

Antonia Hover

From: Betty Leland
Sent: Tuesday, September 10, 2024 10:48 AM
To: Commissioner Correspondence
Subject: Docket #20210015
Attachments: Fw: Veteran Inquiry.; Re: Veteran Inquiry.

Good Morning:

Please place this email in Docket #20210015.

Thanks.

Betty A. Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
bleland@psc.state.fl.us
(850) 413-6024

Antonia Hover

From: charley7722@aol.com
Sent: Monday, September 9, 2024 3:05 PM
To: ron.desantis@eog.myflorida.com
Cc: martha.lynn@eog.myflorida.com; Ana Ortega; Shonna McCray; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers); TJ Harper; James Wheatly; Joe Dykes; josephglaviano@gmail.com; Francis Pizzuta; weaverball@yahoo.com; armando.pimentel@fpl.com; Rebecca Talton; Julie Anderson; Ron Hurtibise; investigate@local10.com; newsdesk@local10.com; Gretchen Day-Bryant; Hillary Cassel; Office of Senator Book; Marie Woodson; fl23response@mail.house.gov; Walt Trierweiler; Office of Chairman La Rosa; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner Fay; Office of Commissioner Passidomo; Charles Rehwinkel; Legalaid Info
Subject: Fw: Veteran Inquiry.

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Governor Ron Desantis, State of Florida

US Navy Veteran Request. FPSC Docket No. 20010015

Please order an investigation into the suspected cover up that

has occurred via the FPSC, OPC, & FPL. <<<<<

Thank You Governor.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>
To: Shonna McCray <smccray@psc.state.fl.us>
Cc: ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Office of Chairman La Rosa <commissioner.larosa@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; Rep. Debbie Wasserman Schultz <fl23.response@mail.house.gov>; Walt Trierweiler <trierweiler.walt@leg.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; newsdesk@local10.com <newsdesk@local10.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; investigate@local10.com <investigate@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; TJ Harper <tjtherealestateguy@gmail.com>; Joe Dykes <jodydykes954@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; Francis Pizzuta <francispizzuta@hotmail.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; earthladyj@aol.com <earthladyj@aol.com>; cherdale22@gmail.com

<cherdale22@gmail.com>; Robejaslo <robejaslo@aol.com>; Sean LeHockey <lehockey.sean@flsenate.gov>;
ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; Connie Furze <connie.furze@myfloridahouse.gov>;
rehwinkel.charles@leg.state.fl.us <rehwinkel.charles@leg.state.fl.us>
Sent: Monday, September 9, 2024 at 01:24:20 PM EDT
Subject: Re: Veteran Inquiry.

Ms. Shonna McCray, Regulatory Program Administrator FPSC

Good Day !

FPSC Docket No. 20210015 FPL Account No. 26582 57510

**Your attached response has all the earmarks of a specific : " Cover Up "
by the FPSC ? Why in good faith would the FPSC resort to closing
out my Legitimate Compliant on behalf of the numerous other
unsuspecting individual's who may have suffered the same fate as my
family for our Lower Monthly Consumption of KWH ? <<<<<**

In Summation :

Why did Ms. Plendl fail to inform me of same on August 26, 2024 ?

**So in essence it is perfectly okey for FPL according to the OPC
and also the FPSC to monetarily penalize the General Public for
their Lower Consumption of Electrical Power every month ?<<<<<**

Where is the Basic PR & Loyal Customer Incentives FPL ?<<<<<

**Governor Ron Desantis office has been copied, and I sincerely hope
that the Governor will order an investigation into this suspicious
matter as soon as possible.<<<<<**

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, September 9, 2024 at 09:19:53 AM EDT, Shonna McCray <smccray@psc.state.fl.us> wrote:

Dear Mr. Walsh:

I appreciate you taking the time to share your views about Docket 20210015.

The Florida Public Service Commission (FPSC), not Ms. Plendl, closed Docket 20210015. ??? There is no further action on this matter.??? The minimum billing charge has been part of the company's approved tariff since June 2022. ?

For further information on how customers, such as yourself, were represented during the negotiation of the settlement agreement, you may contact the Office of Public Counsel at 850-488-9330.

The FPSC will add this and any future comments you share about Docket 20210015 to our records.

Sincerely,

Shonna McCray

Regulatory Program Administrator

Florida Public Service Commission

From: charley7722@aol.com <charley7722@aol.com>

Sent: Saturday, September 7, 2024 12:25 PM

To: Shonna McCray <SMcCray@PSC.STATE.FL.US>

Cc: Ana Ortega <AOrtega@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Walt Trierweiler <trierweiler.walt@leg.state.fl.us>; denis.mcdonough@va.gov; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; investigate@local10.com; newsdesk@local10.com; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham

<Commissioner.Graham@PSC.STATE.FL.US>; ron.desantis@eog.myflorida.com;
martha.lynn@eog.myflorida.com; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator
Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov; Marie Woodson
<marie.woodson@myfloridahouse.gov>; helpmehoward@wsvn.com; nperez@local10.com;
jortega@sunsentinel.com; investigate@wplgtips.com; Shonna McCray <SMcCray@PSC.STATE.FL.US>;
Ellen Plendl <EPlendl@PSC.STATE.FL.US>; Joe Dykes <joedykes954@gmail.com>; TJ Harper
<tjtherealestateguy@gmail.com>; weaverball@yahoo.com; James Wheatly
<wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta
<francispizzuta@hotmail.com>

Subject: Fw: Veteran Inquiry.

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Ms. Shonna McCray, Regulatory Program Administrator FPSC

Good Day !

Ref : *FPSC Docket No. 20210015 FPL Account No. 26582 57510*

Senior Citizen & Veteran Pertinent Feedback :

Year 2022, to Date.

I have been mildly assertive on behalf of not only my family, but also on behalf of all the other

unsuspecting individuals out there who are also being monetarily penalized as I have

been since the onset of not only the mistake, but also the apparent oversight that has occurred by the
FPSC towards

allowing FPL to target individuals such as myself for no good cause, primarily due to

our Lower Consumption of KWH on a monthly basis. <<<<<

I have no doubt also done my homework in order to hopefully seek a remedy.<<<<<

The OPC Incorrect Assumption Factor :

The OPC incorrectly misled the FPSC when they stated the General Public would not

object to being monetarily penalized every month for their Lower KWH consumption ?

Note : Nothing could be further from the Truth Ms. McCray.<<<<<

Ms. Ellen Plendl- Regulatory Analyst IV FPSC >>>>August 26, 2024<<<<<

The Improper Protocol & Basic PR Factors : <<<<<

Ms. Plendl abruptly discontinued the Docket No. that I was assigned to without

a polite explanation for doing so, which prompted me to request your

assistance as per the "Chain of Command " procedure. (US Navy)

In Summation :

I sincerely hope that this matter will awaken the FPSC, OPC, and FPL as the

Basic PR, and also Honesty Factors are At Center Stage towards the General Public.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>

To: 'charley7722@aol.com' <charley7722@aol.com>

Sent: Tuesday, September 3, 2024 at 09:53:44 AM EDT

Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

I am in receipt of your August 31, 2024 email.

My supervisor's information is as follows:

Shonna McCray

Regulatory Program Administrator

Telephone number: 1-800-342-3552

Email: smccray@psc.state.fl.us

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Saturday, August 31, 2024 2:51 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; armando.pimentel@fpl.com; Rebecca Talton <rebecca.talton@fpl.com>; fl23response@mail.house.gov; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; James L. Heaton <james.heaton@va.gov>; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; josephglaviano@gmail.com; weaverball@yahoo.com; James Wheatly <wheatlyjames320@gmail.com>; newsdesk@local10.com; 7investigates@wsvn.com; dcohen@wsvn.com; helpmehoward@wsvn.com; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; Marie Woodson <marie.woodson@myfloridahouse.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; investigate@local10.com; jortega@sunsentinel.com; nperez@local10.com; hector.villagran@va.gov

Subject: Fw: Veteran Inquiry.

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Ms. Ellen Plendl, Regulatory Analyst IV FPSC

Good Day !

August 26, 2024 FPSC Docket No. 20210015 FPL Account No. 26582 57510

Formal Complaint :

As per the above time frame your office made an unexplained, and also abrupt decision to close out the above Docket Case without

providing me with a polite explanation for doing so, as clearly attached below.

At this time I am going to kindly ask you for your immediate superiors name, and also contact info as I have

every right to do so as an innocent victim of circumstance.

Note : The Veterans Administration Has Been Copied along with the FPSC Commissioners, & Florida Governors office.

Please govern yourself accordingly.

Thank You For Your Cooperation.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: denis.mcdonough@va.gov <denis.mcdonough@va.gov>

Cc: Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; james.heaton@va.gov <james.heaton@va.gov>; cj.huskey@va.gov <cj.huskey@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; TJ Harper <tjtherealestateguy@gmail.com>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; jeffweinsier@local10.com <jeffweinsier@local10.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>

Sent: Wednesday, August 28, 2024 at 11:29:38 AM EDT

Subject: Fw: Veteran Inquiry.

Secretary Denis McDonough, <http://www.va.gov>

Good Day !

Ref : Attached Info.

I am respectfully requesting your direct assistance sir.

FPSC , OPC, & FPL Major Cover Up ! <<<<<

Thank You.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>

Cc: martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Rebecca Talton <rebecca.talton@fpl.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; Francis Pizzuta <francispizzuta@hotmail.com>; Sean LeHockey <lehockey.sean@flsenate.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; investigate@local10.com <investigate@local10.com>; Julie Anderson <janderson@sunsentinel.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; Marie Woodson <marie.woodson@myfloridahouse.gov>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; dcohen@wsvn.com <dcohen@wsvn.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; newsdesk@local10.com <newsdesk@local10.com>

Sent: Tuesday, August 27, 2024 at 02:36:16 PM EDT

Subject: Fw: Veteran Inquiry.

Governor Ron Desantis, State of Florida

Good Afternoon !

Ref : US Navy Veteran Request. FPSC Docket No.20210015 FPL Account No. 26582 57510

Over the preceding year I have voiced my legitimate concerns about the disservice that the

FPSC levied upon Senior Citizens such as myself in response to the request by FPL to

*monetarily penalize individuals such as myself for our Lower Monthly Consumption of **KWH**. <<<<<*

*Ms. Ellen Plendl- Regulatory Analyst IV- **FPSC***

*The attached response that I received yesterday from the above individual confirms the fact that the **FPSC** has*

shown no concern whatsoever for my legitimate concerns on behalf of every other

Individual, or Veteran who has also been effected. The office of Public Council has also

*misled the **FPSC** about the legitimacy of their actions by stating that the General Public*

would not object to being monetarily penalized every month, when in essence nothing

could be farther from the Truth Governor. <<<<<

Your Legal Authority :<<<<<

I am aware of the fact that your office has the authority to remove, and to also select

*whomever your office desires to serve as a **FPSC** Commissioner. <<<<<*

*In the interim sad to say **FPL** has failed to monetarily reward my family for our sacrifice to date,*

as we are no doubt Innocent Victims of Circumstance. <<<<<

Veterans Administration :

I have copied the Veterans Administration Secretary Denis McDonough to request VA assistance as well

as FPL continues to not be held fully accountable for their dishonesty by the FPSC ? <<<<<

Thank You Governor.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>

To: 'charley7722@aol.com' <charley7722@aol.com>

Sent: Monday, August 26, 2024 at 04:01:50 PM EDT

Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

Docket 20210015 is closed.? There is no further action on this matter.? The minimum billing charge is part of the company's approved tariff ?<<<<<

I will add your comments of dissatisfaction to our records.?

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Monday, August 26, 2024 3:59 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: Hillary Cassel <hillary.cassel@myfloridahouse.gov>; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; fi23response@mail.house.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; investigate@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>

Subject: Re: Veteran Inquiry.

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Ms. Ellen Plendl,

FPSC

Good Afternoon !

FPSC Docket No. 20210015

FPL Account No. 26582 57510

Your response puzzles me, as all that you have stated in your response has been known for some time now.<<<<<

What is your primary objective Ms. Plendl ?<<<<<

Are you trying to confuse me ?<<<<<

Overview:

The FPSC committed an injustice, and also made a terrible mistake when they approved of the monetary increase for

individuals such as myself as FPL was able to successfully circumvent their dishonest effort to secure

same at a Senior Citizen expense !

Your repetitive response was not copied to the FPSC Commissioners ?<<<<<

Where do we proceed to from here Ms. Plendl, as I am still being monetarily

penalized every month for my Lower KWH Usage, when in essence I should

of been monetarily rewarded for same by FPL.<<<<<

Kindly refrain from playing head games with me Ms. Plendl as I am a well versed, and also

very intelligent US Navy Veteran.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, August 26, 2024 at 07:27:37 AM EDT, Ellen Plendl <emplendl@psc.state.fl.us> wrote:

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1398580C ??????

Dear Mr. Walsh:

This is in response to your August 23, 2024 E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement included a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The FPSC issued final order PSC-2024-0078-FOF-EI on March 25, 2024, which includes in part, the provision that the minimum billing charge remains in effect and part of the company's tariff. You may review the order by using the following link:

<https://www.floridapsc.com/pscfiles/library/filings/2024/01294-2024/01294-2024.pdf>

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

Antonia Hover

From: charley7722@aol.com
Sent: Monday, September 9, 2024 1:24 PM
To: Shonna McCray
Cc: ron.desantis@eog.myflorida.com; Ron Hurtibise; Hillary Cassel; Office of Senator Book; fl23response@mail.house.gov; Office of Chairman La Rosa; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner Fay; Office of Commissioner Passidomo; Rep. Debbie Wasserman Schultz; Walt Trierweiler; Rebecca Talton; Ellen Plendl; armando.pimentel@fpl.com; martha.lynn@eog.myflorida.com; newsdesk@local10.com; Gretchen Day-Bryant; Julie Anderson; investigate@local10.com; helpmehoward@wsvn.com; TJ Harper; Joe Dykes; weaverball@yahoo.com; josephglaviano@gmail.com; James Wheatly; Francis Pizzuta; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers); earthladyj@aol.com; cherdale22@gmail.com; Robejaslo; Sean LeHockey; ebony.pardo@mail.house.gov; Connie Furze; Charles Rehwinkel
Subject: Re: Veteran Inquiry.

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Ms. Shonna McCray, Regulatory Program Administrator FPSC

Good Day !

FPSC Docket No. 20210015 FPL Account No. 26582 57510

Your attached response has all the earmarks of a specific : " Cover Up "

by the FPSC ? Why in good faith would the FPSC resort to closing

out my Legitimate Compliant on behalf of the numerous other

unsuspecting individual's who may have suffered the same fate as my

family for our Lower Monthly Consumption of KWH ? <<<<<

In Summation :

Why did Ms. Plendl fail to inform me of same on August 26, 2024 ?

So in essence it is perfectly okey for FPL according to the OPC

and also the FPSC to monetarily penalize the General Public for

their Lower Consumption of Electrical Power every month ?<<<<<

Where is the Basic PR & Loyal Customer Incentives FPL ?<<<<<

Governor Ron Desantis office has been copied, and I sincerely hope that the Governor will order an investigation into this suspicious matter as soon as possible.<<<<<

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, September 9, 2024 at 09:19:53 AM EDT, Shonna McCray <smccray@psc.state.fl.us> wrote:

Dear Mr. Walsh:

I appreciate you taking the time to share your views about Docket 20210015.

The Florida Public Service Commission (FPSC), not Ms. Plendl, closed Docket 20210015. ??? There is no further action on this matter.??? The minimum billing charge has been part of the company's approved tariff since June 2022. ?

For further information on how customers, such as yourself, were represented during the negotiation of the settlement agreement, you may contact the Office of Public Counsel at 850-488-9330.

The FPSC will add this and any future comments you share about Docket 20210015 to our records.

Sincerely,

Shonna McCray

Regulatory Program Administrator

Florida Public Service Commission

From: charley7722@aol.com <charley7722@aol.com>
Sent: Saturday, September 7, 2024 12:25 PM
To: Shonna McCray <SMcCray@PSC.STATE.FL.US>
Cc: Ana Ortega <AOrtega@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Walt Trierweiler <trierweiler.walt@leg.state.fl.us>; denis.mcdonough@va.gov; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; investigate@local10.com; newsdesk@local10.com; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov; Marie Woodson <marie.woodson@myfloridahouse.gov>; helpmehoward@wsvn.com; nperez@local10.com; jortega@sunsentinel.com; investigate@wplgtips.com; Shonna McCray <SMcCray@PSC.STATE.FL.US>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; weaverball@yahoo.com; James Wheatly <wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta <francis pizzuta@hotmail.com>
Subject: Fw: Veteran Inquiry.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Ms. Shonna McCray, Regulatory Program Administrator FPSC

Good Day !

Ref : FPSC Docket No. 20210015 FPL Account No. 26582 57510

Senior Citizen & Veteran Pertinent Feedback :

Year 2022, to Date.

I have been mildly assertive on behalf of not only my family, but also on behalf of all the other

unsuspecting individuals out there who are also being monetarily penalized as I have

been since the onset of not only the mistake, but also the apparent oversight that has occurred by the FPSC towards

allowing FPL to target individuals such as myself for no good cause, primarily due to

our Lower Consumption of KWH on a monthly basis. <<<<<

I have no doubt also done my homework in order to hopefully seek a remedy.<<<<<

The OPC Incorrect Assumption Factor :

The OPC incorrectly misled the FPSC when they stated the General Public would not

object to being monetarily penalized every month for their Lower KWH consumption ?

Note : Nothing could be further from the Truth Ms. McCray.<<<<<

Ms. Ellen Plendl- Regulatory Analyst IV FPSC >>>>>August 26, 2024<<<<<

The Improper Protocol & Basic PR Factors : <<<<<

Ms. Plendl abruptly discontinued the Docket No. that I was assigned to without

a polite explanation for doing so, which prompted me to request your

assistance as per the "Chain of Command " procedure. (US Navy)

In Summation :

*I sincerely hope that this matter will awaken the **FPSC, OPC, and FPL** as the*

*Basic **PR**, and also Honesty Factors are At Center Stage towards the General Public.*

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>

To: 'charley7722@aol.com' <charley7722@aol.com>

Sent: Tuesday, September 3, 2024 at 09:53:44 AM EDT

Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

I am in receipt of your August 31, 2024 email.

My supervisor's information is as follows:

Shonna McCray

Regulatory Program Administrator

Telephone number: 1-800-342-3552

Email: smccray@psc.state.fl.us

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Saturday, August 31, 2024 2:51 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; armando.pimentel@fpl.com; Rebecca Talton <rebecca.talton@fpl.com>; fl23response@mail.house.gov; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; James L. Heaton <james.heaton@va.gov>; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; josephglaviano@gmail.com; weaverball@yahoo.com; James Wheatly <wheatlyjames320@gmail.com>; newsdesk@local10.com; 7investigates@wsvn.com; dcohen@wsvn.com; helpmehoward@wsvn.com; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; Marie Woodson <marie.woodson@myfloridahouse.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; investigate@local10.com; jortega@sunsentinel.com; nperez@local10.com; hector.villagran@va.gov

Subject: Fw: Veteran Inquiry.

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Ms. Ellen Plendl, Regulatory Analyst IV FPSC

Good Day !

August 26, 2024 FPSC Docket No. 20210015 FPL Account No. 26582 57510

Formal Complaint :

As per the above time frame your office made an unexplained, and also abrupt decision to close out the above Docket Case without

providing me with a polite explanation for doing so, as clearly attached below.

At this time I am going to kindly ask you for your immediate superiors name, and also contact info as I have

every right to do so as an innocent victim of circumstance.

Note : The Veterans Administration Has Been Copied along with the FPSC Commissioners, & Florida Governors office.

Please govern yourself accordingly.

Thank You For Your Cooperation.

Kind Regards,

Michael J. Walsh

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: denis.mcdonough@va.gov <denis.mcdonough@va.gov>

Cc: Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; james.heaton@va.gov <james.heaton@va.gov>; cj.huskey@va.gov <cj.huskey@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; TJ Harper <tjtherealestateguy@gmail.com>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; jeffweinsier@local10.com <jeffweinsier@local10.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>

Sent: Wednesday, August 28, 2024 at 11:29:38 AM EDT

Subject: Fw: Veteran Inquiry.

Secretary Denis McDonough, <http://www.va.gov>

Good Day !

Ref : Attached Info.

I am respectfully requesting your direct assistance sir.

FPSC , OPC, & FPL Major Cover Up ! <<<<<

Thank You.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>

Cc: martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Rebecca Talton <rebecca.talton@fpl.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; Francis Pizzuta <francispizzuta@hotmail.com>; Sean LeHockey <lehockey.sean@flsenate.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; investigate@local10.com <investigate@local10.com>; Julie Anderson <janderson@sunsentinel.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; Marie Woodson <marie.woodson@myfloridahouse.gov>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; dcohen@wsvn.com <dcohen@wsvn.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; newsdesk@local10.com <newsdesk@local10.com>

Sent: Tuesday, August 27, 2024 at 02:36:16 PM EDT

Subject: Fw: Veteran Inquiry.

Governor Ron Desantis,

State of Florida

Good Afternoon !

Over the preceding year I have voiced my legitimate concerns about the disservice that the

***FPSC** levied upon Senior Citizens such as myself in response to the request by **FPL** to*

*monetarily penalize individuals such as myself for our Lower Monthly Consumption of **KWH**. <<<<<*

*Ms. Ellen Plendl- Regulatory Analyst IV- **FPSC***

*The attached response that I received yesterday from the above individual confirms the fact that the **FPSC** has*

shown no concern whatsoever for my legitimate concerns on behalf of every other

Individual, or Veteran who has also been effected. The office of Public Council has also

*misled the **FPSC** about the legitimacy of their actions by stating that the General Public*

would not object to being monetarily penalized every month, when in essence nothing

could be farther from the Truth Governor. <<<<<

Your Legal Authority :<<<<<

I am aware of the fact that your office has the authority to remove, and to also select

*whomever your office desires to serve as a **FPSC** Commissioner. <<<<<*

*In the interim sad to say **FPL** has failed to monetarily reward my family for our sacrifice to date,*

as we are no doubt Innocent Victims of Circumstance. <<<<<

Veterans Administration :

I have copied the Veterans Administration Secretary Denis McDonough to request VA assistance as well

*as **FPL** continues to not be held fully accountable for their dishonesty by the FPSC ? <<<<<*

Thank You Governor.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>

To: 'charley7722@aol.com' <charley7722@aol.com>

Sent: Monday, August 26, 2024 at 04:01:50 PM EDT

Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

Docket 20210015 is closed.? There is no further action on this matter.? The minimum billing charge is part of the company's approved tariff ?<<<<<

I will add your comments of dissatisfaction to our records.?

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Monday, August 26, 2024 3:59 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: Hillary Cassel <hillary.cassel@myfloridahouse.gov>; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; f123response@mail.house.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; investigate@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>

Subject: Re: Veteran Inquiry.

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Ms. Ellen Plendl,

FPSC

Good Afternoon !

FPSC Docket No. 20210015

FPL Account No. 26582 57510

Your response puzzles me, as all that you have stated in your response has been known for some time now.<<<<<

What is your primary objective Ms. Plendl ?<<<<<

Are you trying to confuse me ?<<<<<

Overview:

*The **FPSC** committed an injustice, and also made a terrible mistake when they approved of the monetary increase for*

*individuals such as myself as **FPL** was able to successfully circumvent their dishonest effort to secure*

same at a Senior Citizen expense !

*Your repetitive response was not copied to the **FPSC** Commissioners ?<<<<<*

Where do we proceed to from here Ms. Plendl, as I am still being monetarily

*penalized every month for my Lower **KWH** Usage, when in essence I should*

*of been monetarily rewarded for same by **FPL**.<<<<<*

Kindly refrain from playing head games with me Ms. Plendl as I am a well versed, and also

very intelligent US Navy Veteran.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, August 26, 2024 at 07:27:37 AM EDT, Ellen Plendl <eplendl@psc.state.fl.us> wrote:

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1398580C ??????

Dear Mr. Walsh:

This is in response to your August 23, 2024 E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement included a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The FPSC issued final order PSC-2024-0078-FOF-EI on March 25, 2024, which includes in part, the provision that the minimum billing charge remains in effect and part of the company's tariff. You may review the order by using the following link:

<https://www.floridapsc.com/pscfiles/library/filings/2024/01294-2024/01294-2024.pdf>

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)