

**Charlie Smith**

**From:** Charlie Smith on behalf of Records Clerk  
**Sent:** Tuesday, August 27, 2024 2:54 PM  
**To:** 'advocacy-noreply@mg.gospringboard.io'  
**Cc:** Consumer Contact  
**Subject:** RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026

Good afternoon Sherry Brown,

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

*Charlie Smith II*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure*

**From:** advocacy-noreply@mg.gospringboard.io <advocacy-noreply@mg.gospringboard.io>  
**Sent:** Monday, August 26, 2024 6:26 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Tampa Electric (TECO) Rates Down Docket# 20240026

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned TECO customer [and AARP member in Florida], I am writing to express my opposition to TECO's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject TECO's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

I'm retired and living on social security which increases 2 or 3 percent per year. I have lived in Hillsborough County for 40 years. Please do not approve the rate increase or take into account seniors who can not afford this increase. I would like to stay in my home, but constantly rising costs in insurance and utilities are making it difficult. I sold my cold, live modestly. There is nothing left for me to cut. Thank you for your time.

Sincerely,

Sherry Brown  
4505 W Rogers Ave  
Tampa FL, 33611-5631

## Charlie Smith

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**From:** Microsoft Outlook  
**To:** 'advocacy-noreply@mg.gospringboard.io'  
**Sent:** Tuesday, August 27, 2024 2:54 PM  
**Subject:** Undeliverable: RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026

### Delivery has failed to these recipients or groups:

['advocacy-noreply@mg.gospringboard.io'](mailto:advocacy-noreply@mg.gospringboard.io) ([advocacy-noreply@mg.gospringboard.io](mailto:advocacy-noreply@mg.gospringboard.io))

A problem occurred while delivering your message to this email address. Try sending your message again. If the problem continues, please contact your email admin.

The following organization rejected your message: mx-inbound45-77.us-east-2c.ess.aws.cudaops.com.

### Diagnostic information for administrators:

Generating server: Exch2016.psc.state.fl.us

advocacy-noreply@mg.gospringboard.io  
mx-inbound45-77.us-east-2c.ess.aws.cudaops.com  
Remote Server returned '550 5.0.1 Recipient rejected'

### Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id 15.1.2507.39; Tue, 27 Aug 2024 14:53:38 -0400  
Received: from Exch2016.psc.state.fl.us ([::1]) by Exch2016.psc.state.fl.us ([::1]) with mapi id 15.01.2507.039; Tue, 27 Aug 2024 14:53:38 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: "'advocacy-noreply@mg.gospringboard.io'" <advocacy-noreply@mg.gospringboard.io>  
CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026  
Thread-Topic: Keep Tampa Electric (TECO) Rates Down Docket# 20240026  
Thread-Index: AQHa+Kfj0h4o3SqIKUK5F1z4Cf7dM7I7c2OQ  
Sender: Charlie Smith <CSmith@psc.state.fl.us>  
Date: Tue, 27 Aug 2024 18:53:38 +0000  
Message-ID: <fb6934907c9f4f51804eb386deacbd28@psc.state.fl.us>  
References: <55f052fcd8f8960f3cd36fac3be8472e@swift.generated>  
In-Reply-To: <55f052fcd8f8960f3cd36fac3be8472e@swift.generated>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
x-ms-exchange-messagesentrepresentingtype: 2

x-originating-ip: [199.250.30.42]  
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