

**Charlie Smith**

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**From:** Ellen Plendl  
**Sent:** Wednesday, November 13, 2024 7:46 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240000  
**Attachments:** Consumer Inquiry - Duke Energy Florida ; FW: Duke energy recoup/Federal assistance

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

See attached customer correspondence and reply for Docket No. 20240000.

## Charlie Smith

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**From:** Ellen Plendl  
**Sent:** Wednesday, November 13, 2024 7:45 AM  
**To:** 'roseandbill2002@yahoo.com'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. William F. Spencer  
roseandbill2002@yahoo.com

Dear Mr. Spencer:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about DEF's plan to seek approval to recover restoration costs after three hurricanes. As of November 13, 2024, the FPSC has not received a petition from DEF for storm recovery costs. In the meantime, we will add your comments to our general docket records.

If you have any questions or concerns, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Charlie Smith

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, November 12, 2024 3:53 PM  
**To:** Ellen Plendl  
**Subject:** FW: Duke energy recoup/Federal assistance

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Rose Spencer <roseandbill2002@yahoo.com>  
**Sent:** Tuesday, November 12, 2024 7:52 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke energy recoup/Federal assistance

Honorable Governor DeSantis,

Out of respect for your time I'll keep this brief. Our federal government gives away trillions of our hard earned tax dollars to foreign countries while neglecting it's own citizens during times of crisis like these recent hurricanes. We strongly feel that you use your resources to have them pay for our natural disaster.

"Duke Energy Florida's costs of restoring power after three hurricanes this year could total about \$1.1 billion to \$1.3 billion, with the utility planning to seek state approval to recoup money from customers."

Respectfully  
William F. Spencer  
MSgt, USAF (retired)

2072 N. Buttonwood Loop  
Hernando, FL  
34442

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Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.