

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, January 8, 2025 4:37 PM  
**To:** 'Lori York'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket Number 20240099-EI

Good Afternoon, Lori York.

We will be placing your comments below in consumer correspondence in Docket No. 20240099, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

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**From:** Lori York <loriyork1973@gmail.com>  
**Sent:** Wednesday, January 8, 2025 2:13 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket Number 20240099-EI

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I am a current resident in Marianna, Florida. The rate increase that is being sought by Florida Public Utilities is outrageous. They are already continuing to impose fees for Hurricane Michael. I have watched over the years of the continuously outrageous bills that is delivered to this area and the always go to for FPU is the weather, the extreme weather. I have experienced my parents home for the past 5 years with no one in the home, no electricity being used and the bill was 150.00 per month. I requested for an audit, however, it was inadequate and no reason was provided and the electrical bill continued to to astronomical with no one and no electricity being utilized.

Our area does not have the income base for this type of increase. People that are on FPU, do not have the ability or the choice to seek a different electricity provider, unless they move to the area with West Florida Electric, and that is usually not feasible. There is very limited assistance with electrical bills in this area. I do not see the citizens that HAVE to receive electrical services from FPU will be able to afford this increase, thus having to be without electricity.

Thank you  
Lori York  
850 693 9450