

FLORIDA UTILITY SERVICES 1, LLC
5911 TROUBLE CREEK RD.
NEW PORT RICHEY, FL. 34652
863-904-5574

December 2, 2024

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RECEIVED-FPSC
2024 DEC -6 AM 10:56
COMMISSION
CLERK

Re: Docket # 20240105

Dear Commission Clerk:

Enclosed please find copy of letter from West Lakeland operator noticing price increase for next year. Please add to the docket file.

On behalf of the utility,



Mike Smallridge



5574 Commercial Blvd
Winter Haven, FL 33880
Office: (863) 965-2599, Fax (863) 965-1733
www.constaflow.com

Dear Valued Customer at Village of Lakeland:

December 2, 2024

We hope this letter finds you well, and we want to take a moment to express our sincere gratitude for your continued support and partnership with Consta Flow. We greatly appreciate the trust you have placed in us and are committed to providing you with the highest level of service.

Over the past years, we have been dedicated to delivering the best possible value to our clients.

However, to maintain the quality of our services and continue to invest in our people and technology, we find it necessary to adjust our pricing structure. We understand that price increases are not ideal, but we believe that these adjustments due to increased insurance cost and employee minimum wage increase, this is essential to sustain the level of service you have come to expect from us.

Effective January 1, 2025, we will be implementing the following pricing changes:

- Your current monthly cost is \$965.00 -monthly samples are included in this price. Your new monthly Contract Operation cost is \$1,061.50 monthly samples are included in this new cost.

We truly value your business, and the long term relationship we have developed over the years. Our commitment to you remains the same – to provide reliable and honest service to your facility, keeping you in compliance with all environmental rules and regulations, and superior customer service at an affordable rate.

If you have any questions or would like to discuss these changes further, please do not hesitate to reach our office at 863-965-2599. Thank you for allowing us to serve you.

Sincerely,

Jesi Oakley

Consta Flow, Inc.