Jenae Thornberry

From: John Plescow

Sent: Thursday, September 12, 2024 1:10 PM

To: Consumer Correspondence; Consina Griffin-Greaux

Subject: FW: E-Form Other Complaints TRACKING NUMBER: 196923

Follow Up Flag: Follow up Flag Status: Flagged

Please add to docket 20240068.

----Original Message-----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Thursday, September 12, 2024 12:55 PM To: John Plescow JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Other Complaints TRACKING NUMBER: 196923

Hello John,

Please send to Clerk's office docket 20240068.

C.Griffin

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Thursday, September 12, 2024 11:16 AM To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaints TRACKING NUMBER: 196923

CUSTOMER INFORMATION

Name: George Jennings Telephone: 4077183296 Email: ghjennings3@gmail.com

Address: 2511 JENNIFER HOPE BLVD LONGWOOD FL 327794

BUSINESS INFORMATION

Business Account Name: GEORGE JENNINGS

Account Number: 8888710000

Address: 2511 JENNIFER HOPE BLVD LONGWOOD FL 327794

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat

Details:

Re Docket No 20240068-WS:

It seems that every few months we get a notice that rates are increasing with Sunshine Water. In just a few years my water bill has increased almost 3X - almost 300%. If you find this astonishing then you should and not allow this increase

a in fact look at revisiting prior increases. If you don't believe me then take a look at my account. It is Acct Number 88710000