

Jenae Thornberry

From: Jenae Thornberry on behalf of Records Clerk
Sent: Tuesday, September 17, 2024 12:09 PM
To: 'Sandra Lee McFarlin'
Cc: Consumer Contact
Subject: RE: Sunshine Water Rates increase request

Good Afternoon, Sandy McFarlin ,

We will be placing your comments below in consumer correspondence in Docket No. 20240068, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you.

Jenae Thornberry

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399
JThornbe@psc.state.fl.us
(850) 413-6457

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From: Sandra Lee McFarlin <sandymcfarlin@hotmail.com>
Sent: Tuesday, September 17, 2024 10:26 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Sunshine Water Rates increase request

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I am commenting on Docket#20240068-WS

For those of us that are on a fixed income the large increase all at once that Sunshine water is requesting is going to be very hard while they get a raise with terrible Customer Service we have to decide on paying this increase or putting food on the table! I do not believe they have made their case for this increase and should definitely be questioned by PSC and not just rubber stamp their increase. Sunshine just had a rate increase in 2/24

If you must give Sunshine increase maybe you could have them increase the rates quarterly so the increase isn't an all at once. The sewer CSWR don't even return your calls and the rates will go up \$10+ dollars they definitely do not deserve this raise!

Sincerely,
Sandy McFarlin
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