

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS

TO

FLORIDA PUBLIC UTILITIES COMPANY
OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20240099-EI

PETITION FOR RATE INCREASE BY FLORIDA PUBLIC UTILITIES COMPANY.

ISSUED: November 20, 2024

NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket on the rates and charges of Florida Public Utilities Company. The hearing will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE AJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

SERVICE HEARINGS

Wednesday, December 4, 2024 at 1:00 p.m. (EST)
Fernandina Beach City Hall
204 Ash Street
Fernandina Beach, Florida 32034

Wednesday, January 8, 2025 at 1:00 p.m. (CST)
Jackson County Agricultural Offices
2741 Penn Ave. #3
Marianna, Florida 32448

PURPOSE AND PROCEDURE:

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing.

The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 366, Florida Statutes. This proceeding will be governed by Chapters 120 and 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

EMERGENCY CANCELLATION OF PROCEEDINGS

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

NOTICE OF CUSTOMER SERVICE HEARING
DOCKET NO. 20240099-EI
PAGE 3

By DIRECTION of the Florida Public Service Commission this 20th day of November,
2024.



ADAM J. TEITZMAN
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850) 413-6770
www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

SBR