

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, January 8, 2025 9:03 AM  
**To:** Records Clerk; Consina Griffin-Greaux  
**Subject:** FW: DOCKET #20250011

Please, add to docket 20250011.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Saturday, January 4, 2025 11:00 AM  
To: fpl\_fpssc\_correspondence@fpl.com  
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 198300

Email sent to fpl\_fpssc\_correspondence@fpl.com with CC to PSC.

**CUSTOMER INFORMATION**

Name: annett Strahan  
Telephone: 2392975076  
Email: wtnikla@gmail.com  
Address: 2205 Crystal dr fort Myers FL 33907

**BUSINESS INFORMATION**

Business Account Name: annett Strahan  
Account Number:  
Address: 2205 Crystal dr fort Myers FL 33907

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Florida Power & Light Company  
Details:

RATES ARE OUTRAGEOUSLY HIGH, NOTICE OF RATE INCREASE ISSUE. NO MORE... RATES ARE TO BE REDUCED 68% IMMEDIATELY PLEASE.. FORT MYERS AND ALL FPL RESIDENTS/MEMBERS deserves far cheaper rates it seems please immediately.. and KINDLY CREDIT MY TOTAL BALANCE to \$850.00 and other residents total BALANCE/credit/refund them immediately please.. FAN OF FPL

PSC was contacted previously