CORRESPONDENCE 9/23/2024 DOCUMENT NO. 09161-2024

Antonia Hover

From:	Antonia Hover on behalf of Records Clerk
Sent:	Monday, September 23, 2024 8:46 AM
То:	'advocacy-noreply@mg.gospringboard.io'
Cc:	Consumer Contact
Subject:	RE: Keep Duke Rates Down Docket #20240025

Good Morning, Paulette Randolph.

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toní Hover

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: advocacy-noreply@mg.gospringboard.io <advocacy-noreply@mg.gospringboard.io>
Sent: Saturday, September 21, 2024 11:36 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Keep Duke Rates Down Docket #20240025

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians. Thank you for your careful consideration to this matter.

Sincerely,

Paulette Randolph 415 Kestrel Drive Groveland FL, 34736-8063

Antonia Hover

From:	Microsoft Outlook
То:	'advocacy-noreply@mg.gospringboard.io'
Sent:	Monday, September 23, 2024 8:48 AM
Subject:	Undeliverable: RE: Keep Duke Rates Down Docket #20240025

Delivery has failed to these recipients or groups:

'advocacy-noreply@mg.gospringboard.io' (advocacy-noreply@mg.gospringboard.io)

A problem occurred while delivering your message to this email address. Try sending your message again. If the problem continues, please contact your email admin.

The following organization rejected your message: mx-inbound-ea18-86.us-east-2b.ess.aws.cudaops.com.

Diagnostic information for administrators:

Generating server: Exch2016.psc.state.fl.us

advocacy-noreply@mg.gospringboard.io mx-inbound-ea18-86.us-east-2b.ess.aws.cudaops.com Remote Server returned '550 5.0.1 Recipient rejected'

Original message headers:

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Received: from Exch2016.psc.state.fl.us (164.51.109.84) by
 Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server
 (version=TLS1 2, cipher=TLS ECDHE RSA WITH AES 128 GCM SHA256) id
 15.1.2507.39; Mon, 23 Sep 2024 08:47:31 -0400
Received: from Exch2016.psc.state.fl.us ([::1]) by Exch2016.psc.state.fl.us
 ([::1]) with mapi id 15.01.2507.039; Mon, 23 Sep 2024 08:47:31 -0400
From: Records Clerk <CLERK@PSC.STATE.FL.US>
To: "'advocacy-noreply@mg.gospringboard.io'"
       <advocacy-noreply@mg.gospringboard.io>
CC: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: Keep Duke Rates Down Docket #20240025
Thread-Topic: Keep Duke Rates Down Docket #20240025
Thread-Index: AQHbDbWW08zZxy8alkOoBAddcDdFB7JlUcHw
Sender: Antonia Hover <ahover@psc.state.fl.us>
Date: Mon, 23 Sep 2024 12:47:30 +0000
Message-ID: <ac74959136ef4a90a32a036c9c516421@psc.state.fl.us>
References: <2fd55c5d1288b9a65089eb4f65bbf863@swift.generated>
In-Reply-To: <2fd55c5d1288b9a65089eb4f65bbf863@swift.generated>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
x-ms-exchange-messagesentrepresentingtype: 2
x-originating-ip: [199.250.30.42]
Content-Type: multipart/alternative;
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boundary="_000_ac74959136ef4a90a32a036c9c516421pscstateflus_" MIME-Version: 1.0