

Antonia Hover

From: John Plescow
Sent: Monday, October 7, 2024 3:57 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 197206

Please, add to docket 20240068.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, October 07, 2024 2:41 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 197206

John,

Please send to clerk's office Docket 20240068.

Thanks

CGriffin

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, October 4, 2024 10:06 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 197206

CUSTOMER INFORMATION

Name: Eric Thomas
Telephone: 6788525868
Email: ethomas923@gmail.com
Address: 2900 Deerberry Lane Clermont FL 34714

BUSINESS INFORMATION

Business Account Name: Eric Thomas
Account Number:
Address: 2900 Deerberry Lane Clermont FL 34714

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat
Details:
Docket No. 20240068-WS, Sunshine Water Services Company.

Sunshine Water is proposing what works out on my water bill to be on average a 22% monthly rate increase,, and this is happening in 10 metro Orlando counties with no justification or empirical evidence that the current rates don't reasonably cover expenses now and moving forward. They do mention, and I paraphrase, "the Commission-approved

formula says we can profit more". Isn't living expensive enough, already? Isn't a 3-4% return on equity for a critical public service like water sufficient? I would even argue why there's any return, and why the utility isn't breaking even instead of profiting.