

Charlie Smith

From: John Plescow
Sent: Thursday, October 3, 2024 4:00 PM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 197055

Please, add to docket 20240068.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, October 03, 2024 3:13 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 197055

John,

Please forward to clerk's office docket 20240068.
C'Griffin

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, September 24, 2024 4:04 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 197055

CUSTOMER INFORMATION

Name: Nicole Reymont
Telephone: 6167455284
Email: Nicole.reymont@gmail.com
Address: 1701 Kenlyn Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Nicole Reymont
Account Number:
Address: 1701 Kenlyn Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat
Details:

The rate increases need to stop. They are constantly asking for increases to make upgrades but no upgrades are being seen. This is absolutely ridiculous, they have a monopoly on the area and are basically strong arming customers who have no other choice.