

**Charlie Smith**

**From:** Charlie Smith on behalf of Records Clerk  
**Sent:** Tuesday, August 27, 2024 2:53 PM  
**To:** 'advocacy-noreply@mg.gospringboard.io'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket #20240026

Good afternoon LaRue Taylor,

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

*Charlie Smith II*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure*

**From:** advocacy-noreply@mg.gospringboard.io <advocacy-noreply@mg.gospringboard.io>  
**Sent:** Monday, August 26, 2024 4:55 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket #20240026

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commissioners,

We need your help to stop the endless electricity rate hikes in Florida.

Tampa Electric (TECO) has raised residential rates by 62% in the last four years. TECO's petition (Docket #20240026) unfairly burdens residential customers and asks for a return on equity well above the national average. Residential customers need protection from these never-ending rate hikes.

Our families need access to clean, affordable energy, and TECO's rate case shows their intent to further invest in dirty energy and make energy more expensive. TECO customers already pay some of the highest bills in the country. We can't afford to be padding the pockets of shareholders while we are just trying to keep the lights on.

Also, we need more access to the process. One in-district hearing on a weekday morning is

not accessible to most of Tampa Electric's ratepayers. We need more opportunities to take part in the process.

Please oppose Tampa Electric's petition for rate increase (Docket#20240026), hold more in-district hearings, and ensure that Florida families are protected in the process.

Sincerely,

LaRue Taylor  
1030 E 109th Ave Apt B  
TAMPA FL, 33612-5867

## Charlie Smith

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**From:** Microsoft Outlook  
**To:** 'advocacy-noreply@mg.gospringboard.io'  
**Sent:** Tuesday, August 27, 2024 2:53 PM  
**Subject:** Undeliverable: RE: Docket #20240026

### Delivery has failed to these recipients or groups:

['advocacy-noreply@mg.gospringboard.io'](mailto:advocacy-noreply@mg.gospringboard.io) ([advocacy-noreply@mg.gospringboard.io](mailto:advocacy-noreply@mg.gospringboard.io))

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (advocacy-noreply@mg.gospringboard.io:550 5.0.1 Recipient rejected)'.

The following organization rejected your message: mx-inbound44-44.us-east-2c.ess.aws.cudaops.com.

### Diagnostic information for administrators:

Generating server: Exch2016.psc.state.fl.us

advocacy-noreply@mg.gospringboard.io  
mx-inbound44-44.us-east-2c.ess.aws.cudaops.com  
Remote Server returned '550 permanent failure for one or more recipients (advocacy-noreply@mg.gospringboard.io:550 5.0.1 Recipient rejected)'

### Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id 15.1.2507.39; Tue, 27 Aug 2024 14:52:31 -0400  
Received: from Exch2016.psc.state.fl.us ([:1]) by Exch2016.psc.state.fl.us ([:1]) with mapi id 15.01.2507.039; Tue, 27 Aug 2024 14:52:31 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: "'advocacy-noreply@mg.gospringboard.io'" <advocacy-noreply@mg.gospringboard.io>  
CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: RE: Docket #20240026  
Thread-Topic: Docket #20240026  
Thread-Index: AQHa+KfcITkl2dVM4Eq/Nw8TXq/XZLI7cwzQ  
Sender: Charlie Smith <CSmith@psc.state.fl.us>  
Date: Tue, 27 Aug 2024 18:52:31 +0000  
Message-ID: <bb9ae3c667b542c3a7350a07c0efed77@psc.state.fl.us>  
References: <270d085ab6daa7bc2f0412597816847b@swift.generated>  
In-Reply-To: <270d085ab6daa7bc2f0412597816847b@swift.generated>  
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Content-Language: en-US  
X-MS-Has-Attach:

X-MS-TNEF-Correlator:  
x-ms-exchange-messagesentrepresentingtype: 2  
x-originating-ip: [199.250.30.42]  
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