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BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of:

DOCKET NO. 20240146-TP

Initiation of show cause proceeding  
against Q LINK WIRELESS LLC for apparent  
violation of Order No. PSC-2024-0201-PAA-TP.

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PROCEEDINGS: COMMISSION CONFERENCE AGENDA  
ITEM NO. 3

COMMISSIONERS  
PARTICIPATING: CHAIRMAN MIKE LA ROSA  
COMMISSIONER ART GRAHAM  
COMMISSIONER GARY F. CLARK  
COMMISSIONER ANDREW GILES FAY  
COMMISSIONER GABRIELLA PASSIDOMO

DATE: Tuesday, November 5, 2024

PLACE: Betty Easley Conference Center  
Room 148  
4075 Esplanade Way  
Tallahassee, Florida

REPORTED BY: DEBRA R. KRICK  
Court Reporter and  
Notary Public in and for  
the State of Florida at Large

PREMIER REPORTING  
TALLAHASSEE, FLORIDA  
(850) 894-0828

1 P R O C E E D I N G S

2 CHAIRMAN LA ROSA: Next up is Item No. 3,  
3 Ms. Augspurger, you are recognized, ma'am.

4 MS. AUGSBURGER: Thank you, Chair. Good  
5 morning, Commissioners. Jennifer Augspurger with  
6 Commission staff.

7 Item 3 is an initiation of a show cause  
8 proceeding against Q Link Wireless, LLC, for  
9 apparent violation of Order No.  
10 PSC-2024-0201-PAA-TP due to its fraud against the  
11 Lifeline program.

12 In August 2024, the federal government  
13 initiated criminal proceedings against Q Link and  
14 its CEO for conspiracy to commit offenses against  
15 and to defraud the United States in regard to its  
16 Lifeline reimbursements fund. In October, Q Link  
17 entered into a plea of guilty.

18 For these reasons, staff recommends that it is  
19 no longer in the public interest for Q Link to be  
20 designated an ETC in Florida. To date, Q Link has  
21 ETC designation with this commission, and there has  
22 been no indication by the company that it will  
23 voluntarily request to rescind its designation.

24 Staff is, therefore, recommending that the  
25 Commission order Q Link to show cause within 21

1 days from the issuance of the order why its ETC  
2 designation should not be revoked as a result of  
3 its admitted fraud against the Lifeline program.

4 Staff is available for questions.

5 CHAIRMAN LA ROSA: Thank you for the summary.  
6 Commissioners, is there questions? Questions  
7 or discussions?

8 Seeing none, open the floor for a motion.

9 COMMISSIONER CLARK: Mr. Chairman, move to  
10 initiate the show cause proceedings.

11 COMMISSIONER GRAHAM: Second.

12 CHAIRMAN LA ROSA: Hearing a motion and  
13 hearing a second.

14 All those in favor signify by saying yay.

15 (Chorus of yays.)

16 CHAIRMAN LA ROSA: Yay.

17 Opposed no.

18 (No response.)

19 CHAIRMAN LA ROSA: Show Item No. 3 passes.

20 Thank you very much.

21 (Agenda item concluded.)

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CERTIFICATE OF REPORTER

STATE OF FLORIDA     )  
COUNTY OF LEON     )

I, DEBRA KRICK, Court Reporter, do hereby  
certify that the foregoing proceeding was heard at the  
time and place herein stated.

IT IS FURTHER CERTIFIED that I  
stenographically reported the said proceedings; that the  
same has been transcribed under my direct supervision;  
and that this transcript constitutes a true  
transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative,  
employee, attorney or counsel of any of the parties, nor  
am I a relative or employee of any of the parties'  
attorney or counsel connected with the action, nor am I  
financially interested in the action.

DATED this 24th day of November, 2024.



DEBRA R. KRICK  
NOTARY PUBLIC  
COMMISSION #HH575054  
EXPIRES AUGUST 13, 2028