

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS

TO

SUNSHINE WATER SERVICES COMPANY

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20240068-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK, AND SEMINOLE COUNTIES, BY SUNSHINE WATER SERVICES COMPANY

ISSUED: September 24, 2024

NOTICE is hereby given that the Florida Public Service Commission (Commission) will hold customer service hearings in the above docket on the rates and charges of Sunshine Water Services Company (Company). The hearing will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE AJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

IN-PERSON SERVICE HEARINGS

Wednesday, October 9, 2024, at 10:00 a.m.
Eustis Community Center
601 Northshore Drive
Eustis, Florida 32726

Wednesday, October 9, 2024, at 6:00 p.m.
Commissioners Chamber
225 Newburyport Avenue
Altamonte Springs, Florida 32701

NOTICE OF CUSTOMER SERVICE HEARING
DOCKET NO. 20240068-WS
PAGE 2

VIRTUAL SERVICE HEARINGS

Tuesday, October 8, 2024, at 11:00 a.m.
Room 148, Betty Easley Conference Center
4075 Esplanade Way, Tallahassee, FL

Thursday, October 10, 2024, at 2:00 p.m.
Room 148, Betty Easley Conference Center
4075 Esplanade Way, Tallahassee, FL

PURPOSE AND PROCEDURE:

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing.

The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony.

As always, the public may view a livestream of the service hearings online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>.

REGISTERING TO SPEAK AT AN IN-PERSON SERVICE HEARING

Customers may register to speak at the in-person service hearings when you arrive at the venue. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

SPECIAL VIRTUAL HEARING CONSIDERATIONS

Hearings conducted virtually will give interested persons an opportunity to provide testimony over the telephone. Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading, (2) call the PSC at (850) 413-7080 or (3) email speakersignup@psc.state.fl.us. Online registration for the virtual service hearings will open on September 24, 2024 at 9:00 a.m., and close at noon two business days prior to each virtual service hearing. Persons wishing to testify must provide their name, address, and specify which hearing date they wish to testify. After registering to testify, either by email or phone, persons will be provided further instructions on how to participate, including the call-in number. Persons planning to testify should register as soon as possible, but at least two business days before the hearing where they plan to testify. Persons testifying in-person on October 9, 2024, do not need to pre-register.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Sections 367, Florida Statutes. This proceeding will be governed by Chapters 120 and 367, Florida Statutes, and Chapters 25-30 and 28-106, Florida Administrative Code.

EMERGENCY CANCELLATION OF PROCEEDINGS

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

NOTICE OF CUSTOMER SERVICE HEARING
DOCKET NO. 20240068-WS
PAGE 4

By DIRECTION of the Florida Public Service Commission this 24th day of September,
2024.



ADAM J. TEITZMAN
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850) 413-6770
www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

RPS