## Jenae Thornberry

From: Jenae Thornberry on behalf of Records Clerk
Sent: Tuesday, September 24, 2024 12:13 PM

To: 'Kelly Cary'

**Cc:** Consumer Contact

Subject: RE: Docket: 20240068-WS

Good Morning Kelly Cary,

We will be placing your comments below in consumer correspondence in Docket No. 20240068, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you.

## Jenae Thornberry

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399 JThornbe@psc.state.fl.us (850) 413-6457

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**From:** Kelly Cary <kelly@kellycarylaw.com> **Sent:** Tuesday, September 24, 2024 11:54 AM **To:** Records Clerk <CLERK@PSC.STATE.FL.US>

Subject: FW: Docket: 20240068-WS

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Subject: Docket: 20240068-WS

The rate increase is not proportional to service provided. The water rates are extremely high as it is and the customer service is non-existent. Why the rate increase? \$15.48 more a month is too much and not warranted. The base price for water is too high as it.

The increase should be denied.

Thank you, Kelly Cary Please be advised Kelly Cary Law, P.A. is closed on Fridays.

Kelly S. Cary Kelly Cary Law, P.A. 114 Juniper Lane Longwood, FL 32779 407-334-0453

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