

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, September 18, 2024 10:45 AM
To: Consumer Correspondence
Subject: Docket No. 20240026
Attachments: Consumer Inquiry - Tampa Electric Company; FW: Utilities

See attached customer correspondence and reply for Docket No. 20240026.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, September 18, 2024 10:43 AM
To: 'pioskid23@gmail.com'
Subject: Consumer Inquiry - Tampa Electric Company

Ms. Stephanie Sierra
pioskid23@gmail.com

Dear Ms. Sierra:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about TECO's petition for rate increase. We appreciate your comments and will add your correspondence to Docket No. 20240026.

You may review all the information filed with the FPSC by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20240026 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket.

If you have questions or concerns please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, September 18, 2024 10:38 AM
To: Ellen Plendl
Subject: FW: Utilities

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Stephanie Sierra <pioskid23@gmail.com>
Sent: Tuesday, September 17, 2024 11:19 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Utilities

Constituent message:

1. **Name**
Stephanie Sierra
2. **Email Address**
pioskid23@gmail.com
3. **Phone Number**
4. **Subject**
Utilities
5. **Message**
Is there anything the state can do about these off the chart electric bills? My electric bill has been as high as \$600 a month and that's just ridiculous. Pasco County residents seem to be have better rates and though many residents have complained to TECO in Hillsborough County, they keep raising the rates. They are collecting outrageous fees from every resident in Hillsborough County for something that is a necessity. Please help.
6. **Attach file (optional)**
7. **User IP Address**
174.211.165.9
8. **HTTP User Agent**
Mozilla/5.0 (iPhone; CPU iPhone OS 17_6_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/17.6 Mobile/15E148 Safari/604.1 Ddg/17.6
9. **Date Submitted**
17/09/2024

10. Time Submitted

11:19:23 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.