

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Wednesday, December 18, 2024 7:26 AM
To: 'Jeff Stamer'
Cc: Consumer Contact
Subject: RE: Comment on Docket No. 20240068WS

Good morning Jeff Stamer,

We will be placing your comments below in consumer correspondence in Docket No. 20240068, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

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From: Jeff Stamer <jeffstamer@aol.com>
Sent: Tuesday, December 17, 2024 4:51 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Comment on Docket No. 20240068WS

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Hello,

Attached find my comments about this docket to the Florida Public Service Commission.

Regards,
Jeff Stamer

Application for increase in water and wastewater rates by

Sunshine Water Services Company

DOCKET NO. 20240068-WS

Name JEFF STAMER

Address 3669 WATERCREST DR
LONGWOOD, FL 32779

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

Ladies and Gentlemen,

I'm a 30 year resident of Seminole County.

When Sunshine bought out the existing water utility here in 2017 they immediately doubled the prices and they have had significant price increases since then.

Our understanding is that the increased revenue would be used to update and improve their infrastructure.

If that is so, I haven't seen it.

Sunshine continues to have periodic episodes where they discharge raw sewage into Cove Lake, and that untreated water then flows through my neighborhood via a canal to the Wekiva River. Their increased fees have apparently not been used to effectively prevent this from continuing to happen.

Another area in which Sunshine has failed to use their increased rates is in regard to their responses to Hurricanes. Our neighborhood is down near the Wekiva River and has Lift Stations that 'lift' the sewage up to the regular lines. During Hurricanes, we often loose power and the Lift Stations stop working...then raw sewage backs up and overflows onto our streets. Sunshine is no better than their predecessor in having electrical generators available to hook up to these generators after a power failure.

The bottom line, is that their rates have increased dramatically and as a customer, I haven't seen any evidence that their increased income has been used to improve their infrastructure.

Please do not allow them another increase until they can fix the infrastructure they already have.

Sincerely,

Jeff Stamer

