment, substation equipment, or transmission facilities.
- Project must be formally approved by FPL before installation.
- Project must be accessible for post installation verification and performance monitoring for 1 year.

Rebate Amount and Reimbursement Processing

Rebate Amount

- Amount is project-specific based on the following Commission-approved cost-effectiveness testing results.
 - The payback to the customer is greater than two (2) years; and
 - o The project must have a benefit-to-cost ratio of at least 1.01 under the RIM Test; and
 - The project must achieve a minimum benefit-to-cost of ratio of 1.01 under the Participant Cost Test ("PCT").
- Potential adjustments
 - Once the monitoring and verification of the project has been completed, the total rebate amount may be adjusted downward if the actual summer coincident peak demand savings is more than 15 percent below that stated in the contract. No upward adjustment will be made.
 - Any adjustment will be based on the cost-effectiveness testing utilizing the actual savings and the same resource assumptions in effect at the time of FPL's approval of the customer's Formal

FPL Business Custom Incentive Program Standards

Proposal.

• For a period of five (5) years from the date of the rebate payment, should FPL find that the applicable measure(s) is no longer in operation as stated in the Formal Proposal, FPL may require repayment in full of the rebate amount.

Reimbursement Processing

- The customer must provide sufficient documentation that enables FPL to calculate cost-effectiveness.
- Payment will be made upon satisfactory completion of the project installation, monitoring and verification work and all other Program Standards and contract requirements.

Participation Limitation

FPL will close current-year participation if FPL determines that additional participation is not needed to achieve its approved Business sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program will be reopened to new participants January 1st of the following year. FPL will provide customer messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's DSM Annual Report.

Disclaimers

The issuance of a rebate by FPL under the Program shall not be considered or relied upon by the customer to be confirmation that: (i) the customer has selected the proper equipment or conservation measure; and/or (ii) that any of the underlying work performed by the customer or a third party was done properly pursuant to the manufacturer recommendations and specifications, building codes, other applicable laws, industry standards or individual contract requirements. FPL does not participate in or approve the selection of the equipment, conservation measure, or third party installer. FPL does not install the conservation measure for the customer and does not manage, supervise, control or provide any oversight of the work performed for such installation by the customer or any third party selected by the customer. It is the sole responsibility of the customer to investigate and select the equipment and/or conservation measure that is appropriate for their specific application, manage any third party they select to perform the work and to take the necessary precautions they deem prudent to ensure the equipment and work is proper and meets their expectations. FPL provides no guaranty or warranty regarding the amount of energy saving, the equipment and/or the work performed by the customer or third party.

Florida Power & Light Company

Load Management Program Standards

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FPL Load Management Program Standards

Program Objective

The load management programs allow FPL to control customer-selected appliances or customer-established loads for varying time periods during system emergencies.

Program Requirements

The applicable tariff sheets identified below provide the requirements for each program.

Residential Load Management (On Call[®]) – FPL-installed equipment is connected to eligible customerselected end-use equipment (*i.e.*, central air conditioning, central electric heating, electric water heaters, pool pumps, and HVAC On-Bill Service), allowing FPL to control these loads. Applicable Tariff Sheets: 8.217 - 8.218.

Business On Call – FPL-installed equipment is connected to the customer's direct expansion ("DX") central electric air conditioning unit allowing FPL to control this load. Applicable Tariff Sheets: 8.109 – 8.110.

<u>Commercial/Industrial Demand Reduction ("CDR")</u> – Load control equipment is installed at the customer's facility to allow FPL to control customer-established loads of 200 kW or greater. Applicable Tariff Sheets: 8.680 – 8.685. Customers shall be responsible for providing appropriate contact information to FPL for communication of load management event alerts and program notifications.

<u>Commercial/Industrial Load Control ("CILC")</u> – Load control equipment is installed at the customer's facility to allow FPL to control customer-established loads of 200 kW or greater. This program was closed to new participants as of December 31, 2000. It remains available only to existing CILC customers who entered into a CILC agreement as of March 19, 1996 and continue to meet the requirements of the CILC Tariff. Applicable Tariff Sheets: 8.650 - 8.659. Customers shall be responsible for providing appropriate contact information to FPL for communication of load management event alerts and program notifications.

<u>Participation Limitation</u> – FPL will close current-year participation in the applicable Program(s) if FPL determines that additional participation is not needed to achieve its approved Residential or Business sector annual Goals. FPL's prior commitments related to customer installations in progress at the time of such closure will be honored in compliance with these Program Standards. The Program(s) will be reopened to new participants January 1st of the following year. This provision is not applicable to the CILC program which is closed to new participants. FPL will provide customer messaging through its normal communication channels, which may include FPL's website, customer care center and other FPL representatives.

Reporting Requirements

Program costs will be reported to the Commission in FPL's Energy Conservation Cost Recovery ("ECCR") True-Up and Projection filings. Program achievements will be reported in FPL's Demand-Side Management ("DSM") Annual Report.