



December 10, 2024

VIA ELECTRONIC FILING

Mr. Adam J. Teitzman
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 20240148; Petition for approval of proposed demand-side management plan, by Peoples Gas System, Inc.

Dear Mr. Teitzman:

Attached for filing on behalf of Peoples Gas System, Inc. are the company's answers to Staff's First Data Request (Nos. 1-7) served via email on November 21, 2024.

Thank you for your assistance in connection with this matter.

Sincerely,

A handwritten signature in blue ink that reads 'V. Ponder'.

Virginia Ponder

VLP/dh
Attachment

cc: Orlando Wooten, owooten@psc.state.fl.us

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing answers, filed on behalf of People Gas System, Inc., has been furnished by electronic mail on this 10th day of December, 2024 to the following:

Jacob Imig
Jonathan Rubottom
Office of General Counsel
Florida Public Service Commission
Room 390L – Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
jimig@psc.state.fl.us
jrubottom@psc.state.fl.us
discovery-gcl@psc.state.fl.us



ATTORNEY

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 1
BATES PAGE(S): 1
FILED: DECEMBER 10, 2024**

1. Refer to the Residential New Construction program discussed on pages 4, 13, and 59 of the Company's DSM Plan. Please verify that the natural gas dryer stub rebate does not require the installation of an appliance. If not, explain how the installation of a natural gas dryer stub is a conservation method, including any prior Commission Orders, if applicable, allowing similar rebates. As part of your response, identify the amount of therm savings attributed to this appliance in the analysis.
 - A. No, the natural gas dryer stub rebate does not require the installation of an appliance. The dryer stub is a conservation method because it allows for installation of a natural gas dryer, which is an established conservation measure. The company in its analysis does not attribute any therm savings to the dryer stub. Therm savings are only attributable to homes that are projected to receive a rebate for an appliance.

The dryer stub rebate was approved in Order No. PSC-2021-0242-PAA-EG in Docket No. 20190210-EG. The dryer stub rebate can be found under the Residential New Construction Program Standards in Attachment B to the order.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 2
BATES PAGE(S): 2
FILED: DECEMBER 10, 2024**

2. Refer to the Commercial Retention Program discussed on pages 5-6, 50, and 67 of the Company's DSM Plan. Explain the Company's justification for the restructured rebate amounts for the fryers. This should include any additional savings, net benefits, or other considerations that influenced the Company.

A. The following are Peoples' justification for the restructuring of the fryer rebate amounts under the Commercial Retention Program:

- In 2023, 97 percent of fryer rebates in this program went to low-cost models that just exceed minimum Energy Star requirements. Peoples believes that restructuring the rebate would incentivize higher efficiency fryers to be installed. Fryers are one of the highest usage appliances in Peoples' DSM Plan, so an increase in efficiency leads to substantial therm savings.
- Of the four low-cost models that made up 97 percent of fryer rebates in this program, only one was on the market when Peoples' current DSM Program Standards were developed in 2019. The company believes an adjustment is necessary to account for these models.
- The fryer rebate represents a large portion of the total rebates paid by Peoples, which are paid for by all customers. In 2023, 95 percent of fryers in this program received the maximum rebate available (\$3,000). The company believes a scale based on cooking efficiency would help to balance the fryer with the other equipment available in Peoples' DSM Plan. Please see the table below detailing expenses for the fryer under this program:

Year	Total Rebate Paid (\$)
2021	\$98,000
2022	\$733,000
2023	\$4,981,500
2024	\$4,582,750 (as of 9/30)

The company did not make any adjustments to the cost-effectiveness evaluation of the program based on this restructuring. The therm savings used in cost-effectiveness testing are based on the minimum Energy Star rated efficiency and the rebate amount is the highest rebate available under the program.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 3
BATES PAGE(S): 3
FILED: DECEMBER 10, 2024**

- 3.** Refer to the Conservation Research and Development (R&D) program discussed on page 55 of the Company's DSM Plan.
 - a. Detail the historic project(s) that were undertaken by the Conservation R&D program approved by Order No. PSC-2021-0242-PAA-EG, during the period 2021 through 2024. This detail should include each project's costs and objective.
 - b. Detail the Company's planned project(s) associated with this program. This detail should include each project's costs and objective. If there are planned projects with similarities to historic projects, explain the differences between the two projects. If no projects are planned, explain why not.

- A.**
 - a. Peoples has not undertaken any projects in its Conservation R&D Program during the 2021-2024 period.
 - b. No projects are currently planned for the Conservation R&D Program. Peoples has been selective in choosing a project on which to spend Conservation funds. The company is committed to notifying the Commission prior to beginning any R&D project. Historically, the company has participated in or contributed to R&D projects with other organizations that enhance natural gas efficiency in Florida and test equipment for use in future DSM programs.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 4
BATES PAGE(S): 4 - 6
FILED: DECEMBER 10, 2024**

4. Refer to page 10 of the Company's DSM Plan and Commission Order No. PSC-2024-0280-PAA-EG. Detail the differences in 2025-2034 DSM Plan numeric conservation goals and the Commission-Approved 2025-2034 numeric conservation goals. As a part of this response, provide the savings associated with each program for both the DSM Plan and Commission-approved numeric conservation goals and explain the cause of any differences.

A. Please see the table below for the differences between the 2025-2034 DSM Plan and Commission-approved 2025-2034 DSM Goals.

DSM Plan			DSM Goals			Differences	
Year	Residential Annual	Commercial Annual	Year	Residential Annual	Commercial Annual	Residential Difference	Commercial Difference
2025	366,066	499,716	2025	344,604	434,348	21,462	65,368
2026	372,152	509,236	2026	349,768	443,868	22,384	65,368
2027	378,634	473,286	2027	355,274	412,777	23,360	60,509
2028	383,800	481,669	2028	359,537	419,761	24,263	61,908
2029	387,176	488,654	2029	362,084	427,445	25,092	61,209
2030	392,405	496,337	2030	366,351	434,429	26,054	61,908
2031	397,998	503,321	2031	370,926	441,413	27,072	61,908
2032	402,216	513,199	2032	374,198	451,291	28,018	61,908
2033	403,916	520,183	2033	375,107	458,275	28,809	61,908
2034	405,994	527,867	2034	376,334	465,259	29,660	62,608

Please see the table below for the savings associated with each program for both the DSM Plan and Commission-approved numeric DSM Goals.

Program	DSM Goal	DSM Plan	Difference	Explanation of Difference
Residential New Construction	2,646,863	2,858,612	211,749	At the time of Peoples' DSM Goals projections (December 2023/January 2024), there was uncertainty around the new construction market (e.g., interest rates), which led to a conservative projection for new construction activity in future years. In developing its DSM Plan projections (in October 2024), the company considered actuals for 2024, which show that new construction activity continues to increase. Thus, Peoples made a small increase to participation in the DSM Plan.
Residential Retrofit	96,617	111,828	15,211	Peoples increased the participants installing a gas dryer in accordance with the company's proposal to increase the rebate from \$200 to \$300. Peoples also made a slight increase to tankless water heater participation as the appliance is exceeding expectations in 2024.
Residential Retention	890,701	919,916	29,215	Peoples increased the participation for the dryer and furnace under this program, as 2024 participation is exceeding expectations.
Commercial New Construction	2,082,222	2,273,574	191,352	Participation in this program increased by over 100 percent in 2023, when compared to 2022. At the time of Peoples' DSM Goals projections, it was unknown whether this large increase was an outlier. However, the elevated level of participation from 2023 has continued in 2024. Thus, the projection for future years increased. Additionally, the therm savings for the tank water heater under Peoples' commercial DSM programs increased from 317.91 to 426.13. This increase is driven by the removal of the statement, "...water heaters with a thermal efficiency of 10 percent greater than the current Florida Building Code or Federal Appliance Efficiency Standards also qualifies," from the Program Standards. This statement allowed water heaters with a thermal efficiency of 90 percent to qualify for a rebate, in addition to Energy Star Tank Water Heaters (which requires 94 percent thermal efficiency). The therm savings associated with the removal of this statement are due to an increase in the thermal efficiency from 90 to 94 percent. The company removed the statement from the Program Standards to make the requirements easier for customers to understand. Please note, this only

Program	DSM Goal	DSM Plan	Difference	Explanation of Difference
				affects tank water heaters in the 2025 and 2026 program years. In 2026, a new Federal Appliance Efficiency Standard will require commercial tank water heaters to be 95 percent efficient, and this requirement can be seen in Peoples' analysis beginning in 2027.
Commercial Retrofit	363,326	396,014	32,688	An adjustment was made to Cooktops/Ranges because the appliance is exceeding expectations in 2024. Peoples also increased the projected number of tankless water heaters to be installed, because the number installed is increasing throughout 2024. For example, in January-April, the company paid rebates on 32 tankless water heaters total under this program. And in September alone, the company paid rebates on 36 tankless water heaters under this program. Additionally, the tank water heater therm savings increased for 2025-2026, as described above.
Commercial Retention	1,943,316	2,343,880	400,564	Participation in this program increased over 400 percent in 2023, when compared to 2022. At the time of Peoples' DSM Goals projections, it was unknown whether this large increase was an outlier. However, the elevated level of participation from 2023 has continued in 2024. Thus, the projection for future years increased. Additionally, the tank water heater therm savings increased for 2025-2026, as described above.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 5
BATES PAGE(S): 7 - 11
FILED: DECEMBER 10, 2024**

5. Refer to pages 3 - 6 of the Company's DSM Plan. For each program in the Company's DSM Plan, provide the following information.
- a. Detail any changes to the program description of the proposed DSM program from the program proposed by the Company in Docket 20240018-EG. If there are any changes, provide an explanation for each change for each applicable program.
 - b. Detail any changes to the program costs for rebates and administrative expenses of the proposed DSM program from the program assumptions used by the company in Docket 20240018-EG. If there are any changes, provide an explanation for each change for each applicable program.
 - c. Detail any changes to the therm savings of the proposed DSM program from the program assumptions used by the Company in Docket 20240018-EG. If there are any changes, provide an explanation for each change for each applicable program.
 - d. Detail any changes to the participation rates of the proposed DSM program from the program assumptions used by the Company in Docket 20240018-EG. If there are any changes, provide an explanation for each change for each applicable program.
- A.
- a. In accordance with FEECA and Rule 25-17.0021(1) and (2), Goals for Electric Utilities, Florida Administrative Code, Peoples did not provide program "descriptions" in Docket No. 20240018-EG as the purpose of that docket was to establish numeric conservation goals for the company. However, Peoples has made minor changes to its program descriptions in its proposed DSM Plan as compared to those provided in Docket No. 20190210-EG. Please see the attached file which are the Program Descriptions in redline format, demonstrating these minor clarifying changes. The changes were primarily made to simplify the descriptions and will not change the administration of the programs.
 - b. Under the Residential Retrofit Program, the Dryer rebate was increased from \$200 to \$300. This change was made so that residential customers installing their own natural gas dryer would receive the same rebate as homebuilders who install the appliance.
 - c. As described in Peoples' response to Staff's Request No. 4 above, the therm savings for the tank water heater under Peoples' commercial DSM programs increased from 317.91 to 426.13.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 5
BATES PAGE(S): 7 - 11
FILED: DECEMBER 10, 2024**

- d. The changes to the participation rates are detailed in the company's response to request 4 above. In addition to the explanations provided in that response, the company notes changes between a DSM Goals docket and a DSM Plan docket are contemplated under prior Commission orders. For example, in approving the company's current DSM Plan, the Commission stated "PGS's proposed DSM Plan exceeds the goals set in the 2019 Goalsetting Order, and we hereby approve it." Order No. PSC-2021-0242-PAA-EG (issued on July 2, 2021 in Docket No. 20190210-EG) (See, e.g., In Re: Petition For Approval of Demand-Side Mgmt. Plan of Tampa Electric. Co., 2015 WL 4873691 at 9 (Aug. 11, 2015) (finding TECO's DSM plan was projected to "*meet or exceed*" the annual goals set by the Commission and, therefore, approving the programs contained in TECO's DSM Plan)(emphasis added) Accordingly, using nearly 9 months of new information since it made its DSM Goals projections, Peoples re-evaluated the projected participation for each measure in each program, ensuring that its DSM Plan would meet its DSM Goals.

Program: Residential ~~Customer Assisted~~Online Energy Audit ~~(Online)~~

Program Description

The Residential Online Energy Audit ~~A conservation program is~~ designed to save energy by increasing residential customer awareness of natural gas energy use in personal residences. This program allows new and prospective residential customers to engage in an online energy audit. ~~Savings are dependent on the customer implementing energy conservation measures and practice recommendations.~~ Recommendations provided to the customer include an estimated range of energy savings including insightful advice on how to manage their overall energy usage.

Program: Residential New Construction

Program Description

The Residential New Construction Program is designed to encourage builders and developers to construct new energy-efficient single family and multi-family homes ~~with using the installation of energy-efficient~~ natural gas appliances. ~~This will to~~ help reduce ~~the new customer's~~ energy consumption for new customers and conserve energy resources. The rebates offered to builders and developers under this program are designed to assist in defraying the added cost of gas piping and venting.

Program: Residential Retrofit Program

Program Description

The Residential Retrofit Program is designed to encourage ~~both existing current~~ and new natural gas customers to make cost-effective improvements to ~~existing their~~ residences ~~with the by~~ installationing of energy-efficient natural gas appliances. ~~This will to~~ help reduce their energy consumption and conserve energy resources. The rebates offered to customers under this program are designed to assist in defraying the added cost of gas piping and venting.

Program: Residential Retention Program

Program Description

The Residential Retention Program is designed to encourage ~~current existing and new~~ natural gas customers to make cost-effective improvements to existing residences ~~with by~~ the installationing of energy-efficient natural gas appliances. ~~This will to~~ help reduce their energy consumption and conserve energy resources. The goal is to offer customer rebates for installing new energy-efficient natural gas equipment.

Program: Commercial Walk-Through Energy Audit

Program Description:

~~The Commercial Walkthrough Energy Audit~~ A conservation program is designed to reduce ~~the energy consumption of~~ commercial facilities' energy consumption by increasing customer awareness of their energy use in their facilities. Recommendations are tailored to the specific commercial or industrial facility based upon the replacement of less efficient equipment and systems or modifications to operations to enhance the customer's overall efficiency. ~~The savings are dependent upon the customer's implementation of conservation measures and practices recommended.~~

~~Recommendations are tailored to the specific commercial or industrial facility based upon the replacement of less efficient equipment and systems or modifications to operations to enhance the customer's overall efficiency.~~ Recommendations are primarily standardized and encourage the customer to implement measures that, if cost-effective, move the customer beyond the efficiency level typically installed in the marketplace.

Program: Commercial New Construction Program

Program Description

The Commercial New Construction Program is designed to encourage new natural gas customers builders and developers to construct commercial facilities with the installation of energy-efficient natural gas equipment. This helps to help reduce ~~the new customer's~~ energy consumption and conserve energy resources. The rebates offered to builders and developers under this program are designed to assist in defraying the added cost of gas piping and venting.

Program: Commercial Retrofit Program

Program Description

The Commercial Retrofit Program is designed to encourage current and new natural gas customers to make cost-effective improvements to existing commercial facilities with the by installation of energy-efficient natural gas equipment. This will help to help reduce their energy consumption and conserve energy resources.

Program: Commercial Retrofit Combined Heat and Power Program

Program Description

The Commercial Retrofit Combined Heat and Power Program is designed to encourage existing current and new natural gas customers to make cost-effective improvements to existing commercial facilities by with the installation of energy-efficient natural gas equipment to help reduce their energy consumption and conserve energy resources. The

goal is to offer customer rebates for installing new energy-efficient natural gas combined heat and power equipment ~~to that~~ utilizes waste heat to displace portions of natural gas usage for on-site heating, cooling, and/or water heating.

Program: Commercial Retrofit Electric Replacement Program

Program Description

This Commercial Retrofit Electric Replacement Program is designed to encourage ~~current existing~~ and new natural gas customers to make cost-effective improvements to ~~their~~ existing commercial/~~industrial~~ facilities ~~with the by~~ installation of energy-efficient natural gas equipment to help reduce their energy consumption and conserve energy resources. The goal is to offer customer rebates for installing new, energy-efficient natural gas equipment not covered by Peoples' other DSM programs.

Program: Commercial Retention Program

Program Description

The Commercial Retention Program is designed to encourage current natural gas customers to make cost-effective improvements to existing commercial/~~industrial~~ facilities ~~with the by~~ installation of energy-efficient natural gas equipment. This will to help reduce their energy consumption and conserve energy resources. ~~The goal is to offer customer rebates for installing new energy-efficient natural gas equipment.~~

Program: Conservation Research and Development (R&D)

Program Description

This program is in response to Rule 25-17.001 (5) (f), F.A.C., that requires aggressive R&D projects be "...an ongoing part of the practice of every well managed utility's programs." It is also in support of FPSC Order No. 22176 dated November 14, 1989, requiring utilities to "...pursue research, development, and demonstration projects designed to promote energy efficiency and conservation." R&D activity will be conducted on proposed measures to ~~determine assess~~ the impact ~~to on~~ the company and its ratepayers and may occur at customer premises, Peoples ~~Gas System~~ facilities or at independent test sites.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 6
BATES PAGE(S): 12 - 13
FILED: DECEMBER 10, 2024**

6. Please provide a comparison between the cost-effectiveness inputs used in the Company's DSM Plan and those used by the Company in Docket 20240018-EG. If there are any changes, provide an explanation for each change.
- a. Provide a comparison between the cost-effectiveness results for the G-RIM and PCT of each proposed DSM program and the program used by the Company in Docket 20240018-EG.
- A. As described in Peoples' response to Staff's First Data Request, No. 4, Peoples revisited its participation projections in the preparation of its DSM Plan. Since some measures are more cost-effective than others, changing the proportion of measures within a program will alter the cost-effectiveness results. Please see the table below for other cost-effectiveness inputs that were changed.

Program	Input Name	DSM Goals Value	DSM Plan Value	Reason
Residential Retrofit	Dryer Rebate	\$200	\$300	The company sought equity between builders who install a dryer in a new home and the customers who move into those homes and install their own dryer. Therefore, Peoples adjusted this rebate to match its new construction rebate.
Commercial New Construction & Commercial Retrofit & Commercial Retention	Installed Gas Energy Efficient Equipment Energy	2,378	2,367	Please see Peoples' response to Staff's First Data Request, No. 4. This value is the therm usage for a blend of new energy efficient tank water heaters with 94 percent efficiency in 2025-2026 and 95 percent efficiency over the remaining twenty years of the cost effectiveness analysis.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 6
BATES PAGE(S): 12 - 13
FILED: DECEMBER 10, 2024**

- a. Please see the table below for the change in cost-effectiveness scores between Peoples' Commission-approved DSM Goals and its DSM Plan and reasons for the changes.

Program	DSM Goals		DSM Plan		Reason
	GRIM	PCT	GRIM	PCT	
Residential New Construction	1.30	1.01	1.30	1.01	Although the participation projections increased, the proportions of the participants did not change. Thus, there is no change to the scores.
Residential Retrofit	1.31	1.03	1.30	1.04	The dryer rebate changed from \$200 to \$300. Participation projections increased, as described in Peoples' response to Staff's Request No. 4
Residential Retention	1.47	26.53	1.46	26.27	Participation projections increased, as described in Peoples' response to Staff's Request No. 4
Commercial New Construction	2.40	1.21	2.39	1.22	There was an increase in the 2025-2026 tank water heater therm savings and the participation projections, as described in Peoples' Response to Staff's Request No. 4.
Commercial Retrofit	2.26	1.36	2.27	1.35	See the reason for Commercial New Construction above.
Commercial Retention	1.13	11.14	1.12	10.52	See the reason for Commercial New Construciton above.

**PEOPLES GAS SYSTEM, INC.
DOCKET NO. 20240148-EG
STAFF'S FIRST DATA REQUEST
REQUEST NO. 7
BATES PAGE(S): 14 - 35
FILED: DECEMBER 10, 2024**

- 7.** Refer to the Company's DSM Plan's attached program standards on pages 56-69. For each program, provide a type and strike version of the DSM Plan that details any changes to the participation program standards (participation eligibility, rebate amounts, rebate eligibility and application requirements) of the proposed DSM program from the programs approved by Commission Order No. PSC-2019-0361-PAA-GU. If there are any changes, explain the changes for each applicable program.

- A.** Please see the attached document, the 2025 DSM Standards in redlined format. Each change is explained in the comments. Please note that many of the requirements that spanned all programs were moved to the first page under the header "Requirements for All Programs" to ensure consistency and simplify the Program Standards.



Peoples Gas System, Inc.

DSM ~~Plan~~-Program Standards

~~2019~~25-~~2020~~24

~~August 24, 2020~~

October 28, 2024

Requirements for All Programs

1. The following equipment does not qualify for rebates under any of Peoples' DSM programs:
 - Equipment installed more than one year prior to date of rebate application.
 - Used, refurbished, or leased equipment.
 - Equipment purchased from thrift stores, including Habitat for Humanity, Goodwill, Salvation Army, eBay, Facebook Marketplace, etc.
 - Firepits, fireplaces, fire logs, or any outdoor cooking equipment.
 - Pool heaters or spas.
 - Point-of-service tankless water heaters.
 - Portable and outdoor space heating equipment.
 - Conversions from other fuel types (propane, oil, etc.)
2. The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs.
3. In cases where a contractor is involved, the customer must sign the invoice or other document indicating that the rebate is payable to the contractor. Any discounts or credits given to the customer by the contractor will be applied before the rebate amount is calculated.
4. Peoples reserves the right to ask for additional information during an office verification before rebate payment is made, including performing a field or virtual verification of the installation.
5. Peoples will report the expenses and participation of its DSM programs through the company's annual DSM filings to the Commission.
6. Peoples shall not make payment until:
 - Appliances are installed and in operational condition.
 - A complete and correct participant application has been submitted to the company.
7. Commercial rebates are subject to a maximum annual rebate cap of \$15,000 per premise, excluding Gas Space Conditioning and Combined Heat and Power rebates. Other limitations are specified under each program.
8. Specific equipment requirements:
 - All tankless water heaters must provide a minimum of five gallons per minute.
 - All furnaces must be a thermostatically controlled vented system with a blower.
 - Gas Space Conditioning must have a Coefficient of Performance of 1.0 or greater. Multiple rebates are available up to a total of 100 tons per customer annually. Customer must take service under Peoples' GHP Rate Schedule in order to receive a rebate.
 - Participation in Peoples' commercial DSM programs requires commercial-grade equipment unless otherwise specified.

Commented [CM1]: Rather than listing the same requirements under each program, the requirements for all programs have been moved to the first page.

Commented [CM2]: Previous requirement added from website.

Commented [CM3]: Previous requirement added from website.

Commented [CM4]: This is a new requirement that will help customers understand where their rebate is going and stating an existing requirement that discounts be removed before the rebate is calculated.

Commented [CM5]: This will help communicate the equipment eligible for the rebate better.

Program: Residential ~~Customer Assisted~~ Online Energy Audit

Commented [CM6]: This helps communicate what the program is to customers.

~~Program Participation Standards~~

1. Participation is available to any existing or prospective ~~PGS~~ residential customer ~~of Peoples located within PGS service area.~~
2. This audit will be advertised to residential customers demonstrating the benefits of participating.
3. There is no payment processing with this program.
4. There are no technical specifications on equipment eligibility with this program.
5. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM7]: Anyone can do the audit on our website. There is no requirement to be a customer.

Commented [CM8]: Moved to first page.

Program: Residential New Construction Program

Program Participation Standards

1. Participation is available to any ~~new PGS customer with a new residence located in PGS service area~~ homebuilder installing new natural gas equipment in a new single or multi-family residence located in Peoples' service area.
2. Rebates:
 - ~~Natural gas dryer~~
 - ~~\$2100 per qualifying natural gas dryer/dryer stub.~~
 - ~~\$300 per qualifying natural gas dryer.~~
 - ~~\$400 total is available for installation of both the stub and appliance.~~
 - ~~\$300 per qualifying natural gas range or cooktop.~~
 - ~~\$725 per qualifying natural gas central heating system. (Up to two rebates for the same type of natural gas heating system if two systems are installed.)~~
 - ~~Water Heating~~—Up to two rebates for any combination of the following: ~~water heating systems.~~
 - ~~\$550 per qualifying natural gas tank water heating system.~~
 - ~~\$650 per qualifying natural gas ENERGY STAR tank water heating system.~~
 - ~~\$700 per qualifying natural gas tankless water heating system.~~
 - ~~\$725 per qualifying natural gas central heating system~~
 - ~~\$500 per ton of qualifying natural gas space conditioning equipment.~~

~~The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs.~~
3. ~~Non-qualifying equipment:~~
 - ~~Used or refurbished equipment.~~
 - ~~Outdoor kitchens.~~
 - ~~Outdoor grills.~~
 - ~~Firepit, fireplaces and fire logs.~~
4. ~~Eligibility requirements:~~
 - ~~Rebate allowances are for new single or multi-family residences.~~
 - ~~Natural gas central heating system must be a thermostatically controlled vented system with blower.~~
 - ~~Tankless water heating system must provide a minimum of five gallons per minute ("GPM").~~
 - ~~Qualifying water heaters must have the ENERGY STAR certification or a thermal efficiency greater than 10 percent over current Florida Building Code and Federal Appliance Energy Efficiency Standards whichever is greater.~~
- 5-3. ~~The homebuilder or developer will receive the rebate by from PGS/Peoples based upon the actual energy efficiency measure(s) installed. The homebuilder must have a Developer Agreement or partial assignment on file with Peoples to prove its claim to the rebate. In the event of a custom-built home with no developer~~

Commented [CM9]: Clarifies who is eligible for the rebate.

Commented [CM10]: Lowers the rebate for the dryer stub only and raises the rebate for the appliance to incentivize builders to install the appliance.

Commented [CM11]: Moved below.

Commented [CM12]: Added as a measure so the rebate can be paid if a new construction home gets a GHP.

Commented [CM13]: All moved to first page.

~~involvement, the homebuilder or customer must provide proof of purchase and installation of the natural gas equipment. In the event of a customer installation with no builder or developer involvement, PGS will issue the rebate to the customer.~~

Commented [CM14]: Clarified how the program typically works.

6.4. No payment shall be made by PGS until:

- Appliances must be installed and in operational condition, apart from the dryer, which may be left as stubbed.
- ~~The premise must have an active gas account. Certificate of occupancy must be issued for the premise.~~
- ~~Builders installing a gas dryer must provide the model and serial number.~~
- ~~A complete and correct participant application has been submitted to the company.~~
- ~~Application must include:~~
 - ~~All equipment model numbers~~
 - ~~All equipment serial numbers~~

Commented [CM15]: This is how Peoples checks that the home has gas. We do not use a CO.

Commented [CM16]: This is a new requirement for the additional gas dryer appliance rebate.

7. ~~PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.~~

8. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM17]: Moved to first page.

Program: Residential Retrofit

Program Participation Standards

1. Participation is available to any ~~existing PGS~~ residential Peoples customer replacing existing electric equipment with new natural gas equipment, located within PGS service area.

Commented [CM18]: Clarified how the program works.

2. Rebates:

- ~~\$2300~~ per qualifying natural gas dryer.
 - ~~One rebate allowance is authorized per customer premise every 5 years.~~
- \$300 per qualifying natural gas range/cooktop.
 - ~~One rebate allowance is authorized per customer premise every 5 years. Up to two rebates are authorized for the same type of natural gas space conditioning, if two systems are installed.~~
- \$550 per qualifying natural gas tank water heater.
 - ~~One rebate allowance is authorized per customer premise every 6 years. Up to two rebates are authorized for the same type of natural gas water heater, if two systems are installed.~~
- \$650 per qualifying natural gas ENERGY STAR tank water heater.
 - ~~One rebate allowance is authorized per customer premise every 6 years. Up to two rebates are authorized for the same type of natural gas water heater, if two systems are installed.~~
- \$700 per qualifying natural gas tankless water heater.
 - ~~One rebate allowance is authorized per customer premise every 10 years. Up to two rebates are authorized for the same type of natural gas water heater, if two systems are installed.~~
- \$725 per qualifying natural gas central heating system.
 - ~~One rebate allowance is authorized per customer premise every 10 years. Up to two rebates are authorized for the same type of natural gas heating system if two systems are installed.~~
- \$500 per ton of qualifying natural gas space conditioning equipment.

Commented [CM19]: This change is being made to match the rebate for customers and homebuilders.

Commented [CM20]: All moved below.

~~The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs.~~

~~One rebate payment is authorized every 5 years, for up to two of each appliance, if two are installed.~~

Commented [CM21]: Peoples has good information on customer installs going back 5 years.

3. ~~Non-qualifying equipment:~~

- ~~Used or refurbished equipment.~~
- ~~Fireplaces and fire logs.~~
- ~~Outdoor kitchen cooktops/ranges.~~
- ~~Outdoor grills.~~
- ~~Point of service tankless water heaters.~~

4. ~~Equipment eligibility requirements:~~

- ~~Natural gas central heating system must be a thermostatically controlled vented system with blower.~~

- ~~Qualifying ENERGY STAR water heaters must have the ENERGY STAR certification or an efficiency greater than 10 percent over current Florida Building Code and Federal Appliance Energy Efficiency Standards, whichever is greater.~~
- ~~Tankless water heating units must provide a minimum of five gallons per minute (GPM).~~

Commented [CM22]: All moved to first page.

~~5.3. The contractor will subtract the rebate paid by PGS from the customer's total cost of equipment and installation. In the event of a customer installation with no contractor involvement, PGS will issue the rebate to the customer. Peoples will issue the rebate to the customer. If a contractor is involved, the contractor will subtract the rebate paid by Peoples from the customer's total cost of equipment and installation on the submitted invoice. Customers who install a new natural gas clothes dryer in a new construction home are eligible to receive a rebate, even if the homebuilder has previously received a rebate for the dryer stub.~~

Commented [CM23]: Clarifies how the process normally works.

Commented [CM24]: This statement has been added so that we can pay customers who move into new homes a rebate for their appliance.

~~6. No payment shall be made by PGS until:~~

~~7. A complete and correct participant application has been submitted to the company within one year of the receipt purchase date.~~

Commented [CM25]: Moved to first page.

- Application must include:
 - Equipment purchase date
 - Equipment model number
 - Equipment serial number
 - ENERGY STAR product label (required for ENERGY STAR water heater only)
 - ~~Equipment receipts that show paid in full~~
 - ~~Contractor Invoices (if used) showing paid in full or proof of installation if appliance is self-installed. The invoices must be signed by the customer.~~
 - ~~Contractor Invoices (if used) that show paid in full~~

Commented [CM26]: Accounts for instances where the customer installs an appliance without a contractor involved.

~~8. PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.~~

~~9. PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM27]: Moved to first page.

Program: Residential Retention

Program Participation Standards

1. Participation is available to any existing residential customer of PG&E who is replacing existing natural gas equipment residential customer located within PGS service area.

Commented [CM28]: Clarified.

2. Rebates:

- \$100 per qualifying natural gas range/cooktop.
 - ~~One rebate allowance is authorized per customer premise every 7 years. Up to two rebates are authorized for the same type of natural gas range/cooktop, if two systems are installed.~~
- \$150 per qualifying natural gas dryer.
 - ~~One rebate allowance is authorized per customer premise every 5 years.~~
- \$350 per qualifying natural gas tank water heater.
 - ~~One rebate allowance is authorized per customer premise every 6 years. Up to two rebates are authorized for the same type of natural gas water heater, if two systems are installed.~~
- \$400 per qualifying natural gas ENERGY STAR tank water heater.
 - ~~One rebate allowance is authorized per customer premise every 6 years. Up to two rebates are authorized for the same type of natural gas water heater, if two systems are installed.~~
- \$500 per qualifying natural gas central heating system.
 - ~~One rebate allowance is authorized per customer premise every 10 years. Up to two rebates are authorized for the same type of natural gas heating system if two systems are installed.~~
- \$550 per qualifying natural gas tankless water heater.
 - ~~One rebate allowance is authorized per customer premise every 10 years. Up to two rebates are authorized for the same type of natural gas water heater, if two systems are installed.~~
- \$150 per qualifying natural gas space conditioning equipment.

Commented [CM29]: All moved to bottom.

The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs. One rebate payment is authorized every 5 years, for up to two of each appliance at once, if two are installed.

Commented [CM30]: Peoples has good information on customer installs going back 5 years.

3. Non-qualifying equipment:

- ~~Used or refurbished equipment.~~
- ~~Fireplaces and fire logs.~~
- ~~Outdoor kitchen cooktops/ranges.~~
- ~~Outdoor grills.~~
- ~~Point of service tankless water heaters.~~

4. Equipment eligibility requirements:

- ~~Natural gas central heating system must be a thermostatically controlled vented system with blower.~~

- ~~• Qualifying ENERGY STAR water heaters must have the ENERGY STAR certification or an efficiency greater than 10 percent over current Florida Building Code and Federal Appliance Energy Efficiency Standards, whichever is greater.~~
- ~~• Tankless water heating units must provide a minimum of five GPM.~~

Commented [CM31]: Moved to first page.

~~3. Peoples will issue the rebate to the customer. If a contractor is involved, the contractor will deduct the rebate from the customer's total cost of equipment and installation on the submitted invoice.~~

~~5. The contractor will subtract the rebate paid by PGS from the customer's total cost of equipment and installation. In the event of a customer installation with no contractor involvement, PGS will issue the rebate to the customer.~~

~~6. No payment shall be made by PGS until:~~

- ~~• A complete and correct participant application has been submitted to the company within one year of the receipt purchase date.~~
- Application must include:
 - Equipment purchase date
 - Equipment model number
 - Equipment serial number
 - ENERGY STAR product label (required for ENERGY STAR water heater only)
 - Equipment receipts that show paid in full
 - Contractor Invoices (if used) that show paid in full or proof of installation if appliance is self-installed

Commented [CM32]: Moved to first page.

~~7. PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.~~

Commented [CM33]: To account for instances where the customer installs their equipment without using a contractor.

~~8. PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM34]: Moved to first page.

Program: Commercial Walk-Through Energy Audit

Program Participation Standards

1. Participation is available to any existing ~~commercial customer of Peoples-PGS commercial/industrial customer located within PGS service area,~~ apart from ~~natural gas fired cogeneration and interruptible Wholesale and Interruptible~~ customers, which are excluded from ~~Natural Gas Conservation Cost Recovery (NGCCR)~~ clause recovery.
2. This audit will be offered to PGS customers in response to a request for the service.
3. When applicable, customers are qualified for participation in other PGS conservation programs.
4. There is no payment processing with this program.
5. There are no technical specifications on equipment eligibility with this program.
6. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM35]: Clarified the eligibility requirements.

Commented [CM36]: Moved to first page.

Program: Commercial New Construction Program

Program Participation Standards

1. ~~Participation is available to any new commercial customer of Peoples installing new natural gas equipment, including gas piping, as part of building their facility from the ground up or completely remodeling their facility. Wholesale and Interruptible customers, who are excluded from NGCCR clause recovery, are not eligible.~~

~~Participation is available to any existing PGS commercial/industrial customer located within PGS service area apart, from natural gas fired cogeneration and interruptible customers which are excluded from NGCCR clause recovery.~~

Commented [CM37]: Clarifying the intent of the program.

1.2. ~~Rebates:~~

- ~~\$2,000 per qualifying natural gas cooking equipment/range/cooktop system.~~
- ~~\$2,500 per qualifying natural gas dryer system.~~
- ~~\$400 per qualifying natural gas residential (non-commercial grade) clothes dryer.~~
- ~~\$3,500 per qualifying natural gas fryer system.~~
- ~~\$2,500 per qualifying natural gas ENERGY STAR tank water heating system.~~
- ~~\$3,500 per qualifying natural gas tankless water heating system.~~
- ~~\$500 per qualifying ton of natural gas space conditioning system.~~

Commented [CM38]: Generalizing this measure to cover a wider variety of cooking equipment.

Commented [CM39]: Added so our car washes, nail salons, etc. can receive rebates for installing residential style dryers. Rebate amounts match counterpart residential programs. Residential dryers installed under this rebate must be Energy Star certified.

Commented [CM40]: Requirement is stated below.

Commented [CM41]: Added to new construction so a rebate is available if it occurs.

~~The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs.~~

2. ~~Non-qualifying equipment:~~

- ~~Used or refurbished equipment.~~
- ~~Outdoor kitchens.~~
- ~~Outdoor grills.~~
- ~~Firepit, fireplaces and fire logs.~~

Commented [CM42]: Added to first page.

3. ~~Equipment eligibility requirements:~~

- ~~Natural gas central heating system must be a thermostatically controlled vented system with blower.~~
- ~~Tankless water heating system must provide a minimum of five GPM.~~
- ~~Appliance(s) must be ENERGY STAR certified, apart from The following must be Energy Star certified:~~
 - ~~Cooking equipment- Convection/Combi Ovens, Steam Cookers, and Griddles~~
 - ~~Residential (non-commercial grade) Clothes Dryers~~
 - ~~Fryers~~
 - ~~Tank Wwater heaters with a thermal efficiency greater than 10 percent over current Florida Building Code and Federal Appliance Energy Efficiency Standards whichever is greater also qualify for rebate.~~
 - ~~Tankless water heaters with an efficiency of at least 82 percent also qualify for rebate.~~

Commented [CM43]: Moved to first page.

Commented [CM44]: Clarifying what equipment has been evaluated by Energy Star.

Commented [CM45]: This statement is confusing to customers and contractors. Removing it raises the thermal efficiency required from 90% to 94%.

Commented [CM46]: This is currently the Federal Appliance Standard, so it does not need to be stated here.

4. ~~The builder or developer will receive the rebate by PGS based upon the actual energy efficiency measure(s) installed. The contractor will deduct the rebate from the customer's total cost of equipment and installation. If the customer is handling the installation without involvement from a builder or developer, Peoples will issue the rebate directly to the customer. In the event of a customer installation with no builder or developer involvement, PGS will issue the rebate to the customer.~~

Commented [CM47]: Moved to first page.

5. ~~No payment shall be made by PGS until:~~

- ~~• Appliances must be installed and in operational condition.~~
- ~~• A complete and correct participant application has been submitted to the company.~~
- ~~• Application must include:~~
 - ~~• Equipment purchase date~~
 - ~~• Equipment model number~~
 - ~~• Equipment serial number~~
 - ~~• Picture of equipment serial number~~
 - ~~• Picture of equipment after installation~~
 - ~~• Equipment receipts that show paid in full~~
 - ~~• Contractor Invoices (if used) that show paid in full. If the appliance is self-installed, proof of installation is required. Contractor invoices must be signed by the customer.~~
 - ~~• All equipment model numbers~~
 - ~~• All equipment serial numbers~~
 - ~~• Equipment receipts that show paid in full~~
 - ~~• Contractor Invoices (if used) that show paid in full~~

Commented [CM48]: Reworded to clarify how the process typically works.

6. ~~PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.~~

Commented [CM49]: Made these consistent for all programs.

7. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM50]: Added to first page.

Program: Commercial Retrofit

Program Participation Standards

1. ~~Participation is available to any new or existing commercial customer of Peoples replacing existing electric equipment with new natural gas equipment, apart from Wholesale and Interruptible customers, who are excluded from NGCCR clause recovery.~~

Commented [CM51]: Clarified the requirements for the program.

1. ~~Participation is available to any existing PGS commercial/industrial customer located within PGS service area, apart from natural gas fired cogeneration and interruptible customers which are excluded from NGCCR clause recovery.~~

2. Rebates:

- ~~\$2,000 per qualifying natural gas cooking equipment range/cooktop.~~
 - ~~One rebate allowance is authorized per qualifying appliance every 6 years per premise. Multiple appliances are authorized for the same type of natural gas range/cooktop installed up to a capped total rebate amount of \$15,000 per year.~~
- ~~\$2,500 per qualifying natural gas dryer.~~
 - ~~\$200 per qualifying natural gas residential (non-commercial grade) clothes dryer.~~
 - ~~One rebate is authorized per qualifying appliance every 5 years per premise. Multiple appliances are authorized for the same type of natural gas dryer installed up to a capped total rebate amount of \$15,000 per year.~~
- ~~\$3,500 per qualifying natural gas fryer.~~
 - ~~One rebate allowance is authorized per qualifying appliance every 6 years per premise. Multiple appliances are authorized for the same type of natural gas fryer installed up to a capped total rebate amount of \$15,000 per year.~~
- ~~\$2,500 for a new natural gas tank water heater that is replacing an existing electric tank water heater.~~
 - ~~One rebate allowance is authorized per qualifying appliance every 7 years per premise. Multiple appliances are authorized for the same type of natural gas water heater installed up to a capped total rebate amount of \$15,000 per year.~~
- ~~\$3,500 per qualifying natural gas tankless water heater.~~
 - ~~One rebate allowance is authorized per qualifying appliance every 10 years per premise. Multiple appliances are authorized for the same type of natural gas water heater installed up to a capped total rebate amount of \$15,000 per year.~~
- ~~\$500 per ton of qualifying natural gas space conditioning equipment.~~

Commented [CM52]: All moved to first page. Removed requirement for years between installed appliances. Commercial customers typically have multiple appliances that may fall under each category.

~~The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs.~~

3. ~~Non-qualifying equipment:~~

- ~~Used or refurbished equipment.~~

Commented [CM53]: Moved to first page.

4. ~~Equipment eligibility requirements:~~

- ~~The following equipment must be Energy Star-certified:~~

- ~~Cooking equipment- Convection/Combi ovens, Steam Cookers, and Griddles.~~
- ~~Residential (non-commercial grade) clothes dryers~~
- ~~Fryers~~
- ~~Dryer(s), Fryer(s), and Range(s) must be ENERGY STAR certified.~~
- ~~Tank Water heater(s) must be Energy Star certified or have a thermal efficiency greater than 10 percent over current Florida Building Code and Federal Appliance Energy Efficiency Standards whichever is greater.~~
- ~~Tankless water heater must provide a minimum of five GPM.~~
- ~~Tankless water heater must be ENERGY STAR certified or have an efficiency of 82 percent or greater.~~

Commented [CM54]: See Commercial New Construction.

Commented [CM55]: See Commercial New Construction.

Commented [CM56]: This is the current federal standard so all tankless water heaters for sale will meet this requirement.

5-3. The contractor will subtract the rebate paid by PGS from the customer's total cost of equipment and installation. In the event of a customer installation with no contractor involvement, PGS will issue the rebate to the customer.

6. ~~No payment shall be made by PGS until:~~

- ~~A complete and correct participant application has been submitted to the company within one year of the receipt purchase date.~~
- 4. Application must include:
 - Equipment purchase date
 - Equipment model number
 - Equipment serial number
 - Picture of equipment serial number
 - Picture of equipment after installation
 - Equipment receipts that show paid in full
 - Contractor Invoices (if used) that show paid in full

7. ~~PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.~~

8. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM57]: Moved to first page.

Program: Commercial Retrofit Combined Heat and Power Program

Program Participation Standards

1. Participation is available to any existing ~~PGS commercial/industrial~~ customer of Peoples located within PGS service area apart from ~~except Wholesale and Interruptible natural gas fired cogeneration and interruptible~~ customers, which are excluded from NGCCR clause recovery.
2. Rebates:
 - ~~\$300450~~ per kW of actual demand reduced of installed combined heat and power equipment.
 - ~~50 percent of eligible rebate will be paid upon completion of project. The remaining 50 percent of rebate will be paid upon demonstrated satisfactory operation of waste heat recovery.~~
 - ~~Peoples will rebate the first 1 MW of equipment installed.~~
 - ~~One rebate allowance is authorized per customer every 125 years per premise. Multiple appliances are authorized for the same type of natural gas heating system installed.~~
 - ~~The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs.~~
3. ~~Non-qualifying equipment:~~
 - ~~Used or refurbished equipment.~~
4. ~~Equipment eligibility requirements:~~
 - Combined heat and power equipment must be fueled from natural gas and utilize waste heat to displace portions of natural gas usage for on-site heating, cooling, or water heating.
 - ~~Equipment must be rated at 1 MW or less.~~
- 5-3. The contractor will subtract the rebate paid by ~~PGS~~ Peoples from the customer's total cost of equipment and installation. In the event of a customer installation with no contractor involvement, PGS will issue the rebate to the customer.
6. ~~No payment shall be made by PGS until:~~
 - ~~A complete and correct participant application has been submitted to the company within one year of the receipt purchase date.~~
 - Application must include:
 - Equipment purchase date
 - Equipment ratings
 - Equipment model number
 - Equipment serial number
 - 12-months of historic electric and natural gas bills
 - Equipment receipts that show paid in full
 - ~~Contractor invoices (if used) must show "paid in full". If the appliance is self-installed, proof of installation is required. Contractor invoices must be signed by the customer. Contractor Invoices (if used) that show paid in full.~~

Commented [CM58]: Reworded for clarification.

Commented [CM59]: Increased the rebate to better align with the cost of this equipment and incentivize customers to install it. Peoples has not had a participant over the course of the current DSM Plan.

Commented [CM60]: Peoples will not pay any rebate until the equipment is fully installed and operating.

Commented [CM61]: This is the limit on this rebate, moved up from below.

Commented [CM62]: Peoples has good information on customer installs going back 5 years.

Commented [CM63]: Moved to first page.

Commented [CM64]: Helps customers know where their rebate is going and eliminates confusion between Peoples and customers.

7. ~~PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.~~

8. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.~~

Commented [CM65]: Moved to first page.

Program: Commercial Retrofit Electric Replacement Program

Program Participation Standards

1. Participation is available to any new or existing commercial Peoples customer replacing existing electric equipment with new natural gas equipment, except Wholesale and Interruptible customers, who are excluded from NGCCR clause recovery.
1. Participation is available to any existing PGS commercial/industrial customer located within PGS service area, apart from natural gas fired cogeneration and interruptible customers which are excluded from NGCCR clause recovery.
2. Rebates:
3. Rebate amount paid up to the installation cost, including piping and venting where applicable.
 - \$100 per kW reduction for qualifying natural gas equipment.
2. Equipment installed under this program must exceed efficiency levels set by the Florida Building Code or Federal Appliance Efficiency Standard for its equipment type, if established.
4. Non-qualifying equipment:
 - Used or refurbished equipment.
5. There are no technical specifications on equipment eligibility with this program.
6. PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.
7. PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission.
3. The contractor will deduct the rebate paid by Peoples from the customer's total cost of equipment and installation. In case of a customer installation with no contractor involvement, Peoples will issue the rebate directly to the customer.
4. Application must include:
 - Equipment purchase date
 - Equipment model number
 - Equipment serial number
 - Picture of equipment serial number
 - Picture of equipment after installation
 - Picture of electric equipment previously installed
 - Equipment receipts that show paid in full
 - Contractor invoices (if used) must show "paid in full". If the appliance is self-installed, proof of installation is required. Contractor invoices must be signed by the customer.

Commented [CM66]: Reworded for clarity.

Commented [CM67]: New requirement to drive natural gas efficiency in this program.

Commented [CM68]: Moved to first page.

Commented [CM69]: These requirements were added from other commercial programs to make all programs consistent.

Commented [CM70]: Helps customers know where their rebate is going and eliminate confusion.

Program: Commercial Retention

Program Participation Standards

1. ~~Participation is available to any existing commercial customer of Peoples replacing existing natural gas equipment with new natural gas equipment, except Wholesale and Interruptible customers, who are excluded from NGCCR clause recovery.~~
1. ~~Participation is available to any existing PGS commercial/industrial customer located within PGS service area, apart from natural gas fired cogeneration and interruptible customers which are excluded from NGCCR clause recovery.~~

2. Rebates:

- ~~Up to \$2,000 rebate per qualifying natural gas dryer.~~
 - ~~\$150 per qualifying natural gas residential (non-commercial grade) clothes dryer.~~
- ~~Up to \$1,500 rebate per qualifying natural gas tank water heater.~~
- ~~Up to the following rebate amounts per qualifying natural gas cooking equipment/range/cooktop:~~

Equipment Cost	Eligible Rebate
\$0 to \$1,500	\$750
\$1,501 to \$3,000	\$1,000
\$3,001 and up	\$1,500

- ~~One rebate allowance is authorized per qualifying appliance every 6 years per premise. Multiple appliances are authorized for the same type of natural gas range/cooktop installed up to a capped total rebate amount of \$15,000 per year.~~

- ~~Up to the following rebate amounts per qualifying natural gas dryer:~~

Equipment Cost	Eligible Rebate
\$0 to \$1,500	\$750 rebate
\$1,501 to \$3,000	\$1,000 rebate
\$3,001 and up	\$2,000 rebate

- ~~One rebate is authorized per qualifying appliance every 5 years per premise. Multiple appliances are authorized for the same type of natural gas dryer installed up to a capped total rebate amount of \$15,000 per year.~~

- ~~Up to the following rebate amounts per qualifying natural gas tankless water heater:~~

Equipment Cost	Eligible Rebate
Up to \$3,000	\$1,000
Over \$3,000	\$2,000

- ~~Up to the following rebate amounts will be paid based on the cooking efficiency of the natural gas fryer installed: per qualifying natural gas fryer:~~

Cooking Efficiency	Eligible Rebate
50-55%	\$1,000
56-60%	\$2,000
Over 60%	\$3,000

Equipment Cost	Eligible Rebate
\$0 to \$1,000	\$500
\$1,001 to \$2,000	\$750
\$2,001 to \$3,000	\$1,500

Commented [CM71]: Eliminated cost bands for dryers and tank water heaters. 9% (15 total units) of dryers over the past 2 years have been under \$3,000, which was the required amount to receive a \$2,000 rebate. Only 1 tank water heater met this criteria.

Commented [CM72]: The lowest cost category for each piece of equipment was not used often. This restructuring allows our marketing, processors, and customers to have two distinct categories, "over \$3,000" and "under \$3,000".

Commented [CM73]: See Peoples' response to Staff's Request No. 2.

- | | |
|---|--------------------------|
| ————— \$3,001 to \$4,000 ————— | ————— \$2,000 |
| ————— \$4,001 and up ————— | ————— \$3,000 |

 - ~~One rebate allowance is authorized per qualifying appliance every 6 years per premise. Multiple appliances are authorized for the same type of natural gas fryer installed up to a capped total rebate amount of \$15,000 per year.~~
 - ~~Up to the following rebate amounts per qualifying natural gas tank water heater:~~

————— Equipment Cost —————	————— Eligible Rebate
————— \$0 to \$1,500 —————	————— \$750 rebate
————— \$1,501 to \$3,000 —————	————— \$1,000 rebate
————— \$3,001 and up —————	————— \$1,500 rebate

 - ~~One rebate allowance is authorized per qualifying appliance every 7 years per premise. Multiple appliances are authorized for the same type of natural gas water heater installed up to a capped total rebate amount of \$15,000 per year.~~
 - ~~Two fryer rebates are available per customer each calendar year.~~
 - ~~Up to the following rebate amounts per qualifying natural gas tankless water heater:~~

————— Equipment Cost —————	————— Eligible Rebate
————— \$0 to \$1,500 —————	————— \$750
————— \$1,501 to \$3,000 —————	————— \$1,000
————— \$3,001 and up —————	————— \$2,000

 - ~~One rebate allowance is authorized per qualifying appliance every 10 years per premise. Multiple appliances are authorized for the same type of natural gas water heater installed up to a capped total rebate amount of \$15,000 per year.~~
 - ~~\$150 per ton of qualifying natural gas space conditioning equipment.~~

~~The rebate paid cannot exceed the total cost of equipment, installation, and any associated piping and/or venting costs.~~

Commented [CM74]: This limitation is necessary. The limit on commercial rebates is \$15,000 per year. Since some fryers will only get \$1,000, this prevents excessive installations.

3. ~~Non-qualifying equipment:~~

- ~~Used or refurbished equipment.~~

Commented [CM75]: Moved to first page.

4.3. ~~Equipment eligibility requirements:~~

- ~~The following equipment must be Energy Star-certified:~~
 - ~~Cooking equipment: Convection/Combi Ovens, Steam Cookers, and Griddles~~
 - ~~Residential (non-commercial grade) Clothes Dryers~~
 - ~~Fryers~~
 - ~~Tank Water Heaters~~
- ~~Dryer(s), Fryer(s), and Range(s) must be ENERGY STAR certified.~~
- ~~Water heater(s) must be ENERGY STAR certified or have a thermal efficiency greater than 10 percent over current Florida Building Code and Federal Appliance Energy Efficiency Standards whichever is greater.~~
- ~~Tankless water heater must provide a minimum of five GPM.~~
- ~~Tankless water heater must be ENERGY STAR certified or have an efficiency of 82 percent or greater.~~

Commented [CM76]: See Commercial New Construction.

5. ~~The contractor will subtract the rebate paid by PGS from the customer's total cost of equipment and installation. In the event of a customer installation with no contractor involvement, PGS will issue the rebate to the customer.~~
4. ~~The contractor will deduct the rebate from the customer's total cost of equipment and installation. In the event of a customer installation with no contractor involvement, Peoples will issue the rebate directly to the customer.~~
6. ~~No payment shall be made by PGS until:~~
 - ~~A complete and correct participant application has been submitted to the company within one year of the receipt purchase date.~~
 - Application must include:
 - Equipment purchase date
 - Equipment model number
 - Equipment serial number
 - Picture of equipment serial number
 - Picture of equipment after installation
 - Equipment receipts that show paid in full
 - Contractor Invoices (if used) ~~must~~ show "paid in full". If the appliance is self-installed, proof of installation is required. Contractor invoices must be signed by the customer.
7. ~~PGS reserves the right to ask for additional information in the performance of the office verification before rebate payment is made, including performing a field verification of the installation.~~
8. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission~~

Commented [CM77]: This change will help customers understand where their rebate is going and eliminate confusion between Peoples and its customers.

Commented [CM78]: Moved to first page.

Commented [CM79]: Moved to first page.

Program: Conservation Research and Development (R&D)

Program Participation Standards

1. Measures for R&D can be residential or commercial in nature and may be either new in the marketplace or existing measures which meet the criteria below:
 - The proposed measure has the potential to affect PGSeoples or its ratepayers.
 - Sufficient data is not currently available to evaluate the impact of the proposed measure.
 - Data on the proposed measure is available but is not relevant to the Florida climate zones.
2. Equipment eligibility requirements:
 - Most technology measures are eligible for consideration including energy efficient construction, heat recovery, space conditioning equipment, cooking, water heating, etc.
3. ~~PGS will report the expenses and participation of this program through the company's annual Demand Side Management filings to the Commission. Funds designated under this program may be used to design, implement, plan, fund or co-fund Conservation R&D projects run by Peoples or other organizations.~~

Commented [CM80]: Clarified what Peoples may elect to do with the R&D funds.