

**Jenae Thornberry**

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**From:** Ellen Plendl  
**Sent:** Friday, November 8, 2024 7:52 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240149  
**Attachments:** FW: FPL WANTS ANOTHER RAISE?????; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20240149.

## Jenae Thornberry

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, November 7, 2024 2:01 PM  
**To:** Ellen Plendl  
**Subject:** FW: FPL WANTS ANOTHER RAISE??????  
**Attachments:** 20241029\_215604.jpg

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Karyn Wells <kl.wells@hotmail.com>  
**Sent:** Tuesday, October 29, 2024 9:59 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL WANTS ANOTHER RAISE??????

This is ridiculous. This is out of control. I am paying almost \$400 a month electric bill. Almost double what I paid for me and two kids ! I can't afford my house insurance. My car insurance and groceries, and now I should pay fpnl. More. This is stupid, it is ridiculous. Do you understand that us? Lifelong floridians are being driven out of our homes, house insurance as almost tripled. I was told from State Farm that the reason my car insurance is going up so much is all these people driving without insurance? Well they shouldn't be driving should they ? I'm tired of this c\*\*\* I was living good and now I can't afford the basics. I have worked hard my whole life. I am tired of paying for 15 million illegals. And i'm tired of fpnl and state farm and farm bureau, getting a d\*\*\* raise every year a couple a year and I get squat. You better start saying no to this nonsense.If i'm going without, they can frickin' go without two. They are making a pile of money and we don't want their stupid a\*\*, green energy anyway

Sent from my T-Mobile 5G Device  
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Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



## Your bill in 2025

We know the bill you pay is one of the most important parts of how FPL serves you. The size of your monthly bill is determined by how much electricity you use and by rates approved by the Florida Public Service Commission (PSC). Here's what's happening with rates.

### Proposed temporary hurricane restoration surcharge

We have asked the PSC to approve a temporary surcharge on customer bills to recover restoration costs from Hurricanes Debby, Helene and Milton, which struck Florida within a 10-week period this year. The surcharge would also replenish a reserve that was primarily depleted by Hurricane Idalia last year. If approved, the surcharge would add \$12.02 to a typical 1,000-kWh residential bill beginning in January 2025 and ending in December 2025.

### Estimated 2025 bills

Even with the temporary surcharge, FPL bills in 2025 would remain well below the national average. FPL's 2025 bill estimates include the proposed hurricane surcharge as well as other proposed annual adjustments to various cost recovery clauses such as fuel that, subject to PSC approval in November, would take effect in January. When these proposed adjustments and the proposed storm surcharge are factored in, here's how a typical residential bill would look beginning in January 2025.

Typical 1,000-kWh residential customer bill	
Current	January 2025 (proposed)
\$121.19	\$133.99

**Typical business customer bills** would increase by 3% to 9% a month, depending on rate category.

## Jenae Thornberry

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**From:** Ellen Plendl  
**Sent:** Friday, November 8, 2024 7:50 AM  
**To:** 'kl.wells@hotmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Karyn Wells  
kl.wells@hotmail.com

Dear Ms. Wells:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Debby, Helene, and Milton. We will add your comments to Docket 20240149 regarding the petition.

You may review all the information filed for Commission consideration in docket 20240149 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240149. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Analyst IV  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)